ACCU-CHEK® Solo

Roche

USER'S MANUAL

ACCU-CHEK SOLO MICROPUMP SYSTEM

SOS

I am a **person with diabetes** being treated with insulin. The insulin is delivered to my body by a micropump. If I am confused or unconscious, please do the following:

- Call the emergency services.
- If I am able to swallow, give me sugar immediately, for example, juice.

Important information

- You can call up important handling steps for the micropump system as a video via the **Help** ? function on the diabetes manager.
- If the diabetes manager does not work, recharge the battery using the supplied charger or connect the USB cable to a PC.
- For more information, refer to the printed User's Manual of the micropump system or on your local Accu-Chek homepage. From this website, you can download the User's Manual as a PDF file.
- You can contact the Accu-Chek customer support by calling UK: Accu-Chek Pump Careline [1]: UK Freephone number: 0800 731 22 91 ROI Freephone number: 1 800 88 23 51

  [1] calls may be recorded for training purposes
  Some mobile operators may charge for calls to these numbers.

  Australia: Insulin Pump Support: 1800 633 457, Accu-Chek Enquiry Line: 1800 251 816

Emergency card

Name _____

Address _____

Phone _____

In case of emergency, please contact:

Name _____

Phone _____

My notes

Delivering a bolus with the micropump

1. Press and hold both quick bolus buttons for approximately 3 seconds.
2. Simultaneously press both quick bolus buttons repeatedly until the desired insulin amount is reached. Check the (number of) tones.
3. Simultaneously press both quick bolus buttons to confirm the insulin delivery.

Setting the quick bolus increment

The quick bolus increment is set to 0.2 U by factory default.

The quick bolus increment I have set is _____ U.

You can change the quick bolus increment here:
Main menu > Settings > Bolus settings

Medical certificate

This is to certify that

Name _____

Date of birth _____

has DIABETES MELLITUS.

She/He relies on a regular supply of insulin from the Accu-Chek Solo micropump, which she/he wears on her/his body.

Place and date _____

Healthcare professional name _____

Phone Fax _____

Healthcare professional signature _____

Stamp

About this User's Manual

Read this User's Manual carefully before using your Accu-Chek® Solo micropump system for the first time. This User's Manual provides you with the information you need to safely operate the micropump system. In addition, this User's Manual provides you with the information you need for maintenance and troubleshooting. You must be familiar with the screens on the display, the sounds and signals of the diabetes manager and micropump as well as the functionality and characteristics of the system components, in order to be able to use the micropump system properly and reliably.

Therapy using the micropump system may only be started after completion of the required training from a qualified instructor. Children and vulnerable persons should only use the micropump system with the support of a trained adult.

This User's Manual is intended for people with diabetes, their caregivers, for parents whose children have diabetes as well as for healthcare professionals. This User's Manual is your first source of information for the micropump system or in case of any problems using it.

If you have any questions, contact customer support.

Also consult the instructions for use enclosed with the components of the Accu-Chek Solo micropump system.

The screens shown in this User's Manual may differ slightly from the screens shown on the display of the diabetes manager. The units, numbers and settings of the screens shown in this User's Manual are only examples.

The following information is highlighted in a special way:

⚠ WARNING

A WARNING indicates a foreseeable serious hazard.

NOTE

A NOTE contains helpful information and tips.

Example

An example shows you how a feature could be used in an everyday situation. Note that medical- or therapy-related details are provided for illustration purposes only, and are not intended to match your personal medical needs.

Instructions for the screens shown on the diabetes manager are structured in this User's Manual as in the following example. You can see the specific situation for the instruction on the display of your diabetes manager.

1 — **1**

2 — *Language:*

3 — Tap the desired language. If required, scroll the list upwards to view additional languages.

4 — Tap Save.

1	Number of the instruction/action step
2	Title of the screen on the diabetes manager
3	Text of the instruction/action step
4	Screen text/button text

Screens are shown in some of the instructions.

To help you fully benefit from the micropump system, a distinction between **basic** and **advanced** is made with regard to the various features and properties.

Chapters highlighted in **blue** refer to features that are required to be able to use the micropump system. Read these chapters before using the Accu-Chek Solo micropump system.

Chapters highlighted in **purple** refer to features that are recommended for fully benefiting from the micropump system. Read these chapters before using the respective features.

Content of the kit

The kit contains the following components:

The Accu-Chek Solo pump base, the Accu-Chek Guide Solo diabetes manager, rechargeable battery for the Accu-Chek Guide Solo diabetes manager, the Accu-Chek Solo insertion device, charger, USB cable, user's manual, envelope containing PIN unlock code and pump key.

Sterile Consumables

Only use consumables and accessories from Roche.

Not included, but necessary for using the micropump system:

- The Accu-Chek Solo reservoir assembly
- The Accu-Chek Solo cannula assembly & pump holder
- The Accu-Chek Guide test strips
- The Accu-Chek Guide control solution
- A finger pricker

NOTE

- Order a new pump base in time before the operating life of the first pump base expires so that you always have one in reserve.
- Ensure an adequate supply of pump holder, cannula and reservoir items are kept in reserve so that replacements are available when needed.
- Keep the PIN unlock code and the pump key in a safe place to protect them against misuse.

CONTENTS

1 Purpose of the Micropump System 9
1.1 Intended Use 9
1.2 Contraindications 10
1.3 Risks and Benefits 10
1.4 General Safety Information 11
1.5 Components of the Micropump System 13
1.6 Using the Micropump System in Daily Life 17

2 Getting to Know the Micropump System 19
2.1 Diabetes Manager Overview 19
2.2 Status Screen 19
2.3 Main Menu 20
2.4 Information Screen 22
2.5 Navigation and Operation 23

3 Putting the Diabetes Manager into Operation 26
3.1 Charging the Battery 26
3.2 Setup Wizard 28
3.3 Programming a Basal Rate Profile 32

4 Putting the Micropump into Operation 34
4.1 Recommended Infusion Sites 34
4.2 Putting the Components into Operation 34
4.3 Stopping and Starting the Micropump 46

5 Testing or Entering Your Glucose Level 48
5.1 Performing a Blood Glucose Test 48
5.2 Entering Your Glucose Value 56

6 Delivering a Bolus 57
6.1 Manual Bolus Delivery 57
6.2 Bolus Input Screen 57
6.3 Bolus Types 58
6.4 Programming a Bolus 59
6.5 Quick Bolus 61
6.6 Delivering a Bolus with a Pen or Syringe 63
6.7 Cancelling a Bolus 64
6.8 Setting the Delivery Lag Time 65

7 Bolus Advice 66
7.1 Setting Up Bolus Advice 66
7.2 Changing Bolus Advice and Time Blocks 71
7.3 Using Bolus Advice 75
7.4 Turning Off Bolus Advice 79

8 Basal Rate Profiles and Temporary Basal Rates 80
8.1 Creating and Editing a Basal Rate Profile 80
8.2 Temporary Basal Rates 83
8.3 Creating and Editing a TBR 84

9 Replacing System Components 87
9.1 Starting the Replacement 87
9.2 Replacing the Infusion Assembly 88
9.3 Replacing the Reservoir 89
9.4 Replacing the Pump Base 90

10 My Data 92
10.1 Logbook 92
10.2 Trend Graph 95
10.3 Standard Week 98
10.4 Target Range 99
10.5 BG Averages Table 100

CONTENTS

10.6 System Events 101
10.7 Data Transfer 103

11 Changing Settings 105

11.1 Warning Limits 105
11.2 Time and Date 107
11.3 Bolus Settings 107
11.4 Tone and Vibration 109
11.5 Mute Warnings and Reminders 110
11.6 General Settings 111
11.7 Screen Lock 111
11.8 System Information 112
11.9 Travelling and Aeroplane Mode 113

12 Reminders 115

12.1 Overview of Reminders 115
12.2 Programming Reminders 116
12.3 Deleting Reminders 118
12.4 Issuing Reminders 118

13 Injection Therapy Mode 120

13.1 Removing the Micropump Temporarily 120
13.2 Injection Therapy Screens 122

14 Care and Maintenance 125

14.1 Cleaning the System Components 125
14.2 Control Test of the Diabetes Manager 128
14.3 Checking the System Functions 131

15 Messages and Troubleshooting 133

15.1 Information 134
15.2 Warnings 134
15.3 Maintenance Messages 139
15.4 Error Messages 145
15.5 General Troubleshooting 147

16 Technical Data 152

16.1 Micropump System 152
16.2 Diabetes Manager 152
16.3 Micropump 154
16.4 Infusion Assembly 156
16.5 Insertion Device 157
16.6 Delivery Rate Accuracy 157
16.7 Electromagnetic Compatibility (EMC) 158

17 Symbols, Abbreviations, Sounds 163

17.1 Symbols 163
17.2 Abbreviations 165
17.3 Sounds 166

18 Appendix 168

18.1 Guarantee 168
18.2 Licence Information 168
18.3 Declaration of Conformity, Radio Equipment Directive 168
18.4 Connecting Non-System Devices 168
18.5 Customer Support 168
18.6 Supplies and Accessories 169
18.7 Disposing of the Micropump System 170
18.8 Bolus Calculation 170

19 Glossary 172

Index 178

1 Purpose of the Micropump System

The Accu-Chek Solo micropump system is intended for the subcutaneous continuous delivery of insulin via customizable hourly rates, for the management of diabetes mellitus in persons requiring insulin. The Accu-Chek Solo micropump system is intended for single patient use in home environment, public and community settings, including office environment.

The Accu-Chek Solo micropump system can be used by people with diabetes either on their own or with the support of a healthcare professional or a trained individual. The micropump system is intended for people with diabetes who are at least 2 years of age.

The Accu-Chek Solo micropump system consists of the following components:

- The Accu-Chek Solo pump base
- The Accu-Chek Solo reservoir assembly
- The Accu-Chek Solo cannula assembly & pump holder
- The Accu-Chek Solo insertion device
- The Accu-Chek Guide Solo diabetes manager.

To use the Accu-Chek Solo micropump system, you also need short- or fast-acting U100 insulin or insulin analogues and test strips for the blood glucose measurement.

The micropump system can be used with the following U100 insulin types: Humalog®, NovoLog®, NovoRapid®, Apidra®, Insuman® Infusat or Fiasp®. The exact insulin type for treating your diabetes mellitus will be prescribed by your healthcare professional. Consult the manufacturer's package insert.

1.1 Intended Use

The Accu-Chek Solo **pump base** is part of the micropump. It contains the mechanical parts as well as the electronics to control and monitor the operation of the pump. The Accu-Chek Solo pump base is intended for continuous insulin infusion in the treatment of diabetes mellitus requiring insulin.

The Accu-Chek Solo **reservoir assembly** (including the filling aid and the handling aid) is a part of the micropump in addition to the Accu-Chek Solo pump base. The reservoir is a sterile container for holding the insulin that the micropump delivers to the body.

The Accu-Chek Solo **cannula assembly & pump holder** consists of the cannula casing, the sterile cannula and the pump holder. The Accu-Chek Solo **cannula assembly** consists of the cannula casing and the sterile cannula. It creates a connection between the micropump and the body to channel the insulin into the body.

The Accu-Chek Solo **pump holder** is a plate that is adhered to the skin to fix the cannula in place. It also holds the Accu-Chek Solo micropump in place.

The Accu-Chek Solo **insertion device** is used to attach the infusion assembly (pump holder and cannula) to the body and insert the cannula into the subcutaneous tissue.

The Accu-Chek Guide Solo **diabetes manager** is used to configure and control the micropump. The Accu-Chek Guide Solo diabetes manager is needed to fulfil the intended purpose of the Accu-Chek Solo micropump.

The bolus advice of the Accu-Chek Guide Solo diabetes manager gives an advice for correction boluses or meal boluses.

The Accu-Chek Guide Solo diabetes manager includes a blood glucose monitoring system that is intended for self-testing.

1.2 Contraindications

The micropump system should not be used by children under 2 years of age or by people who regularly require less than 0.1 U/h of basal insulin. It is the responsibility of the healthcare professional to decide whether the accuracy of the delivery rate is adequate for the patient in question.

Your healthcare professional must decide whether insulin pump therapy is suitable for the treatment of your diabetes mellitus.

Continuous Subcutaneous Insulin Infusion (CSII) with the micropump system is not recommended or only recommended with limitations for the following groups of people:

- People who are not able or willing to either perform at least 4 blood glucose tests per day or use a continuous glucose monitoring (CGM) system reliably.
- People who are not able to be in regular contact with their healthcare professional.
- People who do not understand what is required for insulin pump therapy or who are not able to follow the instructions for use of the micropump system.
- People who cannot be relied upon due to drug addiction, substance abuse or mental illness.
- People who are exposed to high ambient temperatures on a regular basis.
- People with skin that does not tolerate adhesive pads.
- People who often experience a cannula occlusion.
- People who are not able to notice alarms because of physical limitations.

1.3 Risks and Benefits

Talk to your healthcare professional about the benefits and potential risks that are associated with using the micropump system.

The intended clinical benefit of the Accu-Chek Solo micropump system for the patient is that it enables the intensive insulin therapy (IIT), allowing the patient to flexibly adjust basal-bolus insulin delivery to changing insulin requirements in order to achieve individual treatment goals.

To ensure that insulin pump therapy is safe and successful, you must actively take part in your therapy, test your glucose value regularly and monitor the functions of the micropump regularly.

In case of improper use of the micropump system or non-compliance with your healthcare professional's instructions, you risk experiencing, for example, hypoglycaemia, hyperglycaemia, ketoacidosis or infections of the infusion site. Follow the treatment plan you agreed on with your healthcare professional as well as the setting for basal rate profiles and bolus advice defined therein.

1.3.1 Reporting of serious incidents

For a patient/user/third party in the European Union and in countries with identical regulatory regime; if, during the use of this micropump system or as a result of its use, a serious incident has occurred, please report it to the manufacturer and to your national authority.

1.3.2 Summary of Safety and Clinical Performance (SSCP)

You find the SSCP after the launch of the European database on medical devices (Eudamed) here: https://ec.europa.eu/tools/eudamed

1.4 General Safety Information

⚠ WARNING

- **The micropump system may only be used by a single person for insulin therapy.**
  All objects which can come into contact with human blood carry a potential risk of infection. There is a risk of infections being transmitted if the same micropump system is used by other people, even by family members, or if healthcare professionals use the same micropump system for insulin therapy or blood glucose tests for different people.
- Only use the micropump to deliver rapid-acting U100 insulin.
- Use sterile consumables (reservoir assembly, cannula assembly & pump holder) only once and only if the use by date has not expired and the related sterile packaging is not damaged.
- Used devices and consumables carry a risk of infection. Dispose of used system components according to local regulations.
- Do not change your therapy without consulting your healthcare professional first.

- A new infusion site must be at least 5 cm away from the last infusion site. The repeated use of the same infusion site to administer insulin may lead to changes in the subcutaneous fatty tissue. Insulin absorption may be altered at sites where such changes occur.
- Check the information on the Status screen on your diabetes manager. For example, if the micropump is in STOP mode, no insulin will be delivered. This can lead to hyperglycaemia.
- Check your glucose level at least four times a day.
- Check your glucose level more than four times a day if your insulin sensitivity is high.
- If the micropump has been subjected to mechanical shocks, check your glucose level at least once within 1 to 3 hours.
- Keep all parts of the micropump system away from small children and vulnerable persons. There is a risk of suffocation if small parts are swallowed.
- Keep pointed or sharp-edged parts away from small children and vulnerable persons. There is a risk of injury.
- Use or store the micropump system only within the permitted ambient conditions. Otherwise, you risk malfunctions of the micropump system, incorrect glucose values (test results) and over-delivery or under-delivery of insulin.
- Do not expose the micropump system to extreme acceleration forces (for example, roller coaster rides). This can lead to hyperglycaemia or hypoglycaemia.
- Do not use the micropump system close to strong electromagnetic fields or ionising radiation. Strong electromagnetic fields, for example, from radar or antenna installations, sources of high voltage or X-Ray, magnetic resonance and computed tomography could interfere with the micropump system. Stop the micropump and remove it from your body before you enter areas with electromagnetic or ionising radiation.
- Maintain a distance of at least 30 cm between the micropump system and portable HF communication devices. Portable and mobile HF communication devices may impair the micropump and the diabetes manager.
- Never attempt to repair or modify the micropump system yourself. Otherwise, you risk malfunctions of the micropump system, incorrect glucose values and over-delivery or under-delivery of insulin.
- Do not use the diabetes manager if the screen is damaged or defective.
- The correct functioning of your Accu-Chek Solo micropump system can only be guaranteed if you use accessories, including software and apps available in your country, designated for use with your Accu-Chek Solo micropump system by Roche.

NOTE

Before starting the insulin pump therapy, find out where and how you can obtain alternative therapy supplies (for example, a blood glucose meter or insulin pen) at short notice in case the micropump system does not function properly.

1.5 Components of the Micropump System

The Accu-Chek Solo micropump system is a system that primarily consists of a tubeless micropump and a diabetes manager, which serves as a remote control.

Accu-Chek Guide Solo diabetes manager

The Accu-Chek Guide Solo diabetes manager is used to configure and control the micropump. It has an LCD screen and communicates with the micropump via *Bluetooth*® wireless technology.

1	**LED** For signalizing system messages.
2	**Lanyard eyelet** For attaching a lanyard.
3	**Power button** For turning the diabetes manager on or off.
4	**Headphone port** Port for connecting passive headphones.
5	**Display** LCD touchscreen.
6	**Function buttons** Buttons for operating context-sensitive functions.
7	**Navigation buttons** For moving between menus and process steps.
8	**Insulin button** Button for confirming a previously set insulin delivery.
9	**Test strip ejector** Button for removing the test strips.
10	**Test strip slot** For inserting test strips.
11	**Camera** For scanning the pairing code.

