## **ACCU-CHEK**<sup>°</sup> Instant S

# **Error Messages**



Manual

The test strip may be damaged, not properly inserted, or was previously used. Remove and reinsert the test strip, or replace it if damaged or previously used.

A meter or test strip error has occurred.

and a new test strip.

review the proper testing procedure and repeat the

• If the control result is not within the acceptable range.

see the Understanding Out-of-Range Control Results

section in the chapter Control Tests in the User's

This error could appear if the cap on the test strip

container was not closed tightly. The test strips may have

In rare cases, an E-3 error code may indicate that your

blood glucose is extremely high and above the system's

measuring range. If you do not feel like your blood

glucose is extremely high, repeat the blood glucose test.

See the Unusual Blood Glucose Results section in the

If the E-3 code still appears for your blood glucose test,

contact your healthcare professional immediately.

chapter Blood Glucose Tests in the User's Manual.

been damaged due to improper storage or handling.

blood glucose test with a new test strip.

Not enough blood or control solution was drawn into the test strip for measurement or was applied after the test had started. Discard the test strip and repeat the blood

alucose or control test.

Blood or control solution was applied to the test strip before the flashing drop symbol appeared on the display.

Discard the test strip and repeat the blood glucose or control test.

### An electronic error occurred.

Remove the battery, press and hold the meter button for at least 2 seconds, and reinsert the battery. Perform a blood glucose or control test

The temperature is above or below the proper range for the system.

Refer to the test strip package insert for system operating conditions. Move to an area with the appropriate conditions and repeat the blood glucose or control test. Do not artificially heat or cool the meter.

The battery is almost out of power. Change the battery now. If the message reappears after the battery has been replaced, remove the battery again, press and hold the meter button for at least 2 seconds, then reinsert the battery.

The meter's internal clock may need to be reset.

Press the meter button. If the time and date were set, you will need to reset them See the Time and Date section in the chapter Your New System.



The test strip may be damaged. Repeat the blood glucose or control test with a new test strip.



Your blood sample may contain a high level of ascorbate.

Contact your healthcare professional.



Fluid or foreign material may be present in the test strip slot.

Remove and reinsert the test strip or repeat the blood glucose or control test with a new test strip. If the error persists, contact Roche.



An electronic error has occurred. Contact Roche.



Repeat the blood glucose test. If a second E-3 code appears, perform a control test with the control solution • If the control result is within the acceptable range,



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# How to use the Accu-Chek<sup>®</sup> Instant S Meter





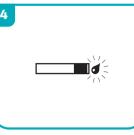
Check the use by date on the test strip container. Do not use test strips past the use by date.



Remove a test strip from the test strip container. Close the cap tightly.



Insert the metallic end of the test strip into the meter. The meter turns on.



When a flashing drop symbol appears, perform a finderstick with the lancing device.



Twist off the purple sterile cap.



Accu-Chek Safe T-Pro Plus offers 3 adjustable depth settings.



Press the Accu-Chek Safe T-Pro Plus lancing device firmly against the puncture site\*. Push and release button down.^

Gently squeeze patient's finger

to assist the blood flow. This helps you get a blood drop.



Touch the **vellow edge** of the test strip to the blood drop. Remove patient's finger from the test strip when the flashing hourglass symbol appears. Do not put blood on top of the test strip.



The test result appears on the display after 5 seconds.

^Trigger button resistance - to prevent accidental needle fire, firm pressure is required for needle to penetrate skin. \*Follow your facility hand hygiene procedure.

## www.accu-chek.com.au • Accu-Chek Enguiry Line: 1800 251 816

## WARNING - KEEP BATTERIES OUT OF REACH OF CHILDREN.

If you suspect your child has swallowed or inserted a button battery immediately call the 24-hour Poisons Information Centre on 13 11 2 6 for fast, expert advice.

FOR PEOPLE WITH DIABETES. ALWAYS READ THE INSTRUCTIONS FOR USE. CONSULT YOUR HEALTHCARE PROFESSIONAL FOR ADVICE. Accu-Chek lancing devices are for single patient use only. The same device must not be used on multiple patients. ACCU-CHEK, ACCU-CHEK INSTANT and SAFE-T-PRO are trademarks of Roche. ©2019 Roche Diabetes Care. All other trademarks are the property of their respective owners. Roche Diabetes Care Australia Ptv Ltd. 24-32 Lexington Drive Bella Vista NSW 2153. ABN 69 602 140 278. 09002626001. AU-433. Date of preparation December 2019. RDC6605.