12	**Micro USB port** Port for connecting the USB cable (micro-B plug).
13	**Battery door** Removable cover for the battery compartment.

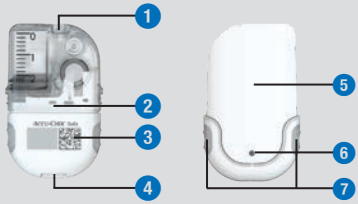
NOTE

- Only use the headphone port for connecting passive headphones, for example, headphones without their own power supply.
- Close the cover of the headphone port after use.

Accu-Chek Solo micropump

The Accu-Chek Solo pump base contains the mechanical parts as well as the electronics to control and monitor the operation of the pump.

Pump base

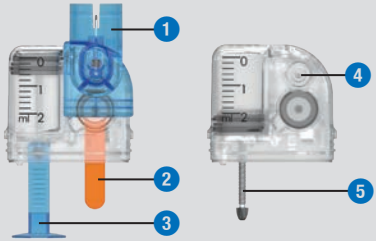


1	Recess for attaching the pump holder
2	Pump base with reservoir mounted
3	Pairing code
4	Recess for attaching the pump holder
5	Pump shield
6	Opening for ventilation
7	Quick bolus buttons

Accu-Chek Solo reservoir assembly

The reservoir is a sterile container for holding the insulin that the micropump delivers to the body. The reservoir contains a battery that acts as an energy source for the micropump.

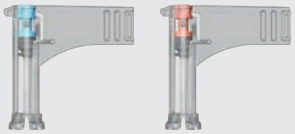
Reservoir

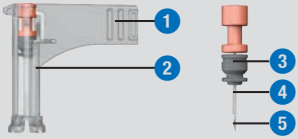


1	Filling aid
2	Protective film for battery
3	Handle for piston rod
4	Reservoir needle
5	Piston rod

Accu-Chek Solo cannula assembly

The Accu-Chek Solo cannula assembly creates a connection between the micropump and the body. The Accu-Chek Solo cannula assembly is available with cannula lengths of 6 mm (orange) or 9 mm (blue).

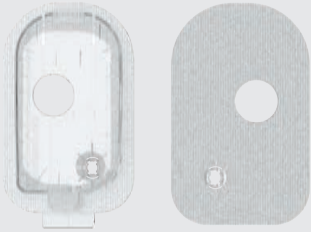


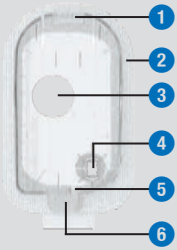


1	Handle
2	Cannula casing
3	Cannula head
4	Soft Teflon® cannula
5	Introducer needle

Accu-Chek Solo pump holder

The Accu-Chek Solo pump holder is an adhesive pad that is adhered to the skin to fix the cannula in place. It also holds the micropump in place.

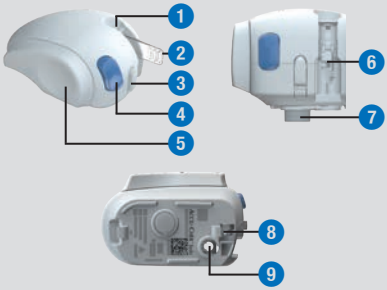




1	Hook for attaching the micropump
2	Adhesive pad
3	Opening for safety release of the insertion device
4	Cannula opening with cannula support
5	Hook for attaching the micropump
6	Flap for detaching the micropump

Accu-Chek Solo insertion device

The Accu-Chek Solo insertion device is used to attach the infusion assembly (pump holder and cannula) to the body and insert the cannula into the subcutaneous tissue.



1	Positioning aid
2	Inserted cannula assembly
3	Detach button
4	Release button
5	Priming handle
6	Cannula assembly slot
7	Safety release
8	Lock
9	Cannula opening

⚠ WARNING

- Check all components for visible damage before using them with the micropump system.
- The reservoir, cannula and pump holder are intended for single use and are sterile packaged. They must not be used if their sterile packaging was previously opened or damaged or if the use by date has expired. If the sterile packaging is damaged or already open, the product can be unsterile and lead to infection.
- If the infusion assembly may have come into contact with infectious material, replace the infusion assembly immediately. There is a risk that infections (for example, hepatitis or HIV) could be transmitted.
- If there is an unexpected rise in your glucose level or an occlusion message occurs, check the micropump and the infusion assembly for occlusions and leaks. Replace your infusion assembly if you are not sure whether the infusion assembly is working properly.
- Check regularly to make sure that the pump holder does not detach itself from the infusion site and that the adhesive pad is not wet. Insulin delivery may be interrupted by a loose fitting or displaced cannula.

1.6 Using the Micropump System in Daily Life

The micropump system is intended to be used continuously, every day in any everyday situation. There are only a few situations in which it is necessary to pay special attention to the system or remove the micropump in order to protect it. Use the micropump system only if it is functioning properly and does not show any signs of damage. Always have alternative therapy supplies at hand for your own safety.

NOTE

- Check at regular intervals whether the micropump system has visible or tangible signs of damage. This applies in particular if the system components were dropped or were exposed to particular mechanical stress.
- Check the micropump system for damages or leaks if you notice the scent of insulin.
- Do not use any consumables that are damaged or were dropped.

Showering, bathing, swimming, diving
Protect the diabetes manager from moisture and water. The micropump is splashproof, but it must not be immersed in liquids. Therefore, remove the micropump from the pump holder before taking a shower or bath, diving or going for a swim.

Exercise
You can wear the micropump during a variety of physical activities. Do not wear the pump for sports that involve frequent, high-impact bodily contact, such as martial arts, football or hockey. The micropump could suffer damage by being hit or kicked or if it is hit by a ball.

Sleeping
Place the diabetes manager within reach so that you can hear reminders and system messages. We recommend that you recharge the diabetes manager when you go to bed.

Temperature
Do not expose the micropump to direct sunlight, UV radiation or heat. The operating temperature of the micropump is between +5 °C and +40 °C. At temperatures outside this range, the insulin contained in the reservoir could be rendered ineffective. There may also be damage to the micropump system.

NOTE

Protect the micropump and consumables from sunlight and heat. If the micropump has been exposed to sunlight or heat, check your blood glucose.

Air pressure and altitude
Rapid and significant changes in air pressure or temperature can influence insulin delivery, especially if there are air bubbles in the reservoir. Such changes may occur, for example, when you are on an aeroplane (especially during take-off and landing) or if you engage in a sport such as hang-gliding.

In such cases, do the following: Remove any air bubbles from the reservoir and test your blood glucose at frequent intervals. If in

doubt, remove the micropump and change to an alternative therapy method.

Do not use the micropump system at an air pressure below 70 kPa. This corresponds to an altitude of up to 3,000 metres above sea level. Do not use the supplied charger in altitudes above 2,000 metres above sea level.

Travelling and flights

Before travelling, ask your healthcare professional about any special preparations you need to make. Take sufficient supplies with you for blood glucose testing and for your insulin pump therapy.

Some airlines and governments do not permit the use of wireless radio devices during flight. In these situations you can activate aeroplane mode. Aeroplane mode enables the micropump system to comply with these regulations.

Communication between micropump and diabetes manager

For wireless communication between the micropump and the diabetes manager, it is not necessary for the devices to be right next to each other. Obstacles, such as walls or furniture, between the pump and the diabetes manager can reduce or interrupt the communication range.

2 Getting to Know the Micropump System

2.1 Diabetes Manager Overview

The Accu-Chek Guide Solo diabetes manager is a remote control with an integrated blood glucose meter that is used to control the micropump. The diabetes manager supports you in your diabetes treatment and is only suitable for self-testing.

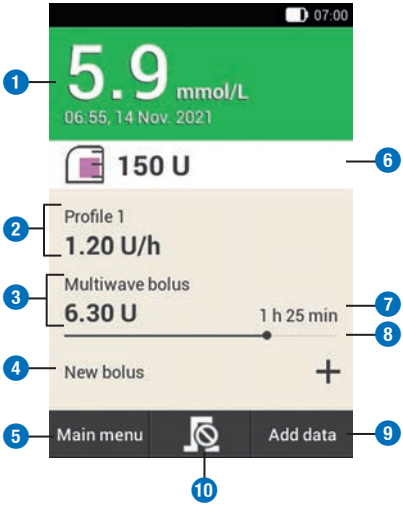
NOTE

- Always have the diabetes manager with you.
- A rechargeable battery supplies power to the diabetes manager. Charge the battery on a regular basis.
- If the environment you are in has a high noise level, or if the diabetes manager is in a bag, you may not hear the system messages. Set the sound mode to a setting that is loud enough, and pay attention to the screens and signals on the diabetes manager to make sure that the micropump system is functioning properly.

2.2 Status Screen

On the Status screen, you can see the most important, current and most common therapy information on glucose value, basal rate, ongoing boluses and reservoir level at a glance. You can access other information and menus from the Status screen.

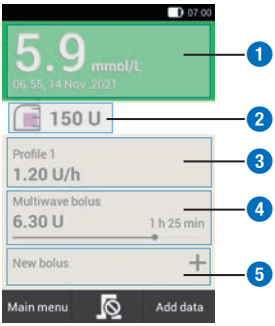
Depending on the situation (for example, whether you are using pump therapy or injection therapy), other content and symbols are displayed.



	Description
1	**Glucose value** Shows the most recent glucose value with the time and date of the test. The background colour indicates whether the glucose value falls within the target range.
2	**Basal rate** Shows the active basal rate profile with the current basal rate. If a temporary basal rate is active, the corresponding percentage is also displayed.

	Description
3	**Bolus** Shows the active bolus type and the remaining insulin units.
4	**New bolus** Tap New bolus or + to program a new bolus.
5	**Main menu** Tap this button to display the main menu.
6	**Reservoir level** Shows how many insulin units are in the reservoir.
7	**Remaining bolus time** Shows the amount of time remaining of an extended or multiwave bolus.
8	**Bolus progress bar** Shows the amount and duration of the active bolus in the form of a bar.
9	**Add data** Tap this button to add further data to the logbook (for example, glucose value or time of test).
10	**Cancel bolus** Tap to cancel one or all active boluses.

The touch-sensitive areas on the Status screen allow you to quickly access important menus and features. When you tap the areas, the corresponding menus or features are opened.

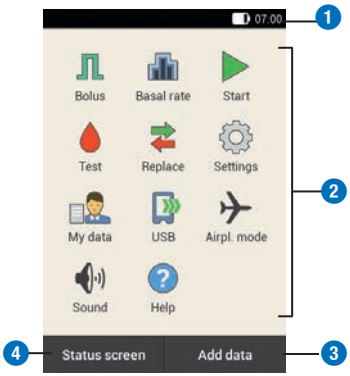


	Description
1	Logbook entries menu
2	Replace system components menu
3	Basal rate menu
4	Cancel bolus
5	Bolus menu

2.3 Main Menu

The main menu is an overview of the most important features of the diabetes manager.

Depending on the situation (for example, pump therapy or injection therapy), other menus can be displayed.



	Description
1	**Status bar** Shows the current status symbols (for example, level of rechargeable battery).
2	**Menu icons** Tap a menu icon to open the desired menu or to turn on the desired feature.
3	**Add data** Tap this button to add further data to the logbook (for example, glucose value or time of test).
4	**Status screen** Tap this button to display the Status screen.

The status bar at the top edge of the screen shows the current time. In addition, the following symbols may be displayed.

Symbols in the status bar

Symbol	Description
	Status of rechargeable battery Shows the current level of the rechargeable battery in the diabetes manager.
	No communication Is displayed when the communication between the diabetes manager and the micropump is not established or interrupted.
	Aeroplane mode Is displayed when aeroplane mode is turned on.
	No sound Is displayed when tones are turned off.
	Sounds turned off Is displayed when sounds for reminders and warnings are muted.
	Vibration Is displayed when the vibration feature is turned on.

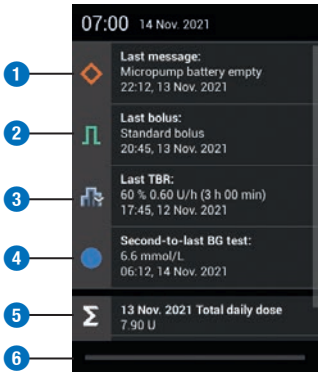
Menu icons in the Main menu

Menu icon	Description
	Deliver manual bolus, use bolus advice, cancel bolus
	Select or set basal rate profiles, set and cancel Temporary Basal Rates (TBR)

Menu icon	Description
	Micropump is in STOP mode, Start micropump
	Stop micropump (cancel bolus and TBR and interrupt basal rate)
	Test blood glucose, enter glucose value, perform control test
	Replace system components (infusion assembly, reservoir, pump base)
	View or change settings, view system information, switch therapy mode
	Display or edit logbook data
	Connect diabetes manager to a PC in order to transfer data
	Turn aeroplane mode on or off
	Set sounds
	Watch Help videos

2.4 Information Screen

The Information screen is a representation of important device, status and therapy information as well as system events. When you tap the events, the respective menus open.



	Description
1	**Event data**
2	**Bolus data**
3	**TBR data**
4	**Logbook entries**
5	**Total daily dose**
6	**Sliding pane**

The bar on the sliding pane lights up blue while it is being moved.

Slide your finger from the upper screen edge downwards.

2.5 Navigation and Operation

You navigate and operate the diabetes manager by means of the touchscreen and navigation buttons. The insulin button is an exception. The insulin button is for confirming a previously set insulin delivery.

You can use the navigation buttons below the screen to move forwards and backwards or to go to the Status screen.

Button	Function
⮌	Back Go back to the previous screen within the process step. **If you press the Back button in a process step, the settings will not be saved.**
⌂	Status screen Switch to the Status screen.
→	Forward Go to the next screen within the process step. In many process steps, this button performs the same function as the Next or OK buttons.

Insulin Button

Press the insulin button to start a basal rate or bolus. When the diabetes manager is ready to deliver basal or bolus insulin, the button lights up green.

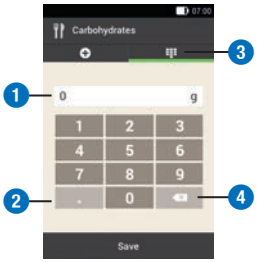
Example: Check whether the settings for insulin delivery are correct. Press button below the diabetes manager screen to start insulin delivery.

Entering Numbers

You can either use a numeric keypad to enter numbers or use the minus/plus buttons to set them.

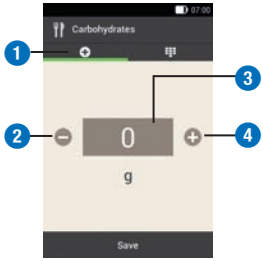
Some numbers and values can only be set using the minus/plus buttons or only be entered by means of the numeric keypad.

Numeric keypad



	Description
1	Field for data entry
2	Decimal separator
3	Numeric keypad
4	Back arrow: Deletes the entered data one character at a time

Minus/plus buttons



	Description
1	minus/plus buttons
2	Decrease the value entered
3	Field for data entry
4	Increase the value entered

Tap -/+ to decrease or increase the numeric value on the screen.

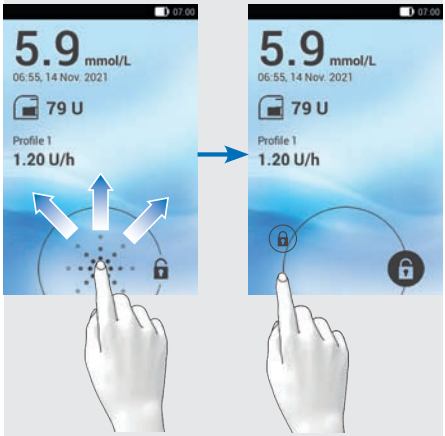
Keep your finger on one of the minus/plus buttons for a bit longer to decrease or increase the numeric values in a fast scroll mode.

Screen Lock

If the diabetes manager has been inactive for approx. 60 seconds, the screen is automatically locked. You can also lock the screen by pressing the power button. A locked screen is indicated by 🔒.

You unlock the screen by swiping your finger from the middle of the screen in any direction. If you have activated PIN entry, you will have to enter the four- to eight-digit PIN on the next screen to unlock the diabetes manager screen. You may change

the settings in the menu Settings > Screen lock.



Swipe across the screen with your finger, starting from 🔒, until the lock symbol is outside the circle shown, then remove your finger.

3 Putting the Diabetes Manager into Operation

Before you start using the diabetes manager, you must charge the battery. Connect the diabetes manager to a PC or charger by means of a USB cable. The preferred method is to use a charger and wall socket since charging takes less time this way. It takes approx. 4 hours to charge a fully drained battery using a charger that is connected to a wall socket.

When the battery level is low, the diabetes manager automatically deactivates communication via *Bluetooth* wireless technology to save power. As a result, communication with the micropump is interrupted. After you have recharged the battery, the diabetes manager automatically restores communication via *Bluetooth* wireless technology.

NOTE

- While the diabetes manager is being charged, you cannot perform any blood glucose tests.
- Recharge the battery regularly so that it does not become fully drained. Keeping the diabetes manager plugged in for a longer period to charge does not harm the battery.
- If you insert a replacement battery, charge the replacement battery completely before using the diabetes manager.
- Check regularly whether the time and date of the diabetes manager are set correctly.

⚠ WARNING

- Use only the supplied charger and the associated USB cable, or a certified USB charger (for example, a laptop certified according to IEC 60950 or an equivalent safety standard).
- Use only the rechargeable battery from Roche.

Do not remove the tab on the battery. The tab makes it easier to remove the battery from the battery compartment.

3.1 Charging the Battery

1

Open the battery compartment by pushing the battery door up in the direction of the arrow.

2

Place the rechargeable battery into the battery compartment of the diabetes manager.

The plus sign (+) and the minus sign (-) on the rechargeable battery must match the respective symbols in the battery compartment.

3 Close the battery compartment by pushing the battery door in a downward direction until it clicks into place.

3.1.1 Charging the Battery Using a Wall Socket

1 Plug the larger end (USB type A) of the USB cable into the USB socket of the charger.

2 Plug the smaller end (USB type micro-B) of the USB cable into the USB socket of the diabetes manager.

3 Plug the charger into a wall socket.

3.1.2 Charging the Battery Using a Computer

1 Plug the smaller end (USB type micro-B) of the USB cable into the USB socket of the diabetes manager.

2

Plug the larger end (USB type A) of the USB cable into a free USB charging port on your computer. The USB charging port is often indicated by ϟ.

3 The Status screen or Main menu displays ⚡ in the status bar. It indicates that the battery is being charged.

To end the charging process, first remove the USB cable from the diabetes manager and then from the PC.

NOTE

The blue LED lights up to indicate that the battery is being charged. If the rechargeable battery has been completely depleted, it may take up to 15 minutes until the blue LED of the diabetes manager lights up.

If the LED does not light up after 15 minutes, proceed as follows:

- Disconnect the charger from the diabetes manager.
- Wait for a short time.
- Reconnect the charger to the diabetes manager.
- If the problem cannot be resolved using the suggested solutions, contact customer support.
- If the battery level of the diabetes manager is very low, the screen is black at first.

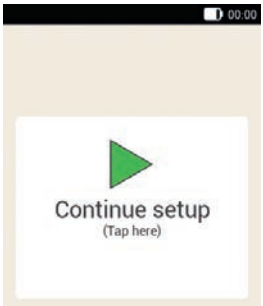
3.2 Setup Wizard

The first time you turn the diabetes manager on, the setup wizard is displayed. You must complete the setup wizard before you start using the micropump or test your blood glucose.

The setup wizard is displayed every time you turn the diabetes manager on until you complete the setup.

⚠ WARNING

- Discuss your individual settings for insulin dose, warning limits, time blocks and bolus advice with your healthcare professional.
- Wrong basal rate settings may lead to hyperglycaemia or hypoglycaemia.
- Having the time and date set precisely is essential in order for your micropump system to function properly. Having the wrong time set may result in the delivery of incorrect insulin amounts, thus leading to hyperglycaemia or hypoglycaemia.



The data and settings you enter are cached at specific points during setup. These so-called resume points are points during the setting process at which the settings made so far are saved. If you want to resume setup after an interruption, Continue setup appears on the screen.

If you press the Back button ⮌ during setup, you will be taken to the previous resume point. All data and settings that you have made after the last resume point are deleted.

Tap the screen *Continue setup* to continue setting up the system.

1 If the diabetes manager is off, press and hold the power button on the top of the diabetes manager until the diabetes manager turns on.

If the diabetes manager is turned on, briefly press the power button to activate the energy-saving standby mode.

2 *Start screen:*

The diabetes manager vibrates, issues the Start sound, and the signal LED lights up. The start screen appears briefly.

3 *Language:*

Tap the desired language. If required, scroll the list upwards to view additional languages.

Tap Save.

4 *Enter PIN:*

Enter a PIN (secret identification number) of your choice with 4 to 8 digits.

Choose a PIN that is easy to remember. Note down the PIN and keep it in a safe place.

Tap OK.

5 *Confirm PIN:*

Enter the PIN a second time to confirm.

Tap OK.

If you have forgotten the PIN you chose, you can unlock the diabetes manager with a PIN unlock code.

You will find the label with the 8-digit PIN unlock code in the envelope in the bottom drawer of the micropump system packaging (system kit).

6 *Setup mode:*

Tap Manual setup.

Note: It is not currently possible to perform the setup on the PC.

Setting the time and date

Times and time periods are always displayed or entered in the following format HH:MM (HH = hours, MM = minutes). If you select the 12-hour format, *am* or *pm* is displayed.

The date is always displayed or entered in the format DD MMM YYYY (DD = day, MMM = month, YYYY = year), for example, 29 Mar 2022.

7 *Time and date:*

Tap Time format. Tap the desired time format (12 or 24 hours). Tap Save.

8 *Time and date:*

Tap Time.

Set the hours and minutes in the Time screen.

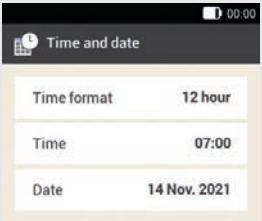
Tap OK.

9 *Time and date:*

Tap Date.

Set the day, month and year in the Date screen.

10



Once you have entered all settings for time and date, tap OK.

Setting the carbohydrate unit

The diabetes manager offers the following carbohydrate units for selection:

Abbre-viation	Unit of measurement	Gram equivalent
g	Gram	1 gram
BE	Broteinheit (bread equivalent)	12 grams
KE	Kohlenhydrateinheit (carbohydrate unit)	10 grams
CC	Carbohydrate choice	15 grams

NOTE

You cannot change the selected carbohydrate unit in the diabetes manager later on.

11 *Carbohydrate unit:*

Tap the carbohydrate unit you want to set.

12 *Information - Selected carbohydrate unit:*

Tap Yes if the correct unit is displayed.

If you want to change the unit, tap No. You then return to Step 11.

Setting warning limits

You can set warning limits for hyperglycaemia and hypoglycaemia that best fit your needs.

Whenever your glucose value is above the hyper warning limit or below the hypo warning limit, the diabetes manager displays a warning.

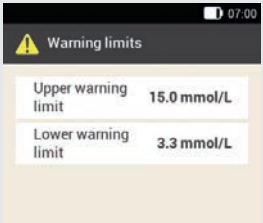
13 *Warning limits:*

The default warning limits are displayed.

Tap Upper warning limit. Set the upper warning limit. Tap OK. Tap Lower warning limit. Set the lower warning limit. Tap OK.

If you do not want to change the warning limits, tap Done.

14



The warning limits currently set are displayed.

Tap Done.

15 *Information - Set up bolus advice:*
If you want to set up bolus advice now, tap Yes. In section *7.1 Setting Up Bolus Advice,* you will find the explanations and steps for setting up this feature.

If you do not want to set up bolus advice now, tap No.

If you do not want to set up bolus advice now, the setup wizard skips the steps for setting up bolus advice. You can set up bolus advice at a later time. The next steps show the setup wizard if you have selected No in step 15.

Setting time blocks

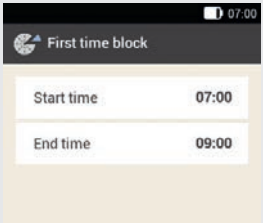
The diabetes manager allows you to define blood glucose target ranges for certain times of day. For this purpose, the day is divided into time blocks. By dividing the day into time blocks, you can adjust the blood glucose target range to your specific needs.

16 *Information - Set up time blocks:*
Tap OK.

17 *First time block:*
Tap Start time. Set the start time (for example, 07:00). Tap OK. Tap End time. Set the end time (for example, 09:00).

Tap OK.

18



Tap Done.

19 *Target range:*
In this screen you set the target range values for all time blocks. You can adjust the values for each time block later.

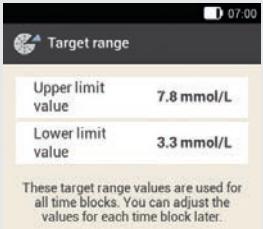
Tap Upper limit value. Set the upper limit value (for example, 7.8 mmol/L).

Tap OK.

Tap Lower limit value. Set the lower limit value (for example, 3.3 mmol/L).

Tap OK.

20



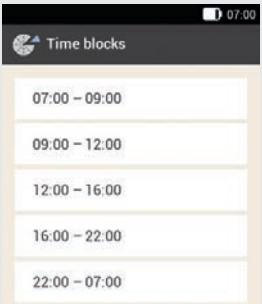
Tap Done.

21 *Information - Set up time blocks:*
Tap OK.

You can set one blood glucose target range for all time blocks or different ones for the various time blocks. The settings for the first time block are used in all copied time

blocks. Tap the appropriate time blocks to change these settings.

22



If you want to change the settings for a time block, tap on the desired time block. Repeat the previous steps, beginning with the screen *Warning limits* in step 13 to make the desired settings for this time block.

Once you have changed all desired time blocks, tap Done.

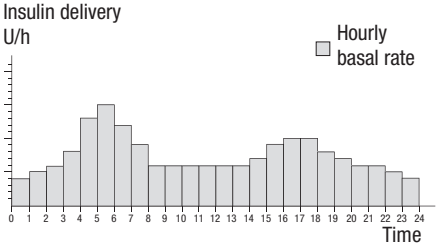
23 *Information - Time blocks complete:*
Tap OK.

3.3 Programming a Basal Rate Profile

The basal rate covers the basal, meal-independent insulin requirement. Basal rates are specified in insulin units per hour (U/h = Units per hour). The distribution of the basal insulin requirement over up to 24 time blocks results in the basal rate profile.

To put the micropump into operation and begin therapy, you must program at least one basal rate profile.

Example: Basal rate profile



Setup wizard > Create basal rate profile

1 *Information - Create basal rate profile:*
Tap OK to set up a basal rate profile.
↩ is deactivated.

NOTE

The first time block always starts at 00:00. The last time block always ends at 00:00.

The factory settings provide 24 time blocks with one hour each. A time block can range from 15 minutes to a maximum of 24 hours.

All time blocks have a basal rate of 0 U/h set by factory default.

2 *Basal rate profile:*
The basal rate profile is displayed.

Tap ✋ if you want to change the name of the profile. Enter a name for the basal rate profile using the keyboard.

Tap Done.

3 *Basal rate profile:*
Define the end time for the first time block.

To do so, tap the top entry field in the End column.

4 *End time:*
Set the end time for the first time block.

Tap OK.

5 *Information - Overwrite a time block?:*
When the end time of a time block shortens or overwrites the next time block, this information screen appears.

Tap Yes.

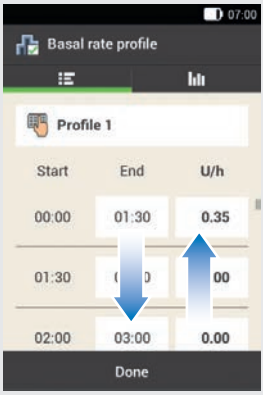
6 *Basal rate profile:*
Define the insulin units per hour for the first time block.

To do so, tap the top entry field in the U/h column.

7 *Basal rate:*
Set the insulin units per hour for the first time block.

Tap OK.

8



Repeat Steps 3 to 7 for each time block you want to edit.

Scroll the screen upwards or downwards to display all time blocks.

If you want to view the basal rate profile as a graph, tap .

Once you have set all time blocks, tap Done.

9 *Information - Prepare micropump:*
Next, you have to prepare the micropump. Tap OK to confirm.

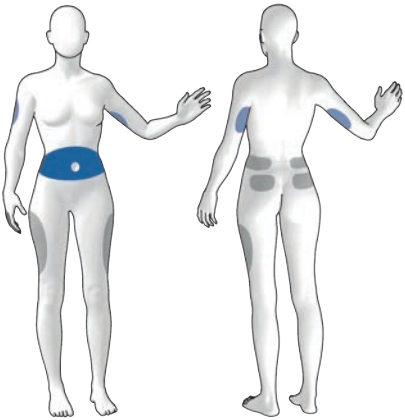
4 Putting the Micropump into Operation

This chapter explains all steps necessary to prepare the micropump before using it for the first time. To put the micropump into operation, you need the following:

Diabetes manager, pump base, reservoir assembly, insulin, pump holder and cannula assembly, insertion device, disinfectant or sterile alcohol wipe.

4.1 Recommended Infusion Sites

Choose a suitable infusion site before inserting a new infusion assembly. Consult your healthcare professional for advice. Sites with sufficient subcutaneous tissue are the most suitable. For example:



Blue areas: Recommended infusion sites
Grey areas: Possible infusion sites

NOTE

- The pump holder must not be attached to sites on the body with scars, birthmarks and moles, tattoos, injuries, bruises or rashes.
- Before you attach the pump holder to the body, the infusion site must be completely dry.
- A new infusion site must be at least 5 cm away from the last infusion site.
- To avoid injury and infection, never touch the introducer needle or the cannula.
- If the pump holder frequently becomes detached from the skin, consult your healthcare professional to find a method that may improve adhesion to the skin.
- If the infusion site becomes inflamed or localised skin reactions (for example, allergic reaction, eczema) occur, then replace the infusion assembly immediately and choose a new infusion site.

4.2 Putting the Components into Operation

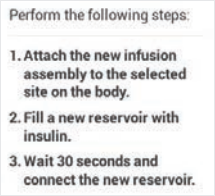
After programming a basal rate you have to prepare the micropump. Proceed with the next steps using the setup wizard.

Setup wizard > Prepare micropump

1 *Information - Prepare micropump:*
After setting up the diabetes manager, the Prepare micropump screen appears.

Tap OK.

2 *Prepare micropump:*



Follow the instructions shown on the Prepare micropump screen.

If you want to see the action steps as an animated video, tap Help.

Once you have performed all 3 steps, tap Done.

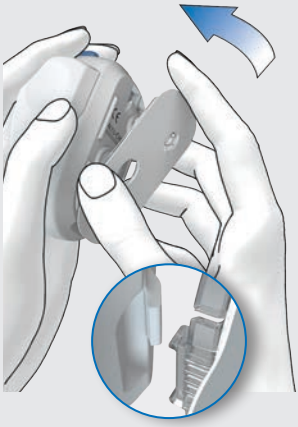
4.2.1 Attaching the Infusion Assembly to the Body

1 Wash your hands and dry them thoroughly.

2 Select a suitable site on the body. Disinfect the site on your body according to the instructions given by your healthcare professional. Make sure that the infusion site is dry and free from residues.

3 Remove the pump holder from the packaging.

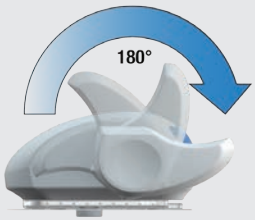
4



Attach the hook on the pump holder to the underside of the insertion device.

Press the pump holder onto the underside of the insertion device until it locks into place. Check whether the pump holder is correctly locked into place.

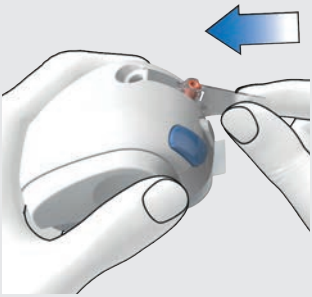
5



Prime the insertion device by rotating the priming handle clockwise in the direction of the arrow, as far as it will go.

When the insertion device is fully primed, you will hear a click.

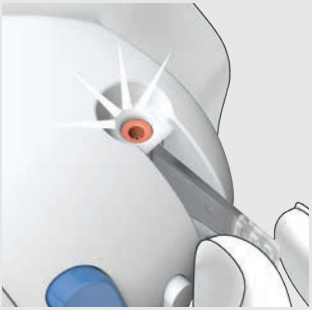
6



Insert the cannula assembly into the insertion device.

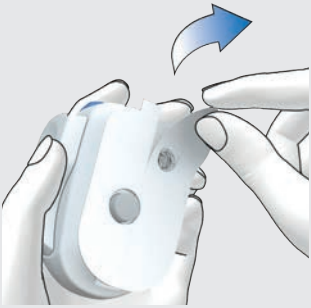
Push the cannula assembly into the slot until you hear it click into place.

7



Use the positioning aid to check whether the cannula assembly is in the correct position.

8



Remove both parts of the protective film from the adhesive pad.

Do not touch the adhesive surface of the adhesive pad.

9 Holding the skin taut, press the insertion device firmly against the selected site on your body.

10 Press the blue release button to insert the cannula under the skin.

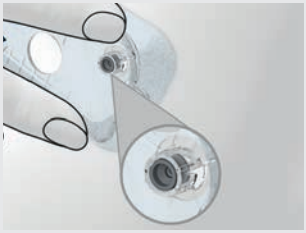
11

Smooth over the adhesive pad around the infusion assembly so that the infusion assembly is in good contact with the skin.

12 Press the white detach button and detach the insertion device from the infusion assembly. If possible, keep the adhesive pad in position with the other hand.

13 Press the infusion assembly and the edges of the adhesive pad against the skin so that the adhesive pad is smooth on the skin.

14



Check whether the grey cannula head in the cannula opening is visible and flush with the opening.

If this is not the case, repeat Steps 1 to 16 using a new pump holder and a new cannula assembly.

15 Remove the used cannula casing from the insertion device.

16 Dispose of the used cannula casing according to local regulations.

⚠ WARNING

Risk of hyperglycaemia (high glucose level)

- If you trigger the insertion device without inserting a cannula assembly, you reduce the useful lifetime of the insertion device. This may lead to incorrect insertion of the cannula and insufficient delivery of insulin.
- Do not use the insertion device without inserting a cannula assembly.

Risk of infection

- Used components carry a risk of infection.
- Dispose of the cannula assembly safely, in such a way that the introducer needle does not cause injury to anyone.

NOTE

- Before storing the insertion device, ensure that there is **no** cannula assembly in the insertion device.
- Never store the insertion device in a primed state. Storing the insertion device incorrectly may weaken the spring tension, which will impair the operation of the insertion device.
- Check at regular intervals whether the micropump system has visible or tangible signs of damage. This applies in particular if the system components were dropped or were exposed to particular mechanical stress.

4.2.2 Filling the Reservoir with Insulin

In addition to the reservoir assembly, you need an insulin vial with U100 insulin and a form of disinfectant, such as a sterile alcohol wipe.

- Use and store the insulin in compliance with the manufacturer's specifications and pay attention to the use by date.
- Use the reservoir immediately after filling it.
- Occlusions may occur if the temperature of the insulin or micropump system is too low.
- During filling, make sure you remove any air bubbles from the reservoir.

⚠ WARNING

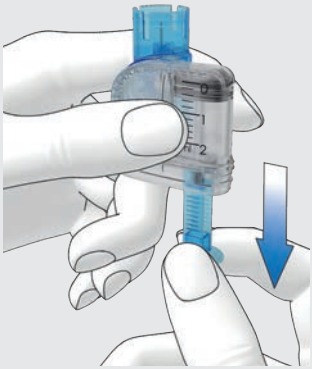
- Only use the micropump to deliver rapid-acting U100 insulin.
- If you connect an empty reservoir to the micropump (for example, for training purposes), insulin delivery (basal rate and bolus delivery) is nevertheless displayed, although no insulin is delivered because of the empty reservoir.
- Make sure that the insulin is at room temperature before you fill the reservoir. If insulin is used which is not at room temperature, the insulin may expand in volume. This can lead to inaccuracy in insulin delivery.

1 Disinfect the top of the insulin vial with a sterile alcohol wipe. Allow the disinfected top of the insulin vial to dry.

2 Remove the new reservoir assembly from the packaging.

3 Slowly and carefully pull out the battery's protective film to activate the battery.

4



Hold the round part of the handle firmly and pull it downwards in the direction of the arrow in order to fill the reservoir with air.

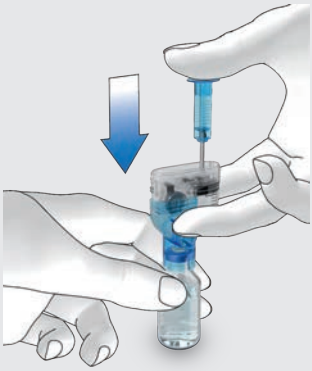
Fill the reservoir with the volume of air that you later want to fill with insulin.

NOTE

- The reservoir must be filled with at least 80 U.
- The reservoir has a maximum holding capacity of 200 U (2.0 ml).
- Do not touch the reservoir needle. You might injure yourself.

5 Place the insulin vial on a flat and solid surface (for example, a table top) and hold it firmly. Place the filling aid onto the vial. Push the filling aid downwards until you hear it click into place.

6



Press the handle all the way down in the direction of the arrow to fill the insulin vial with air.

7 Turn the reservoir assembly together with the insulin vial upside down so that the vial is above the reservoir.

8

Slowly pull the handle downwards in the direction of the arrow to fill the reservoir with insulin.

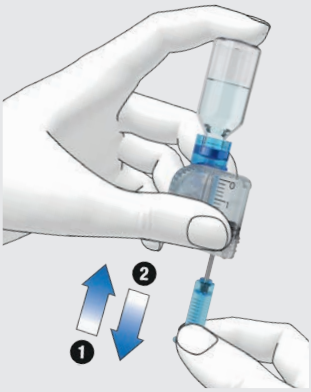
Try to ensure that as few air bubbles as possible form in the reservoir.

9 Check the reservoir from several angles to make sure that there are as few air bubbles as possible in the reservoir.

To release air bubbles from the reservoir, hold the reservoir at an angle.

Gently flick your finger against the reservoir several times.

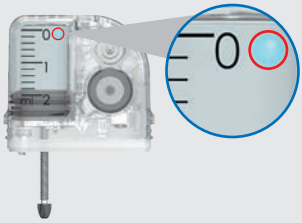
10



Slowly push the handle upwards in the direction of the arrow ❶ to remove air bubbles from the reservoir.

Slowly pull the handle downwards in the direction of the arrow ❷ until the reservoir is filled with the required amount of insulin again.

NOTE



An air bubble in the size shown above (diameter like the “0” on the scale) corresponds to an insulin quantity of 0.4 U.

Air bubbles can cause incorrect insulin delivery.

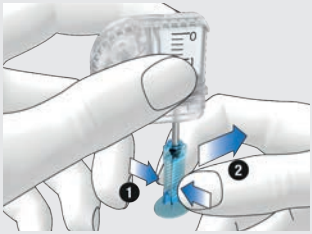
11 Remove the filling aid from the reservoir by pulling it off laterally.

Dispose of the filling aid according to local regulations.

⚠ WARNING

During disposal, ensure that no third party could injure themselves.

12



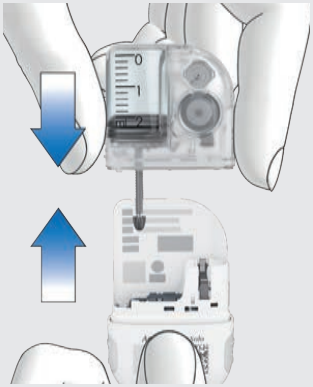
Compress the handle on the ribbed surface ❶ and then remove the handle laterally from the piston rod ❷.

Dispose of the handle.

4.2.3 Connecting the Reservoir to the Pump Base

1 Remove the blue reservoir cap from the pump base.

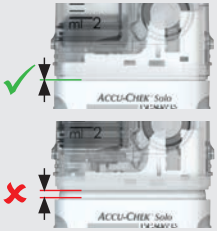
2



Push the filled reservoir onto the pump base until both parts are tightly connected.

3 When the reservoir and the pump base are connected to each other correctly and the battery is activated, the micropump issues the Start sound. If this sound is not issued, check whether the battery is activated and repeat Steps 1 to 3.

4



Make sure that there is no gap between the reservoir and the pump base.

The pump base and the reservoir are only connected correctly when the Start sound is issued **and** when the pump base and the reservoir are seamlessly connected.

NOTE

- Do not exert too much force when connecting the pump base to the reservoir.
- Make sure that the opening for ventilation of the micropump is always clear so that the battery is fully functional.
- Check whether the pump issues the Start sound when the pump base and the reservoir are connected (see *17.3 Sounds*). Otherwise, see chapter *15 Messages and Troubleshooting*.

5

Read the reservoir level using the reservoir scale.

With 2.0 ml (200 U), the reservoir shown in the figure above is full. Read the entered level as closely as possible. The entered level will be used for all further calculations.

6 Use the diabetes manager to set the insulin units.

Reservoir fill amount:

Set the number of insulin units (for example, 200 U) with which you filled the reservoir.

The set fill amount is saved as the default setting for when the reservoir is filled the next time.

Tap Save.

4.2.4 Pairing the Diabetes Manager and Micropump

To be able to operate the micropump using the diabetes manager, you must pair the devices.

You will find the pump key(s) in the envelope in the bottom drawer of the micropump system packaging (system kit) or on the inside of the micropump packaging lid.

Once the diabetes manager and the pump have been paired, the pairing settings are stored in both devices so that you do not have to repeat this process.

If the radio connection between the diabetes manager and the micropump is stopped or interrupted, it will automatically be restored once the devices are within an appropriate range of each other.

If several micropumps are within the communication range of the diabetes manager, you must select the micropump serial number from a list that is displayed.

NOTE

Each pump base can only be paired **once** with a diabetes manager. So if you are using a different diabetes manager than before, for example, a replacement device, it cannot be paired with the micropump that has been in operation so far. If this is the case, you have to use a new pump base.

1

Hold the diabetes manager close to the micropump to establish the radio connection.

Tap Next.

The diabetes manager establishes the radio connection to the micropump. Wait a moment.

2 *Detect micropump:*

Tap Scan pairing code.

3

Point the camera of the diabetes manager at the pairing code on the pump base. Hold the diabetes manager in such a way that the pairing code can be read in full. A sound is emitted if the pairing code was detected, and a prompt to fill the reservoir needle is displayed.

Entering the pump key manually

If the pairing code cannot be scanned, the pump key can be entered manually.

You will find the pump key(s) in the envelope in the bottom drawer of the micropump system packaging (system kit) or on the inside of the micropump packaging lid.

4 *Detect micropump:*

If no sound is emitted, the pairing code was not detected.

Tap ⮌ to return to the Detect micropump screen.

Tap Enter pump key.

5 *Select pump serial number:*

If there are several micropumps within range, tap the pump serial number of your micropump.

6 *Enter pump key:*

Tap Enter here and enter the pump key using the keyboard.

If pairing was successful, a sound is emitted.

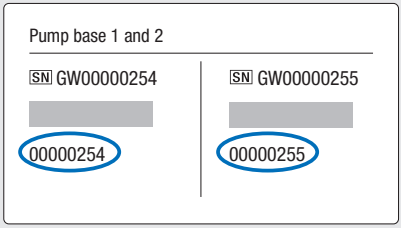
Tap Done.

NOTE

Failure to complete the process of connecting the micropump and diabetes manager may result in the micropump becoming unusable.

The pump serial number of the micropump is on the pump shield label and on the packaging label next to the SN symbol.

Pump key example:



4.2.5 Filling the Reservoir Needle

⚠ WARNING

Remove the pump from your body. Never fill the reservoir needle while it is connected to an infusion assembly (pump holder) attached to your body. There is a risk of uncontrolled insulin delivery.

1 *Prepare for filling:*

Remove the micropump from your body. Hold the pump with the reservoir needle in an upright tilted position.

To start filling, press ✓.

2

Pay attention to the opening of the reservoir needle during filling.

If you can see a drop of insulin at the tip of the needle, the reservoir needle is filled.

3 *Wait for insulin drop:*

Tap OK once you can see a drop of insulin on the reservoir needle.

If you **cannot** see a drop of insulin at the tip of the needle, tap Cancel.

NOTE

- If you do not see a drop of insulin at the tip of the needle after a maximum of 2 minutes, there is still too much air in the reservoir. If no insulin drop is visible even after refilling, you must use a new reservoir.
- If you tap Cancel or do not enter any data, an information message is displayed after 2 minutes saying that filling failed. You can then replace the reservoir or restart filling.
- ↩ is deactivated during filling.

4.2.6 Attaching the Micropump

To properly attach the micropump to the pump holder, the recesses for attaching the micropump need to be clicked onto the hooks on the pump holder.

Hook on the top of the reservoir

Hook on the bottom of the pump base

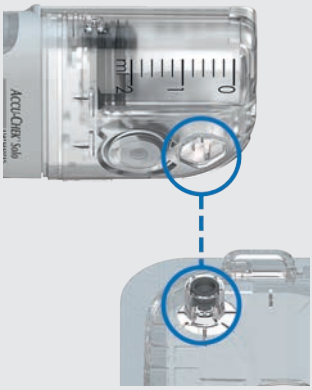
⚠ WARNING

Check the micropump and the pump holder for damage before you attach the micropump to the pump holder. Deformations or cracks can cause the micropump system to become leaky. This can lead to hyperglycaemia.

NOTE

- Check the site on your body with the adhesive pad of the infusion assembly at least once a day.
- If you insert the micropump into the infusion assembly (pump holder and cannula) frequently or incorrectly, the micropump system can become leaky.

1



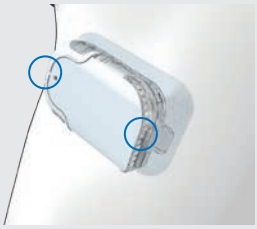
Hold the micropump in a position so that the reservoir needle is above the grey cannula head of the pump holder.

2

Turn the micropump carefully in place. You may apply light pressure on the pump shield to make sure the reservoir needle stays inside the cannula head of the pump holder.

After one eighth turn (approx. 45 degrees), the micropump clicks into the front and rear hooks on the pump holder.

3



Examine the front and back hooks of the pump holder to make sure the micropump properly clicked in place.

The micropump is now ready for insulin delivery.

4 *Attach micropump:*

Tap Next.

A small amount of insulin is delivered in order to fill the soft Teflon® cannula.

4.2.7 Activating the Basal Rate Profile

Setup wizard > Attaching the Micropump > Activating the Basal Rate Profile

After having completed all preparatory steps for using the micropump for the first time, you can activate the set basal rate profile.

Once you have activated the basal rate profile, the micropump system setup is complete. The basal rate is delivered and you can use other system features.

Follow the settings for basal rate profiles you agreed on with your healthcare professional. For more information on programming a basal rate profile, see Chapter *3.3 Programming a Basal Rate Profile*

1 *Deliver insulin:*

To confirm this step, press the insulin button lit up in green, on the diabetes manager.

2

The Status screen displays the activated basal rate profile.

4.3 Stopping and Starting the Micropump

The Stop and Start items in the Main menu enable you to interrupt or restart insulin delivery.

Discuss with your healthcare professional when and for how long insulin delivery may be interrupted.

NOTE

If insulin delivery is interrupted, check your glucose level. If needed, deliver the missing insulin using a syringe or pen for example, when:

- You stop or remove the pump for a longer period of time.
- There is a technical problem with the pump.
- There is an occlusion in the cannula/ infusion assembly.

- The reservoir or infusion assembly is leaking.
- The infusion assembly has come loose at the infusion site.

Stopping insulin delivery

1 *Main menu:*
Tap Stop ■.

2 *Information - Stop insulin delivery?:*
Tap Yes.

While the micropump is in STOP mode, the micropump issues the Cancel sound once an hour to remind you that no insulin is being delivered.

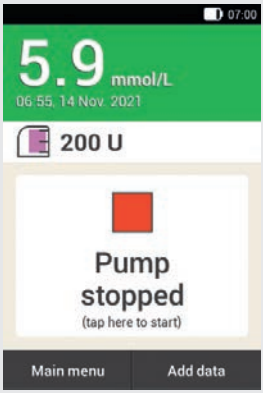
⚠ WARNING

Should you be unable to stop the micropump for any reason, remove the micropump from the infusion assembly, or pull the infusion assembly's adhesive pad together with the micropump off your skin.

NOTE

When you stop the micropump, all insulin delivery is stopped. All ongoing boluses are cancelled. The selected basal rate profile will be stopped until the micropump will be restarted again.

Starting insulin delivery



On the Status screen, tap ■ to restart the micropump.

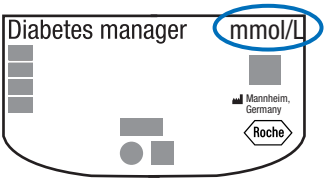
or

In the Main menu, tap Start ▶.

In the next step, you are prompted to activate the basal rate profile. After pressing the insulin button lit up in green to confirm, the micropump is set into operation again.

5 Testing or Entering Your Glucose Level

Glucose values can be specified in two different units of measurement (mmol/L and mg/dL). As a result, two versions of the same diabetes manager are available. Check whether the diabetes manager displays the unit of measurement familiar to you. The unit of measurement your diabetes manager displays is shown on the back of your diabetes manager. If you do not know which unit of measurement is correct for you, contact your healthcare professional.



NOTE

- You cannot change the unit of measurement of the diabetes manager. Contact customer support if the wrong unit of measurement is printed on the back.
- Never use a diabetes manager with an incorrect unit of measurement. This may cause the wrong therapy decision to be made and thus produce serious adverse health effects.
- You need the diabetes manager, a test strip, a finger pricker and a lancet drum.
- Set up the diabetes manager before testing your blood glucose for the first time.
- Read the test strip package insert. In the package insert, you will find further important information on storage, accuracy and precision of glucose values, and possible causes of incorrect glucose values.

5.1 Performing a Blood Glucose Test

⚠ WARNING

- A blood glucose test that was performed incorrectly can lead to incorrect glucose values and thus to wrong therapy recommendations being made, which can result in serious adverse health effects.
- A contaminated puncture site may lead to incorrect glucose values and infections. Wash your hands and the puncture site with warm water and soap. Rinse your hands with clean water. Then dry your hands and puncture site thoroughly.
- The diabetes manager is only intended for blood glucose testing with fresh capillary blood from the fingertip.

NOTE

- You cannot perform a blood glucose test while the diabetes manager is being charged.

- When the diabetes manager prompts you to apply a drop, you have approximately 2 minutes to apply blood to the test strip. If you do not apply any blood during this time, the diabetes manager turns itself off.
- When you insert a test strip, the illumination of the test strip slot is activated to assist you even in dark environments.
- Use only the Accu-Chek Guide test strips for the blood glucose test.

1 Wash your hands with warm water and soap and rinse them well. Dry your hands thoroughly with a clean towel before obtaining blood.

2 Check the use by date that is indicated on the test strip container next to the ⌛ symbol.

Use only test strips that are not past the use by date.

NOTE

- If the diabetes manager is completely turned off (not in standby mode), turn it on. Press and hold the power button on the top of the diabetes manager until the diabetes manager turns on.
- Do not insert the test strip into the test strip slot until the diabetes manager has turned on and the Status screen appears.

3

If the diabetes manager is off, turn it on.

Insert the test strip into the test strip slot of the diabetes manager in the direction of the arrow. The LED at the test strip slot lights up. If the tone for blood glucose tests is turned on, a sound is emitted.

4 *Apply drop:*

The Apply drop screen appears. The test strip is ready for testing.

NOTE

- Do not allow any liquid to enter the test strip slot of the diabetes manager.
- Remove the test strip in case of a test strip error, and repeat the blood glucose test using a new test strip.
- Only apply blood to the test strip when the test strip is in the test strip slot and Apply drop is displayed.
- When a test strip is in the diabetes manager, the touchscreen and the buttons, including the power button, are deactivated. The buttons are activated again when you remove the test strip or the test is complete.

5

Use your finger pricker to prick the side of a fingertip.

6 Encourage a blood drop to form by gently massaging the finger in the direction of the fingertip.

7

Touch the blood drop to the front yellow edge of the test strip.

Do not put blood on top of the test strip.

8 Remove your finger from the test strip when the progress circle screen appears.

The blood glucose test starts when enough blood has been drawn up by the test strip.

9 *Glucose values:*

The glucose value is displayed and saved.

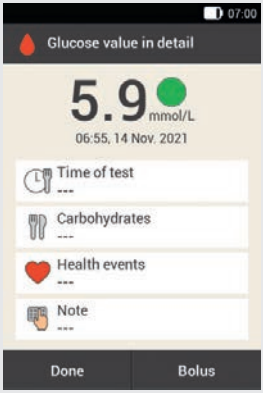
If the tone for blood glucose tests is turned on, a sound is emitted.

Tap OK.

NOTE

- The glucose value can be used for bolus advice for a period of 15 minutes.
- When performing a blood glucose test: If the control test screen with the control bottle appears on the display with your blood glucose result, an error has occurred.
  - Do not act on the blood glucose result.
  - Discard the test strip and repeat the blood glucose test with a new test strip.

10



After approximately 3 seconds the Glucose value in detail screen appears.

If you want to add information (Time of test, Carbohydrates, Health events, Note) to the glucose value, follow the instructions in the following section.

If you want to complete the blood glucose test without adding any information or delivering a bolus, tap Done.

If you want to deliver a bolus, tap Bolus once you have completed all the necessary information.

NOTE

- You can subsequently change the added information in the *My data* menu.
- If bolus advice has been calculated based on information you added about health events and carbohydrates, you can no longer change this information.

11 Press the test strip ejector to remove the used test strip. Alternatively, you can remove the used test strip from the test strip slot without using the test strip ejector.

Dispose the used test strip according to local regulations.

5.1.1 Adding Information

You can save additional information for a glucose value to describe certain events in connection with this glucose value or particular characteristics of the glucose value.

If you are using the bolus advice feature, also see the information in chapter *7 Bolus Advice.*

⚠ WARNING

Incorrect entries for carbohydrate amounts or health events may lead to incorrect bolus advice.

Entering the time of test

You can assign exactly one time of test to each blood glucose test. This information may be helpful later on for determining patterns in your glucose level.

1 *Glucose value in detail:*
Tap Time of test.

2 *Time of test:*
Tap the desired time of test (for example, Before meal).

Tap Save.

Entering carbohydrates

If you test your blood glucose in connection with a meal, it is advisable to save the carbohydrate amount you wish to eat.

If you are using bolus advice, the entered carbohydrate amount is used to calculate the insulin amounts you need.

3 *Glucose value in detail:*
Tap Carbohydrates.

4 *Carbohydrates:*
Set the carbohydrate amount you consumed. Alternatively, you can enter the carbohydrate amount using the numeric keypad. To do so, tap ▦.

Tap Save.

Setting health events

Health events provide information about your current health or activities.

If you have set up bolus advice and select a health event, bolus advice will be adjusted by the percentage you specified.

Discuss health event adjustments with your healthcare professional, who will help you to determine the suitable percentage for the adjustment.

5 *Glucose value in detail:*
Tap Health events.

6 *Health events:*
Choose from 1 to a maximum of 4 health events. Tap the appropriate health events.
Tap Save.

7 *Health events:*
If you have selected more than one 1 health event, enter the total percentage for the selected health events.
Tap Save.

Entering a note

You can enter a personal note (max. 280 characters) to save with the glucose value.

8 In the Glucose Values in detail menu, tap Note. Type a note to save with this entry.*
Tap Done.

* The note feature may not be available in all languages.

9 Note:
Type a note to save with this entry.
Tap Done.

Entering basal insulin (injection mode)

Injection mode allows you to save the amounts of basal insulin you injected in the diabetes manager. This is done most easily when you test your blood glucose. Note that the basal insulin you specify does not have any influence on bolus advice calculation.

10

Glucose value in detail:
If the diabetes manager is not connected to the micropump (injection mode): Tap Basal insulin.

11 *Basal insulin:*
Set the desired amount of basal insulin.
Tap OK.

5.1.2 Evaluating Glucose Values

Glucose Values reflect the current status of the glucose level. Glucose values are influenced by different factors, including type of diet, medication taken, state of health, stress and physical activity.

Certain substances can interfere with the glucose value. This can lead to falsely elevated or lowered glucose values. For more information, see the test strip package insert.

⚠ WARNING

- If your glucose value is very high, test for ketones. If the test returns a positive result and you are experiencing symptoms of ketoacidosis (for example, headache and vomiting), contact a healthcare professional or accident and emergency unit immediately.
- If the glucose value does not match how you feel, test your blood glucose again to rule out an incorrect glucose value. If glucose values repeatedly do not match how you feel, check the items in the section *Causes of Implausible Glucose values* in this chapter.

NOTE

Do not change your therapy based on individual glucose values.

5.1.3 Colour Coding of Glucose Values

On the Glucose value in detail screen, a coloured dot appears to the right of the glucose value. The colour of the dot depends on how high the glucose value is in relation to the defined blood glucose target range for the current time block.

Overview of meaning of colours:

Colour of dot	Glucose value is
Blue, Hyper	above the hyper warning limit. It is strongly recommended that you test for ketones and test your blood glucose more frequently.
Blue	above your target range, but below your hyper warning limit.
Green	within your target range.
Yellow	below your target range, but above your hypo warning limit.
Red, Hypo	below the hypo warning limit. Eat a sufficient amount of fast-acting carbohydrates immediately.

Being aware of the symptoms of low or high blood glucose can help you to better understand your glucose values and decide what to do.

Symptoms of low blood glucose may include:

Anxiety, shakiness, sweating, headache, increased hunger, dizziness, pale skin colour, fatigue, sudden change in mood or irritability, difficulty concentrating, clumsiness, palpitations and/or confusion.

Symptoms of high blood glucose may include:

Increased thirst, frequent urination, blurred vision, drowsiness, abdominal pain/cramps, nausea, dizziness.

Blue with Hyper

Glucose value - Blue dot with hyper:

If the glucose value exceeds the hyper warning limit, the diabetes manager will issue the *W-75 - Warning limit exceeded* warning before displaying the glucose value. Follow the warning instructions and confirm the warning with OK to go to the glucose value.

Blue dot with the additional information Hyper:

The glucose value exceeds the hyper warning limit.

Blue

Glucose value - Blue dot:

The glucose value is above the target range for the current time block.

The glucose value does not exceed the hyper warning limit.

Green

Glucose value - Green dot:

The glucose value is within the target range for the current time block.

Yellow

Glucose value - Yellow dot:

The glucose value is below the target range for the current time block.

The glucose value does not fall below the hypo warning limit.

Red with Hypo

Glucose value - Red dot with hypo:

If the glucose value falls below the hypo warning limit, the diabetes manager will issue the *W-80 - Hypoglycaemia* warning before displaying the glucose value. This warning does **not** show the glucose value. Follow the warning instructions and confirm the warning with OK to go to the glucose value.

Red dot with the additional information Hypo:

The glucose value falls below the hypo warning limit.
Eat or drink a sufficient amount of fast-acting carbohydrates immediately.

LO Screen

The LO screen means that the glucose value is outside the value range.

NOTE

The LO screen means that your glucose value might be very low.

Being aware of the symptoms of low blood glucose can help you to better understand your glucose values and decide what to do.

Glucose value - LO:

The glucose value is below the measuring range of the diabetes manager. If you are experiencing a symptom of low blood glucose, proceed as follows:

- Immediately eat or drink fast-acting carbohydrates, such as juice or dextrose.
- Then test your blood glucose and again within the next half hour.
- If hypoglycaemia persists, consume additional carbohydrates and consult your healthcare professional.

HI Screen

The HI screen means that the glucose value is outside the value range.

NOTE

The HI screen means that your glucose value might be very high.

Being aware of the symptoms of high blood glucose can help you to better understand your glucose values and decide what to do.

Glucose value - HI:

The glucose value is above the measuring range of the diabetes manager. If you are experiencing any of the common symptoms of high blood glucose, proceed as follows:

- Test your blood glucose again and test ketones.
- Follow the instructions of your healthcare professional.

5.1.4 Causes of Implausible Glucose Values

If the diabetes manager repeatedly displays implausible glucose values or error messages, check the items listed below. If you cannot answer the questions with Yes, correct the respective item and repeat the test:

- Did you perform the blood glucose test as instructed in the User's Manual?
- Did you wash your hands with warm water and soap and dry them thoroughly?
- Did you only apply blood after Apply drop appeared on the screen?
- Did you apply the blood drop immediately after it had formed?
- Did you perform the blood glucose test within the correct temperature range?
- Did you use the test strip immediately after removing it from the test strip container?

- Are the test strips still valid (see the label on the test strip container next to the symbol)?
- Did you observe the storage conditions for the diabetes manager and the test strips?
- Was the cap on the test strip container always closed tightly?
- Did you observe the sources of error mentioned in the test strip package insert?

If you have observed all these items and are still experiencing implausible glucose values or receiving error messages, perform a control test.

If you are not sure whether the diabetes manager is working properly, contact customer support.

5.2 Entering Your Glucose Value

If you do not want to test your blood glucose with the diabetes manager, you can manually enter a glucose value that was measured using another blood glucose meter, a continuous glucose monitor* (CGM) or a flash glucose monitor* (FGM) intended for making diabetes treatment decisions on the screen.

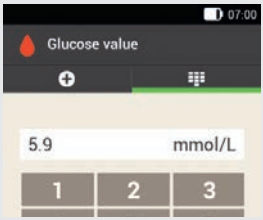
* Blood samples from the fingertip are needed for diabetes management decisions when symptoms or expectations do not match readings

Note that a glucose value or a CGM/FGM glucose reading is only valid for a bolus advice within the first 15 minutes.

1 *Main menu:*
In the Main menu, tap Test.

2 *Information - Test BG or enter glucose value?:*
Tap No.

3



Enter the glucose value you measured with your meter using the numeric keypad.

Tap OK.

4 *Glucose value:*
Tap OK.

5 *Glucose value in detail:*
If you want to add information to the entered glucose value, follow the instructions in the section *Adding Information* on the previous pages.

If you want to complete entering the glucose value without adding any information or delivering a bolus, tap Done.

If you want to deliver a bolus, tap Bolus once you have completed all the necessary information.

6 Delivering a Bolus

A bolus represents the required insulin amount to be delivered in addition to the basal rate to cover the intake of food or correct an elevated glucose level. The bolus type and bolus amount are determined by your healthcare professional's guidelines, your glucose level, your eating behaviour, your state of health as well as the type and duration of physical activity.

A prerequisite for insulin therapy is that you are able to understand and apply the basic principles of bolus calculation according to the specifications of your healthcare professional.

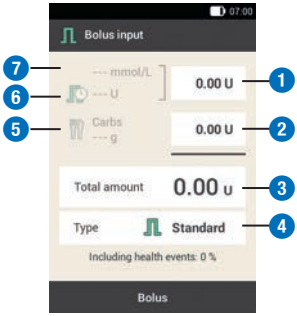
NOTE

When you test your blood glucose and deliver a bolus, keep in mind that if there is an occlusion, up to 5 U may accumulate before an occlusion message (M-24) is issued. If the occlusion suddenly dissolves, the bolus and the insulin that accumulated due to the occlusion will be delivered. This can lead to hypoglycaemia.

6.1 Manual Bolus Delivery

You can deliver a bolus manually or by means of the bolus advice feature. This chapter explains manual bolus delivery with different bolus types. Moreover, it describes the options to cancel bolus delivery.

6.2 Bolus Input Screen



1	**Correction bolus** Tap this entry field to enter the insulin amount needed to bring a glucose value outside the target range back into the target range.
2	**Meal bolus** Tap this entry field to enter the insulin amount to compensate for the food intake.
3	**Total amount** In this entry field, you can enter the total amount for the bolus. The total amount is the sum of correction bolus and meal bolus.
4	**Bolus type** Tap this element to select one of the following bolus types: Standard bolus, extended bolus, multiwave bolus, quick bolus, pen/syringe.
5	**Carbohydrate amount** The carbohydrate amount entered after performing a blood glucose test is displayed. If no carbohydrate amount was entered, --- is displayed.

6	**Active insulin** If bolus advice is activated, the amount of active insulin that is to be considered is displayed. If there is no active insulin, --- is displayed.
7	**Glucose value** The current glucose value is displayed. If no current glucose value exists, --- is displayed.

Note the following for bolus input:

- When the Bolus input screen appears for the first time, there is no bolus amount specified. You must enter the bolus amount.
- If you set the **correction bolus** or the **meal bolus** first, the total amount is deactivated and cannot be adjusted. However, the value is updated accordingly.
- Consider the following when you enter the **total amount**:
  - The entry fields for correction bolus and meal bolus are deactivated.
  - If you increase the total amount, the value for the correction bolus is increased accordingly. The correction bolus is always delivered as a standard bolus or as an immediate amount of a multiwave bolus.
  - If you reduce the total amount, the value for the meal bolus is reduced, if one exists. Once the meal bolus reaches the value “0”, the correction bolus is reduced accordingly.

6.3 Bolus Types

You can choose the bolus types Standard bolus, Extended bolus or Multiwave bolus on the Bolus input screen.

In addition, you can choose a quick bolus or a bolus with pen or insulin syringe.

Standard bolus

The standard bolus delivers the programmed insulin dose all at once. Use this bolus for foods that contain fast-acting carbohydrates, such as juice or bread.

Use the standard bolus if you want to correct an elevated glucose level.

Extended bolus

The extended bolus does not deliver the bolus insulin all at once, but over a programmable period of time.
Use the extended bolus for meals that are digested slowly, for example, foods with complex carbohydrates or foods that are high in fat and protein. An extended bolus can also be helpful for meals that extend over a longer period of time (for example, a buffet).

Multiwave bolus

A multiwave bolus combines a standard bolus with an extended bolus. A part of the bolus amount is delivered immediately, whereas the other part is delivered over a programmable period of time.
Use this bolus for meals that contain both fast and slowly digestible carbohydrates, proteins and fats. You can also use this bolus for meals that extend over a longer period of time.

If you are planning to eat slowly digestible carbohydrates but have an elevated glucose level before the meal, you can use this bolus type as well. In this case, you program the immediate part of the bolus to correct the glucose level and the extended part for the carbohydrates.

Quick bolus
A quick bolus is a standard bolus that is programmed and delivered using the quick bolus buttons on the micropump.

6.4 Programming a Bolus

You can program a bolus in different ways. Start with one of the following three options:

1 Glucose value > Bolus
After testing your blood glucose: On the Glucose value in detail screen, tap Bolus. Continue with Step 3.

Alternatively, you can proceed as follows:

Status screen > Bolus
On the Status screen, tap New bolus +.

or

Main menu > Bolus
In the Main menu, tap the Bolus menu.

2 *Bolus:*
Tap Manual bolus.

3 *Bolus input:*
Tap the entry fields that are appropriate to your situation to enter the correction bolus, meal bolus or total amount.

4 *Proportion mealtime insulin:*
Set the desired amount for the meal bolus.

Tap OK.

5 *Proportion correction insulin:*
Set the desired amount for the correction bolus.

Tap OK.

6.4.1 Standard Bolus

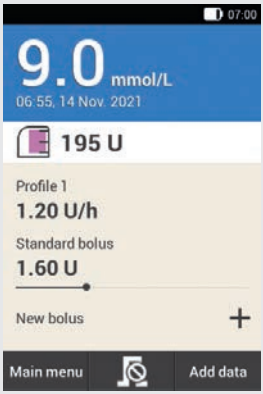
1 *Bolus input:*
The Standard bolus type is set as the default in the factory settings.

Tap Bolus.

2 *Deliver insulin - Deliver standard bolus:*
Check the total amount displayed.

To confirm this step and deliver the bolus, press ✓.

3



The micropump delivers the standard bolus. The Status screen is displayed with the current bolus information.

You can add an extended bolus to an ongoing standard bolus.

6.4.2 Extended Bolus

The duration of bolus delivery can be programmed in 15-minute increments for a period of up to 24 hours. Delivery begins immediately after you confirm the bolus. Throughout bolus delivery, the Status screen shows the remaining time and remaining amount of the extended bolus.

The extended bolus must not be used to correct glucose values. Therefore, you cannot select this bolus type if the bolus you programmed contains correction insulin.

1 *Bolus input:*
Tap Type on the Bolus input screen.

2 *Bolus type:*
Tap Extended bolus.

Then tap OK.

3 *Extended bolus:*
Tap Duration.

4 *Duration:*
Set the hours and minutes for the extended bolus duration.

Tap OK.

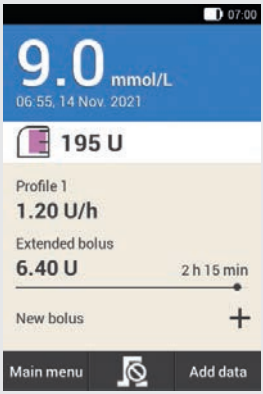
The duration you set for the extended bolus will be used as the default setting when the extended bolus is delivered the next time.

5 *Extended bolus:*
Tap Bolus.

6 *Deliver insulin - Deliver extended bolus:*
Check the total amount and duration displayed.

To confirm this step and deliver the bolus, press ✓.

7



The micropump delivers the extended bolus. The Status screen is displayed with the current bolus information.

You can add a standard bolus, an extended bolus, or a multiwave bolus to an extended bolus that is currently being delivered.

6.4.3 Multiwave Bolus

The duration of the delayed bolus part can be programmed in 15-minute increments for a period of up to 24 hours. Delivery begins immediately after you confirm the bolus.

It is only possible to select a multiwave bolus if a meal bolus has been programmed. The immediate amount of the bolus cannot be set to a value less than the correction bolus. The minimum insulin amounts for the

immediate amount and the delayed amount are 0.1 U respectively.

1 *Bolus input:*
Tap Type on the Bolus input screen.

2 *Bolus type:*
Tap Multiwave bolus.

Tap OK.

3 *Multiwave bolus:*
Tap Immediate amount to enter the bolus part that is to be delivered immediately. Alternatively, you can tap Delayed amount to enter the bolus part that is to be delivered with a delay.

4 *Immediate amount:*
Set the immediate amount.

The immediate amount must not be less than the proportion set for the correction insulin.

Tap OK.

5 *Multiwave bolus:*
After you have set the immediate amount or the delayed amount, the other amount will be adjusted automatically, since the total amount is known.

Tap Duration.

6 *Duration:*
Set the duration of the delayed amount.

Tap OK.

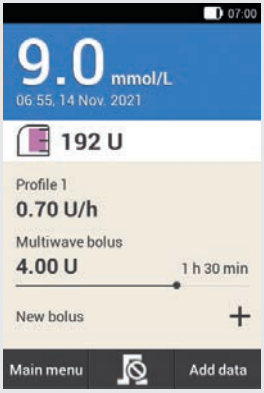
The duration you set for the delayed part will be used as the default setting when the multiwave bolus is delivered the next time.

7 *Multiwave bolus:*
Tap Bolus.

8 *Deliver insulin - Deliver multiwave bolus:*
Check the displayed total amount, immediate amount, delayed amount and the duration.

To confirm this step and deliver the bolus, press ✓.

9



The micropump delivers the multiwave bolus. The Status screen is displayed with the current bolus information.

You can add an extended bolus to an ongoing multiwave bolus. As soon as the immediate part of a multiwave bolus was delivered, you can add a standard bolus or another multiwave bolus.

6.5 Quick Bolus

A quick bolus behaves like a standard bolus that can be programmed and delivered using the quick bolus buttons on the micropump.

A quick bolus allows a bolus to be discreetly delivered if the diabetes manager is not available or cannot communicate with the micropump. This is the case, for example, when aeroplane mode is turned on.

The bolus amount can only be programmed in defined increments. The factory setting for the quick bolus increment is 0.2 U. Therefore, you can set the bolus amount to be 0.2 U, 0.4 U, 0.6 U and so on. If necessary, you can change the quick bolus increment to 0.5 U, 1.0 U or 2.0 U.

⚠ WARNING

Make sure that you know and use the set quick bolus increment. If you use a different quick bolus increment to the one you intended, an incorrect insulin dose will be delivered.

NOTE

- Fill in the increment you set for the quick bolus on the detachable quick reference instructions supplied in the cover page of this User's Manual.
- The bolus advice feature initially treats quick boluses as correction insulin. Mark the quick boluses in the logbook as a meal bolus or correction bolus according to their purpose. Enter consumed carbohydrates in the logbook.

1

Press and hold both quick bolus buttons simultaneously for approximately 3 seconds until you hear the sound for the quick bolus.

2 Simultaneously press both quick bolus buttons repeatedly until the desired insulin amount is programmed.

To exit the input, wait approximately 3 seconds without pressing the quick bolus buttons.

3 The micropump issues a "Quick bolus increment" tone for each programmed quick bolus increment.

Check whether the acoustic feedback for the quick bolus increments corresponds to the desired insulin amount.

4 If the acoustic feedback corresponds to the desired insulin amount and you want to deliver the quick bolus, press both quick bolus buttons simultaneously until you hear the sound for delivering the bolus.

NOTE

- If you do not confirm the acoustic feedback in step 3 by pressing the quick bolus buttons, no bolus will be delivered and the Cancel sound is emitted.
- Enter the insulin and carbohydrate amounts associated with the quick bolus in the logbook. Be sure to assign correction bolus and meal bolus correctly. Otherwise, subsequent data entries in the logbook as well as future bolus advice calculations might not be correct.

Example

You want to deliver a quick bolus with 2.5 U:

- With a quick bolus increment of 0.5 U, you have to press the quick bolus buttons 5 times to deliver an insulin amount of 2.5 U.
- Wait approximately 3 seconds to complete the input.
- Check the acoustic feedback of the micropump.
- If the programmed insulin amount is correct, press both quick bolus buttons.
- The pump issues the Execute sound.

6.6 Delivering a Bolus with a Pen or Syringe

If you want to deliver a bolus with a pen or syringe, you can document the insulin amounts delivered on the Bolus input screen.

The insulin amounts you documented will be saved in the diabetes manager. The entered insulin amounts are taken into account for future bolus advice calculations. This improves the result of further bolus advice calculations.

1 *Bolus input:*
Select one of the 3 options for programming a bolus described in chapter *6.4 Programming a Bolus*. Perform the appropriate steps until the Bolus input screen is displayed.

Tap Type.

2 *Bolus type:*
Tap the Pen/syringe bolus type.

3 *Bolus input:*
Tap the desired entry field.

If you tap Total amount, the entered insulin amount is added to the correction bolus.

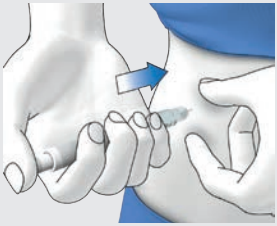
4 *Total amount:*
Set the insulin amount you want to deliver using a pen or syringe.

Tap OK.

5 *Bolus input:*
Tap Bolus.

6 *Information - Deliver bolus:*
If the total amount to be delivered is correct, tap OK.

7



Inject the insulin units with a pen or syringe.

6.7 Cancelling a Bolus

In the Main menu and on the Status screen, you can cancel a bolus by tapping .

In the Bolus menu, you can tap the Cancel bolus item. You can cancel both a single bolus or all ongoing boluses.

⚠ WARNING

Should you be unable to stop the micropump for any reason, remove the micropump from the infusion assembly, or pull the infusion assembly's adhesive pad together with the micropump off your skin.

NOTE

If you cancel a bolus that has already been completely delivered, the M-77 maintenance message will be displayed. If you cancel several boluses, the M-77 maintenance message will only be displayed for the ongoing boluses. For all boluses that were fully delivered, no maintenance message is displayed. You can view the fully delivered bolus amount in the My data menu.

6.7.1 Cancelling a Single Bolus

1 On the Status screen or in the Main menu, tap .

2 *Cancel bolus:*
Tap the bolus you want to cancel.

3 *Information - Cancel multiwave bolus?:*
If you want to cancel the bolus now, tap Yes.

4 *Warning - Bolus cancelled:*
The W-38 warning is displayed.
Tap OK to confirm the warning.

5 The bolus has been cancelled and deleted from the Status screen.

6.7.2 Cancelling All Boluses

1 *Status screen:*
On the Status screen or in the Main menu, tap .

2 *Cancel bolus:*
Tap Cancel all boluses.

3 *Information - Cancel all boluses?:*
Tap Yes.

4 *Warning - Bolus cancelled:*
For each cancelled bolus, the W-38 warning is displayed.
Tap OK to confirm the warning.

5 *Status screen:*
All boluses have been cancelled and deleted from the Status screen.

6.8 Setting the Delivery Lag Time

In some situations (for example, if you have gastroparesis) it may be helpful to only start a bolus after you have started eating. You can use the delivery lag time setting to specify an interval between programming a bolus and the actual start of bolus delivery.

Discuss using the delivery lag time setting with your healthcare professional.

If you want to make use of the delivery lag time, you must activate this feature in the *Bolus settings* menu first.

NOTE

If a bolus contains correction insulin or if the glucose value is above the target range, it is not possible to enter a delivery lag time. Correction insulin must always be delivered immediately.

1 *Bolus input:*
Select one of the 3 options for bolus delivery described in chapter *6.4 Programming a Bolus*. Perform the appropriate steps until the Bolus input menu is displayed.

Tap Bolus.

2 *Standard bolus:*
Tap Delivery lag time.

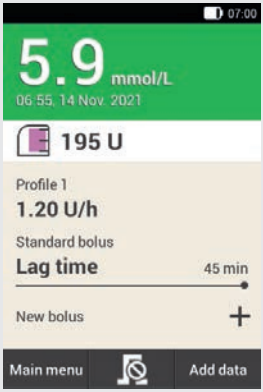
3 *Delivery lag time:*
Set the delivery lag time. The delivery lag time can be 0, 15, 30, 45 or 60 minutes.

Tap OK.

4 *Standard bolus:*
Tap Bolus.

5 *Deliver insulin - deliver standard bolus:*
To confirm this step and deliver the bolus, press ✓.

6



The Status screen is displayed with the current bolus information and the set delivery lag time.

7 Bolus Advice

The bolus advice feature aims to bring your glucose level back into the target range defined for you, by delivering an insulin amount that was calculated in advance. However, the bolus advice feature only makes a recommendation if you set up bolus advice beforehand.

The bolus advice feature of the diabetes manager consists of two components: First, a recommendation for a correction bolus to adjust your glucose level if it is not within the target range. Secondly, a recommendation for a meal bolus that covers the carbohydrates contained in your meals.

The recommendation for the correction bolus is positive if your current glucose level is above your target range. If the glucose level is below the target value and a meal bolus is recommended at the same time, a negative correction bolus lowers the total insulin amount of the bolus advice.

If your glucose value is below the hypo warning limit, no bolus advice is issued. Instead, you receive a recommendation to consume a certain carbohydrate amount to bring your glucose level back to within the target range.

NOTE

The diabetes manager cannot correct input errors.

- Warnings are issued for entries that exceed possible limit values.
- No warning will be issued for entries that are incorrect yet still possible (for example, within acceptable ranges).
- Insulin that was not delivered via the micropump system can only be taken into account by the bolus advice feature if you enter it in the diabetes manager beforehand.
- After bolus advice is set up, you can change the options or turn off bolus advice, if required.
- **If you turn off bolus advice that has already been configured, all bolus advice options will be deleted.**

In the glossary, you will find explanations of the terms time blocks, target range, insulin sensitivity, carbohydrate ratio, meal rise, snack size, acting time, and offset time. Familiarise yourself with these terms. For more information, see chapter *19 Glossary*.

7.1 Setting Up Bolus Advice

Main menu > Settings > Bolus settings

After turning on bolus advice, you must make the default settings for the carbohydrate ratio and the insulin sensitivity. These default settings will be adopted for all time blocks. Afterwards, the time blocks are set up. All time blocks add up to a time period of 24 hours. The diabetes manager factory settings contain 5 default time blocks. You can set up a maximum of 8 time blocks.

The bolus advice feature uses the time blocks that you have already set while

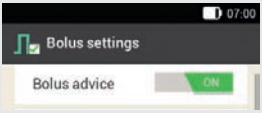
executing the setup wizard. If required, you can change the time block settings.

⚠ WARNING

Discuss intended changes to your bolus advice options with your healthcare professional in advance.

7.1.1 Time Block and Target Range

1



Tap Bolus advice.

2 *Information - Set up bolus advice:*

Tap Yes.

3 *First time block:*

The screen for defining the first time block appears.

Tap Start time and End time one after the other to enter the times for the first time block.

If you want to keep the start and end times, tap Done.

↩ is deactivated.

4 *Start time:*

Set the start time for the first time block.

You can set the minutes in 15-minute increments.

Tap OK.

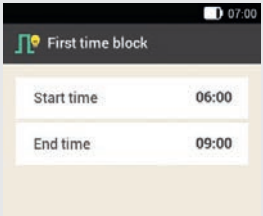
5 *End time:*

Set the end time for the first time block.

You can set the minutes in 15-minute increments.

Tap OK.

6



The changed start and end times for the first time block are displayed.

Tap Done.

7 *Target range:*

Tap Upper limit value and Lower limit value one after the other to enter the limit values for the target range.

If you do not want to modify the limit values for the target range, tap Next.

8 *Upper limit value:*

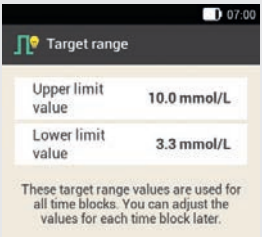
Set the upper limit value (for example, 10 mmol/L).

Tap OK.

9 *Lower limit value:*

Set the lower limit value (for example, 3.3 mmol/L).

10



The limit values currently set for the target range are displayed.

Tap Next.

7.1.2 Default Settings

1 *Default settings:*

To define the default settings, tap the entry fields for the Carbohydrate ratio and the Insulin sensitivity.

NOTE

The Done button on the Default settings screen remains deactivated (grey) until the entries for Carbohydrate ratio and Insulin sensitivity are complete.

Example

Carbohydrate ratio:

1.00 U : 10 g

In this example, one insulin unit compensates for 10 g of carbohydrates.

2 *Carbohydrate ratio:*

Set the insulin units for the carbohydrate ratio.

Tap OK.

3 *Carbohydrate ratio:*

Set the carbohydrate amount for the carbohydrate ratio.

Tap OK.

Example

Insulin sensitivity:

1.00 U : 2.2 mmol/L

In this example, one insulin unit lowers the glucose value by 2.2 mmol/L.

4 *Insulin sensitivity:*

Set the insulin units for the insulin sensitivity (for example, 1.00 U).

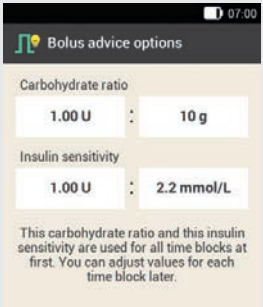
Tap OK.

5 *Insulin sensitivity:*

Set the glucose value for the insulin sensitivity (for example, 2.2 mmol/L).

Tap OK.

6



Tap Done.

7 *Information - Settings are being copied:*

The default settings for carbohydrate ratio and insulin sensitivity are copied to all time blocks.

You can change the settings for each time block separately.

Tap OK.

7.1.3 Changing Time Block Settings

1 *Time blocks:*

Tap the time block you want to change.

If you do not want to change the copied settings for the other time blocks, tap Done. Continue with section *Health Events*.

2 *Set up time block:*

Tap End time.

NOTE

You can change the start time for the first time block only.

Changes to the target range, carbohydrate ratio and insulin sensitivity can be made for each time block.

3 *End time:*

Set the end time for the selected time block.

Tap OK.

4 *Set up time block:*

Tap Next.

5 *Target range:*

Set the upper and lower limit values.

Tap Next.

6

Tap Done when you have completed the desired settings for all time blocks.

7.1.4 Health Events

Your state of health and your activities have an impact on your glucose level. Bolus advice calculation takes health events into account.

Each health event adjusts bolus advice by the percentage set by you. A positive percentage (+) increases the bolus amount and a negative percentage (-) decreases the bolus amount.

You can choose between 5 default health events and 3 customised health events:

Exercise 1 🏃, Exercise 2 🏃, Stress 😟, Illness 🤒, Premenstrual 🌷, Customised: Name 1-3 ❤️

You can also enter health events at a later time.

The percentage for a health event must be between -50 % and +50 %. You can change the percentage in increments of 5 %.

Example

You like running, so you create the customised health event *Run* with a percentage of -20 %, for example.

When you select the *Run* health event during bolus calculation, the bolus amount is decreased by 20 %.

1 *Health events:*
Tap the health event for which you want to make settings (for example, Stress).

2 *Percentage:*
Enter a percentage for the selected health event.

Tap Save.

Repeat Steps 1 and 2 to set the percentage for other health events.

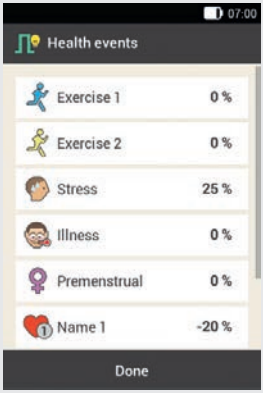
3 *Health events:*
If you want to set a customised health event, tap .

4 *Customised health event 1:*
Tap to enter a name for the customised health event (for example, Run).

5 *Percentage:*
Set the percentage for the customised health event.

Tap Save.

6



Tap Done.

7.1.5 Bolus Advice Options

1 *Bolus advice options:*
Tap Meal rise, Snack size, Acting time and Offset time to adjust the respective settings.

The Done button on the Bolus advice options screen remains deactivated (grey) until you make a numeric entry for the snack size.

2 *Meal rise:*
Set the meal rise value (for example, 3.3 mmol/L).

Tap OK.

3 *Snack size:*
Set the snack size value (for example, 12 g).

Tap OK.

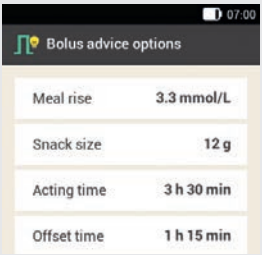
4 *Acting time:*
Set the hours and minutes for the acting time (for example, 3 hours, 25 minutes).

Tap OK.

5 *Offset time:*
Set the hours and minutes for the offset time (for example, 1 hour, 15 minutes).

Tap OK.

6



Tap Done to complete the setup wizard.

7 *Information - Configuration complete:*
All settings for calculating bolus advice are now complete.

Tap OK.

7.2 Changing Bolus Advice and Time Blocks

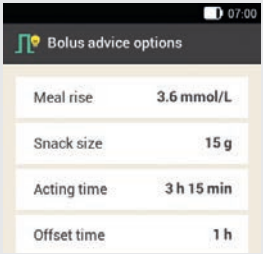
7.2.1 Bolus Advice Options

This section describes how to change the values for meal rise, snack size, acting time and offset time.

Main menu > Settings > Bolus settings

1 *Bolus settings:*
Tap Bolus advice options.

2



Tap the respective entries to set the Meal rise, Snack size, Acting time and Offset time.

Tap Done after making changes to all the settings.

7.2.2 Percentages for Health Events

1 *Bolus settings:*
Tap Health events.

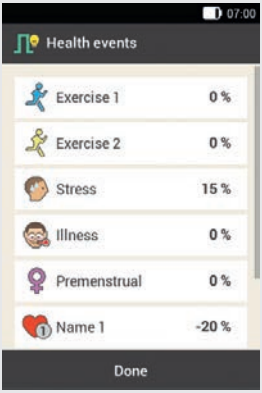
2 *Health events:*
Tap the health event for which you want to make changes (for example, Stress).

3 *Percentage:*
Enter a percentage for the selected health event.

Tap Save.

Repeat steps 2 and 3 to set the percentage for other health events.

4



The health events are displayed with the percentages that were set.

Tap Done after setting the health events.

7.2.3 Deleting a Single Time Block

In order to delete a single time block, decrease the end time of the time block until it is the same as its start time.

After time blocks have been deleted, it may be necessary to change the end times and other information for the remaining time blocks until all of the time blocks are set up the way you want them.

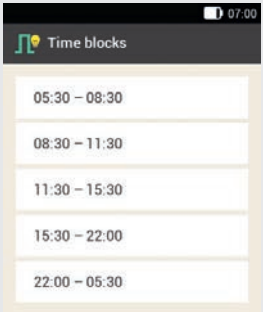
1 *Main menu:*

In the Main menu, tap the Settings menu.

2 *Settings:*

Tap Time blocks.

3



Tap the time block to be deleted.

In this example, the time block from 11:30 to 15:30 is to be deleted.

4 *Set up time block:*

Decrease the end time until it equals the start time (for example, End time = 11:30).

Tap Next.

5 *Target range:*

Set the upper limit value and lower limit value for the new time block.

Tap Next.

6 *Bolus advice options:*

Set the carbohydrate ratio and insulin sensitivity for the new time block.

Tap Done.

7 *Time blocks:*

It may be necessary to adjust the end times and settings of the remaining time blocks.

Once you have finished editing the time blocks, tap Done.

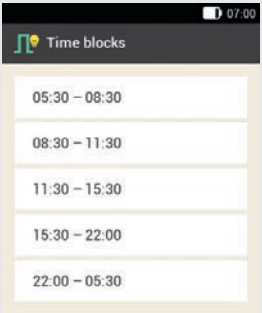
7.2.4 Deleting Several Time Blocks

You can delete one or more time blocks by merging different time blocks.

1 *Main menu:*
In the Main menu, tap the Settings menu.

2 *Settings:*
Tap Time blocks.

3



Select the first time block that is to be merged with one or more time blocks.

In this example, the three time blocks between 08:30 and 22:00 are being merged.

4 *Set up time block:*
Increase the end time until it equals the end time of the last time block to be deleted (for example, End time = 22:00).

Tap Next.

5 *Target range:*
Set the upper limit value and lower limit value for the merged time block.

Tap Next.

6 *Bolus advice options:*
Set the carbohydrate ratio and insulin sensitivity for the merged time block.

Tap Done.

7 *Time blocks:*
It may be necessary to adjust the end times and settings of the remaining time blocks.

Tap Done when you have finished editing the time blocks.

7.2.5 Adding a Time Block

This section describes how to add a new time block.

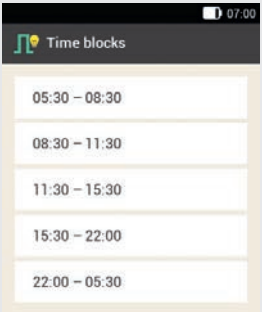
To add a time block, decrease the end time of the last time block.

After the new time block has been created, you may have to adjust the end time and other information for each time block.

1 *Main menu:*
In the Main menu, tap the Settings menu.

2 *Settings:*
Tap Time blocks.

3



Tap the **last** time block. (for example, 22:00 - 05:30)

4 *Set up time block:*
Tap End time and decrease the end time in order to create a new time block (for example, End time = 03:30). However, do not decrease the end time until it equals the start time because this will delete the time block.

Tap Next.

5 *Target range:*
Set the upper limit value and lower limit value for the new time block.

Tap Next.

6 *Bolus advice options:*
Set the carbohydrate ratio and insulin sensitivity for the new time block.

Tap Done.

7 *Time blocks:*
A new time block has been added (for example, 03:30 - 05:30). It may be necessary to change the end times and settings of other time blocks.

Tap Done when you have finished editing the time blocks.

7.2.6 Resetting All Time Blocks

1 *Time blocks:*
Tap Reset.

2 *Information - Reset time blocks?:*
If you want to reset all time blocks, tap Yes.

3 *First time block:*
Set the start time and end time for the first time block.

Tap Done.

4 *Target range:*
Set the upper limit value and lower limit value that are to be used for all time blocks for the time being.

Tap Done.

5 *Bolus advice options:*
Set the carbohydrate ratio and the insulin sensitivity that are to be used for all time blocks for the time being.

Tap Done.

6 *Information - Set up time blocks:*
The target range and default settings of the first time block were applied to all other time blocks.

Tap OK.

7 It may be necessary to change the end times and settings of the other time blocks.

Tap Done when you have finished editing the time blocks.

7.3 Using Bolus Advice

You can use the bolus advice feature directly after testing your blood glucose or entering a glucose value manually. Note that a blood glucose result is only valid for bolus advice **within 15 minutes of the blood glucose test**.

You can also call up bolus advice from the Status screen or Main menu.

⚠ WARNING

- Review manually entered data (for example, carbohydrate amount) used to calculate the bolus advice. Incorrectly entered values may lead to incorrect bolus advice.
- Note that the micropump system may give incorrect bolus advice if insulin is delivered manually (for example, by syringe or pen). Insulin that was not delivered via the micropump system can only be taken into account if you specify this in the diabetes manager.

In doing so, consider the following:

- Boluses for which bolus advice was used are indicated by in the logbook. If no bolus advice is set up, bolus advice is turned off or a manual bolus was delivered, is displayed.
- If you deliver a quick bolus, the information on the total bolus amount is taken into account for future bolus advice. However, the total bolus amount is considered as a correction bolus, and no meal rise is registered.
  If this bolus was used for food intake, you should edit the bolus in your logbook to assign the bolus part that was used for the carbohydrates. This ensures that you receive bolus advice that is as accurate as possible during the acting time.
- If you provide carbohydrates and health events to calculate bolus advice, you will obtain the best results.

7.3.1 Starting Bolus Advice After a BG Test

1 *Glucose value in detail:*
Tap the respective entries to add information on Time of test, Carbohydrates or Health events.

Tap Bolus.

NOTE

You can select a maximum of 4 health events.

If you have selected more than one health event, you will have to enter a total percentage for the selected health events in the next step.

Discuss health event adjustments with your healthcare professional, who will help you to determine the suitable percentage for the adjustment.

2 *Health events:*
If you have selected multiple health events, enter the total percentage.

Tap Save.

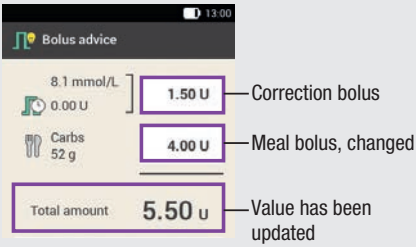
3 *Glucose value in detail:*
The bolus advice feature calculates a suggestion and transfers the recommended values to the entry fields in the bolus advice screen.

Tap the respective entry fields if you want to change the suggested values.

Tap Bolus.

Changing bolus advice values

Example

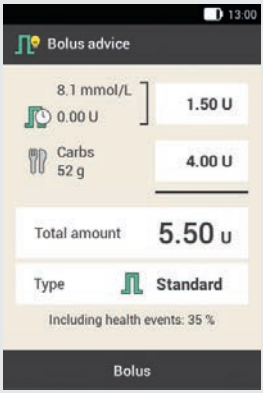


If you change the correction bolus or meal bolus first, the total amount can no longer be directly changed after that. The value, however, is updated accordingly (see figure).

If you change the total amount first, the correction bolus and meal bolus can no longer be directly changed after that. If you increase the total amount, the correction bolus is increased accordingly. If you decrease the total amount, the meal bolus is decreased accordingly. Once the meal bolus reaches “0”, the correction bolus is decreased accordingly.

Selecting the bolus type

4



Tap Type to select the desired bolus type.

Tap Bolus.

Not every bolus type can be selected, depending on the situation. You cannot select an extended bolus, for example, if a correction bolus is to be delivered.

5 *Bolus advice:*
Tap Bolus.

6 *Deliver insulin - Deliver standard bolus:*
To confirm this step and deliver the bolus, press ✓.

7

The Status screen is displayed showing the current bolus information.

7.3.2 Entering Glucose Values

You can enter your glucose value that was measured using another method and the carbohydrate amount you want to eat. If you then tap Bolus on the Bolus advice screen, a bolus advice is shown.

We recommend using the built-in meter of the diabetes manager to rule out transfer errors of entered glucose values.

1 *Status screen:*
On the Status screen, tap New bolus +.

or

Main menu:

In the Main menu, tap the Bolus menu.

2 *Bolus:*
Tap Bolus advice.

3

Tap the field for manually entering the glucose value.

4 *Information - Test BG or enter glucose value?:*
Tap No if you want to enter the glucose value manually.

5 *Glucose value:*
Enter the glucose value using the numeric keypad and tap OK.

Alternatively, you can set the glucose value using ⊖ or ⊕. To do so, tap ⊕.

6 *Glucose value:*
The entered glucose value is displayed. Tap OK if the glucose value is correct.

7 *Glucose value in detail:*
Tap the Carbohydrates entry.

8 *Carbohydrates:*
Set the carbohydrate amount you want to eat. Alternatively, you can enter the carbohydrate amount using the numeric keypad. To do so, tap ▦.

Tap Save.

9 *Glucose value in detail:*
If necessary, enter any health events.

Tap Bolus.

10 *Bolus advice:*
Once all entries are correct, tap Bolus.

11

To confirm this step and deliver the bolus, press ✓.

7.3.3 Bolus Advice without Glucose Value

If you do not want to test or enter your blood glucose, you can enter the carbohydrate amount you wish to eat. If you then tap Bolus on the Bolus advice screen, a suggestion for a meal bolus is displayed.

1 *Status screen:*
On the Status screen, tap New bolus +.

or

Main menu:

In the Main menu, tap the Bolus menu.

2 *Bolus:*
Tap Bolus advice.

3 *Glucose value in detail:*
Tap Carbohydrates.

4 *Carbohydrates:*
Set the carbohydrate amount you want to eat. Alternatively, you can enter the carbohydrate amount using the numeric keypad. To do so, tap ▦.

Tap Save.

5 *Glucose value in detail:*
Tap Bolus.

6 *Information - No valid glucose value:*
Tap No to use bolus advice without performing a blood glucose test.

7

Once all entries are correct, tap Bolus.

8 *Deliver insulin - Deliver standard bolus:*
To confirm this step and deliver the bolus, press ✓.

7.3.4 Bolus Advice for Pen/ Syringe

You can also deliver the bolus with a pen or syringe. Make sure that the insulin amount

saved by the micropump system is identical to the amount you delivered.

Also consult the instructions for use for your insulin pen or syringe.

1 *Bolus advice:*
Start bolus advice with or without testing your blood glucose.
Tap Type.

2 *Bolus type:*
Tap Pen/syringe.

3 *Bolus advice:*
Once you have completed your entries, tap Bolus.

4 *Information - Deliver bolus:*
Tap OK.
This way you confirm to the system that you are delivering this insulin amount. The bolus advice feature will take the corresponding insulin amount into account in the next calculations.

5 *Status screen:*
The Status screen is displayed.

6

Inject the insulin units you confirmed with a pen or syringe.

7.4 Turning Off Bolus Advice

This section describes how to turn off bolus advice.

NOTE

If you turn off bolus advice, all bolus advice options will be deleted. If you want to use bolus advice again, you must set it up once again.

Main menu > Settings > Bolus settings

1 *Bolus settings:*
Tap Bolus advice. The switch turns to OFF.

2 *Information - Delete settings?:*
Tap Yes if you want to turn off bolus advice now.
The bolus advice options will be deleted.

8 Basal Rate Profiles and Temporary Basal Rates

In this chapter you will learn how you can adapt your basal insulin supply to your life situations using different basal rate profiles and Temporary Basal Rates (TBR).

The basal rate covers the basal, meal-independent insulin requirement. The size of the basal rate depends on your personal circumstances and the time of day.

A basal rate profile consists of a combination of basal rates that are defined according to your personal requirements and cover 24 hours a day. If your insulin needs vary on certain weekdays, on weekends, during illness or on holiday, you can create and use different basal rate profiles. You can program up to 5 basal rate profiles in the diabetes manager.

Basal rate profiles are defined through time blocks. Each time block needs a start time and an end time as well as an hourly basal rate, which is specified in insulin units per hour (U/h).

⚠ WARNING

Wrong basal rate settings may lead to hyperglycaemia or hypoglycaemia.

NOTE

If you activate a different basal rate profile, all ongoing insulin deliveries (basal rate, boluses) will be cancelled.

8.1 Creating and Editing a Basal Rate Profile

A basal rate profile can be programmed, edited and deleted in different ways. Start by using one of the following two options:

1 *Status screen:*

On the Status screen, tap the area indicating the basal rate.

or

Main menu:

In the Main menu, tap the Basal rate menu.

2 *Basal rate:*

In the Basal rate menu, tap Basal rate profiles.

8.1.1 Programming a Basal Rate Profile

NOTE

- Basal rate time blocks are not identical to or shared with the time blocks for bolus advice. You can set up a maximum of 24 time blocks, each of which may be between 15 minutes and 24 hours long. When supplied, the system shows 24 time blocks of 1 hour each.
- You are only able to edit the end times of basal rate time blocks. The start time of each time block is identical to the end time of the previous time block.

- To add a new time block, set the end time of the last time block to the desired start time of the new time block.
- To delete a time block, decrease the end time of the time block to equal the start time of the same time block.

Main menu > Basal rate > Basal rate profiles

1 *Basal rate profiles:*

Tap + to add a basal rate profile.

Once the maximum possible number of 5 basal rate profiles has been reached, the Basal rate profiles screen does not show the + symbol.

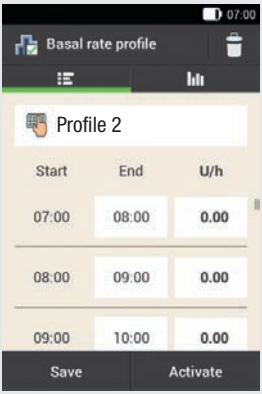
2 *Basal rate profile:*

Tap .

Enter the desired name for the basal rate profile (for example, Weekend). The name may have up to 12 characters.

Tap Done.

3



Tap the first time block. Set the end time and the insulin amount.

4 *End time:*

Set the end time for the time block.

Tap OK.

5 *Information - Overwrite time block?:*

When the end time of a time block shortens or overwrites the next time block, this information screen appears.

Tap Yes.

6 *Basal rate:*

Set the basal rate for the time block (for example, 1.50 U/h).

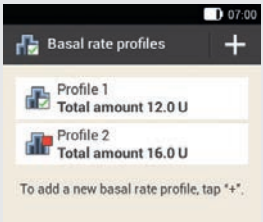
Tap OK.

7 *Basal rate profile:*

Repeat this process until the correct basal rate has been programmed for all 24 hours of the day.

Tap Save.

8



The newly programmed basal rate profile is displayed in the overview of the existing basal rate profiles.

Check whether the total amount displayed corresponds to the total amount defined by your healthcare professional.

If the total amount displayed does not correspond to the total amount defined by

your healthcare professional, check all the time blocks and correct the entries.

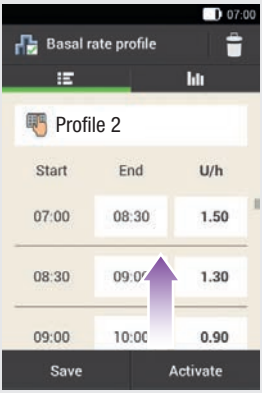
8.1.2 Activating a Basal Rate Profile

1 *Basal rate profiles:*

Tap the basal rate profile you want to activate (for example, Profile 2).

The currently selected basal rate profile is indicated by .

2



If required, scroll the screen upwards to check all time blocks of the basal rate profile.

Once all settings are correct, tap Activate.

3 *Information - Cancel insulin delivery?:*

While a basal rate profile is being activated, insulin delivery is interrupted. Note that ongoing boluses are also interrupted.

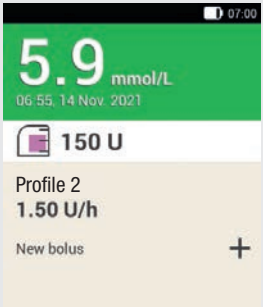
Tap Yes.

4 *Deliver insulin: Activate basal rate profile:*

To confirm this step and activate the basal rate profile, press .

Tapping cancels the activation of the selected basal rate profile and takes you to the previous screen. The basal rate profile that was previously active, remains active.

5



The activated basal rate profile is displayed on the Status screen.

8.1.3 Changing a Basal Rate Profile

1 *Basal rate profiles:*

Tap the basal rate profile you want to change (for example, Profile 2).

The currently selected basal rate profile is indicated by .

2 *Basal rate profile:*

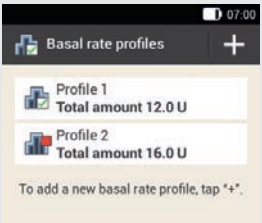
If required, scroll the screen upwards to check all time blocks of the basal rate profile.

Tap an end time to change the end time for the time block. Tap a basal rate to change the basal rate for the time block.

3 *Basal rate profile:*
Repeat this process until the correct basal rate has been programmed for all 24 hours of the day.

Tap Save.

4



The changed basal rate profile is displayed in the overview of existing basal rate profiles.

Check whether the total amount displayed corresponds to the total amount defined by your healthcare professional.

8.1.4 Deleting a Basal Rate Profile

1 *Basal rate profiles:*
Tap the basal rate profile you want to delete (for example, Profile 3).

Note that the selected basal rate profile cannot be deleted. The selected basal rate profile is indicated by .

2 *Basal rate profile:*
Tap in the upper right corner of the screen.

3 *Information - Delete entry?:*
Tap Yes to delete the basal rate profile.

4 *Basal rate profiles:*
The deleted basal rate profile no longer appears in the list of available basal rate profiles.

8.2 Temporary Basal Rates

A Temporary Basal Rate (TBR) allows you to temporarily increase or decrease your active basal rate profile on a percentage basis for a specific duration. This helps you to better control your glucose level during illness, physical activity or in other situations. Temporary Basal Rates can be set in increments of 10 % over a period of 15 minutes to 24 hours.

If you activate a Temporary Basal Rate of less than 100 % in addition to a low basal rate, this may be less than the minimum possible output amount of the micropump.

TBR	Settings range
Decrease	0–90 %
Increase	110–250 %

The percentage and the duration of a TBR are saved. Each time a Temporary Basal Rate is selected, the last used settings are displayed.

NOTE

- A TBR cannot be programmed if the micropump is in STOP mode.
- Stopping the pump (STOP mode) stops TBR delivery as well as any bolus delivery.
- When the duration of the TBR has expired, you are informed that the programmed basal rate has finished.

8.3 Creating and Editing a TBR

A temporary basal rate can be programmed, edited and deleted in different ways. Start by using one of the following two options:

1 *Status screen:*
On the Status screen, tap the area indicating the basal rate.

or

Main menu:

In the Main menu, tap the Basal rate menu.

2 *Basal rate:*
Tap Temporary basal rate.

8.3.1 Programming a TBR

Main menu > Basal rate > Temporary basal rate

1 *Temporary basal rate:*
Tap Standard TBR.

2 *Standard TBR:*
Tap Percentage to enter the percentage of the temporary basal rate.

3 *Percentage:*
Set the percentage for adjusting the Temporary Basal Rate.

Tap Save.

4 *Standard TBR:*
Tap Duration to enter the running time for the temporary basal rate.

5 *Duration:*
Set the hours and minutes for the duration of the standard TBR.

Tap OK.

6 *Standard TBR:*
Tap Activate.

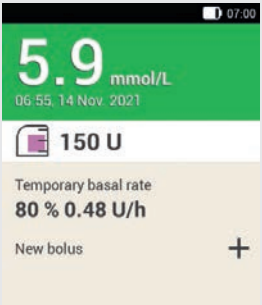
NOTE

You can only activate the TBR if the percentage is less than or greater than 100 % (for example, 90 % or 110 %).

Tapping ↩ cancels the activation and takes you to the previous screen.

7 *Deliver insulin - Start standard TBR:*
To confirm this step and start the standard TBR, press ✓.

8



The diabetes manager shows the Status screen with the current TBR information.

8.3.2 Programming a Customised TBR

You can program and save customised Temporary Basal Rates for recurring situations that change your insulin needs. For a customised TBR, the percentage and the duration are saved. These settings are used as default values each time you select this TBR. You also have the option of entering a name for a customised TBR.

Example

You go running for 1 hour twice a week. You know that your body needs 20 % less insulin during this activity and the subsequent recovery phase of 2 hours. You program a TBR of 80 % for 3 hours.

Main menu > Basal rate > Temporary basal rate

1 *Temporary basal rate:*
Tap + to add a customised TBR.

2 *Customised TBR:*
Tap .

Enter the desired name for the customised TBR (for example, Run). The name may have up to 12 characters.

Tap Done.

3 *Customised TBR:*
Tap Percentage to enter the percentage for the customised TBR.

4 *Percentage:*
Set the percentage for adjusting the customised TBR.

Tap Save.

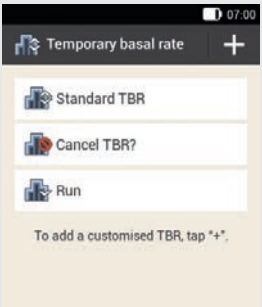
5 *Customised TBR:*
Tap Duration to enter the running time for the customised TBR.

6 *Duration:*
Set the hours and minutes for the duration of the customised TBR.

Tap OK.

7 *Customised TBR:*
To save your settings for the customised TBR without starting it, tap Save.

8



The newly programmed customised TBR is displayed.

NOTE

A customised TBR less than 100 % is indicated by . A TBR greater than 100 % is indicated by .

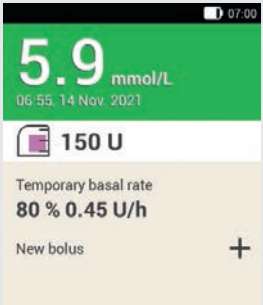
8.3.3 Activating a Customised TBR

1 *Temporary basal rate:*
To activate a saved TBR, tap the desired entry in the list of Temporary Basal Rates.

2 *Customised TBR:*
To save and start the TBR straight away, tap Activate.

3 *Deliver insulin - Start customised TBR:*
To confirm this step and start the TBR, press .

4



The activated TBR is displayed on the Status screen.

8.3.4 Cancelling a TBR

1 *Temporary basal rate:*
Tap Cancel TBR?.

2 *Information - Cancel TBR?*
Tap Yes.

3 *Warning - TBR cancelled:*
The percentage and the duration of the TBR so far are displayed in the W-36 warning.

Tap OK to confirm the warning.

4 *Status screen:*
The TBR has been cancelled and deleted from the Status screen.

9 Replacing System Components

In this chapter you will learn when and how to replace the infusion assembly, reservoir, pump base and insertion device.

The following table contains guidelines on the period of use of these system components:

System component	Period of use*
Insertion device	4 years
Pump base	up to 6 months
Reservoir	up to 4 days
Infusion assembly	up to 3 days

Always have enough consumables ready so that a replacement is available after a given period of use.

* Important information for the Accu-Chek Solo products: for the Reservoir and Infusion assembly products, the expiry date indicated by on the packaging reflects the date by which these consumable items should be used by. The expiry date indicated by on the Pump base and Insertion device products reflects the date by which use should be commenced, not by when the period of use must be completed (e.g for a pump base with packaging showing June 2022 should be started by June 2022 and use would be completed by December 2022).

⚠ WARNING

Check your glucose level after replacing system components at least once within 1 to 3 hours.

NOTE

- The life expectancy of the battery used to supply the micropump with power is 4 days.
- Replace the system components in the early morning. Do not replace the system components before longer sleeping phases.
- You will find animated videos on replacing system components and operating the micropump system in the Main menu of the diabetes manager under the Help menu item.
- In order to receive a timely reminder to replace the insertion device, you can set a reminder in the diabetes manager.

9.1 Starting the Replacement

1 Always start as follows when replacing the infusion assembly, reservoir or pump base:

On the Status screen, tap .

or

In the Main menu, tap Replace .

Always use the diabetes manager to start the process of replacing one or more system components. This is the only way that the micropump system will be able to give you a timely reminder to replace a component.

9.2 Replacing the Infusion Assembly

Have the following system components at hand for this process:

Pump holder, Cannula, Insertion device, Diabetes manager, Disinfectant or sterile alcohol wipe.

NOTE

- Check the pulled out cannula to ensure that it has been completely removed.
- If you dampen the infusion assembly with warm water or apply an oily ointment, it becomes easier to pull off the adhesive pad.

1 *Replace system components:*

The screen for selecting the system components appears.

Tap Infusion assembly.

Tap Replace.

The micropump switches to STOP mode and issues the Cancel sound.

2

Press the flap to detach the micropump and remove the pump from the infusion assembly.

3 Remove the infusion assembly by loosening the edges of the adhesive pad and pulling it off to the centre.

4 *Discard system components:*

Dispose of the used infusion assembly according to local regulations.

Tap Done.

5 *Prepare micropump:*

If you want to see an animated video on how to replace the infusion assembly, tap Help.

Attach the new infusion assembly to the selected site on the body. Follow the action steps in chapter *4.2.1 Attaching the Infusion Assembly to the Body*.

Tap Done when you have finished the action step shown on the screen.

6 *Attach micropump:*

Attach the micropump to the infusion assembly.

Tap Next.

The infusion assembly is now filled automatically.

7 *Deliver insulin - Activate basal rate profile:*
To confirm this step and then restart the micropump and return to the Status screen, press ✓.

9.3 Replacing the Reservoir

Have a reservoir assembly, an insulin vial containing U100 insulin and a disinfectant or sterile alcohol wipe at hand for this process.

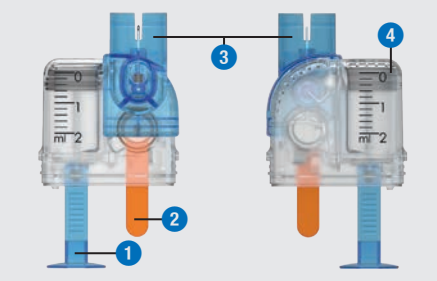
⚠ WARNING

If the insulin is in the reservoir for too long, it may lose its effectiveness. You can use an insulin-filled reservoir for up to 4 days.

NOTE

Always fill the reservoir with at least 80 U. The reservoir has a maximum holding capacity of 200 U (2.0 ml).

Front and back view of the reservoir assembly



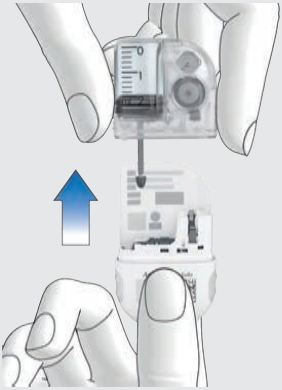
1	Handle for piston rod
2	Protective film for battery
3	Filling aid
4	Reservoir

1 *Replace system components:*
The screen for selecting the system components appears.
Tap Reservoir.

2 *Replace system components:*
Tap Replace.
The micropump switches to STOP mode and issues the Cancel sound.

3 Press the flap to detach the micropump and remove the pump from the infusion assembly.

4



Remove the used reservoir from the pump base.

5 *Discard system components:*

Dispose of the used reservoir according to local regulations.

Tap Done.

6 *Prepare micropump:*

If you want to see an animated video on how to replace the reservoir, tap Help.

Follow the action steps in chapter *4.2.2 Filling the Reservoir with Insulin*.

Wait 30 seconds after removing the used reservoir before you connect a new reservoir to the pump base.

Follow the action steps in chapters *4.2.3 Connecting the Reservoir to the Pump Base,* *4.2.5 Filling the Reservoir Needle,* *4.2.6 Attaching the Micropump,* *4.2.7 Activating the Basal Rate Profile*.

9.4 Replacing the Pump Base

The expected period of use must not be exceeded. Otherwise, the delivery accuracy may be impaired. You will be reminded regularly to replace the pump base before the deadline expires. For information on the remaining running time of the micropump, see the settings in the System information menu. If you replace the pump base, you must also replace the reservoir.

Have a new pump base, a new reservoir assembly, an insulin vial with U100 insulin and disinfectant or a sterile alcohol wipe at hand for this process.

NOTE

- When you replace the pump base, all settings saved for the pump in the diabetes manager are preserved.
- Each pump base can only be paired **once** with a diabetes manager.

1 *Replace system components:*

The screen for selecting the system components appears.

Tap Pump base. The reservoir is automatically selected as well.

Tap Replace.

The micropump switches to STOP mode and issues the Cancel sound.

The used pump base can no longer be used after the replacement process.

2 *Information - Replace pump base?:*
Tap Yes, if you want to replace the pump base now.

3 Press the flap of the infusion assembly. Remove the used micropump from the infusion assembly.

4 *Dispose of system components:*
Dispose of the used reservoir and the used pump base according to local regulations.

Tap Done.

5 *Prepare micropump:*
If you want to see an animated video on how to replace the reservoir and the pump base, tap Help.

Perform the steps shown on the Prepare micropump screen.

Tap Done when you have finished the action steps shown on the Prepare micropump screen.

Refer to these chapters for details on the procedure:
4.2.2 Filling the Reservoir with Insulin,
4.2.3 Connecting the Reservoir to the Pump Base,
4.2.4 Pairing the Diabetes Manager and Micropump,
4.2.5 Filling the Reservoir Needle,
4.2.6 Attaching the Micropump,
4.2.7 Activating the Basal Rate Profile.

10 My Data

Analysing your therapy data saved in the diabetes manager helps you and your healthcare professional to determine how your diabetes is developing. This analysis is a valuable tool to help making improvements to the treatment of your diabetes.

The diabetes manager generates charts and reports to help you analyse the information saved in the device. Each event in the logbook can be viewed separately. The diabetes manager can also display compilations of therapy data in the form of charts and overviews.

10.1 Logbook

You can display each single logbook entry on the screen of the diabetes manager. There, you will find all the information about glucose values along with time of test, carbohydrates, health events and boluses. In addition, you can change the entries in the logbook or add new ones.

The diabetes manager automatically stores up to 5,000 logbook entries with the time and date. You can view the most recent 250 logbook entries in the diabetes manager. If you are using a PC with compatible software, you can view all logbook entries.

A logbook entry can contain the following information:

Date and time, glucose value, time of test, carbohydrate intake, health events, bolus amounts, bolus type and notes.

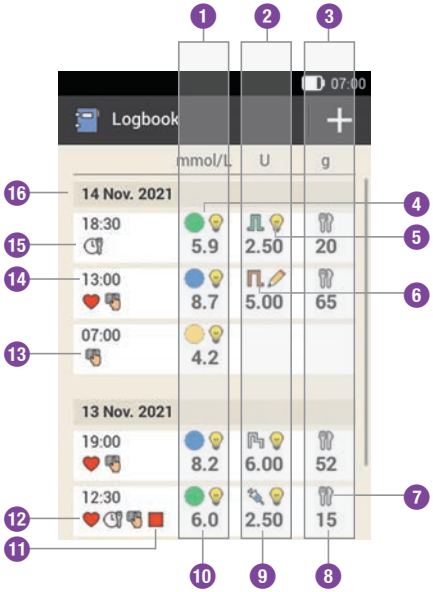
Note the following:

- The Logbook screen shows the entries in the order in which they occurred with the most recent entry shown on top.
- If you want to add data to a logbook entry, you can also tap the Add data button on the Status screen or in the Main menu.
- Bolus data from the micropump is automatically saved on the diabetes manager. However, the bolus advice feature will treat quick boluses that you deliver manually as correction insulin. Therefore, you should edit the quick boluses recorded in the logbook with regard to bolus distribution (meal/ correction insulin) and carbohydrates consumed.
- Logbook data that has been used for bolus advice cannot be subsequently adjusted.
- You should enter any boluses that were delivered independently of the diabetes manager using an insulin pen or syringe as new data in the logbook.
- Once 5,000 entries have been saved in the logbook, adding a new entry causes the oldest logbook entry to be deleted. Save the entries on a PC if you want to keep all entries.
- Although control results are saved in the diabetes manager, they can only be viewed on a computer with suitable software.

- Before reviewing logbook entries on a PC, you first have to transfer the saved logbook entries to a PC that has specific diabetes management software.

10.1.1 Understanding the Logbook

Main menu > My data > Logbook



1	**Column for displaying blood glucose information** Glucose value range and glucose value
2	**Column for displaying bolus information** Bolus type, bolus advice and bolus amount
3	**Column for displaying carbohydrate information** Symbol for carbohydrates and carbohydrate amount
4	Symbol for glucose value range information
5	Symbol for bolus advice
6	Symbol for bolus type
7	Symbol for carbohydrates
8	Carbohydrate amount
9	Bolus amount
10	Glucose value
11	Symbol for STOP mode
12	Symbol for health event
13	Symbol for note
14	Time of entry
15	Symbol for general time of test
16	Date of entry

Symbol description
Glucose value range The symbol colours have the following meaning: Blue ●: above the target range Green ●: within the target range Yellow ●: below the target range Red ●: below the hypo warning limit
Standard bolus ⎍ Bolus insulin from a standard bolus

Symbol description
Extended bolus Bolus insulin from an extended bolus
Multiwave bolus Bolus insulin from a multiwave bolus
Micropump Bolus insulin from a quick bolus
Basal insulin Basal insulin from an injection
Manual bolus with pen/syringe Bolus was delivered using an insulin pen or syringe.
Bolus advice accepted Bolus advice from the diabetes manager was accepted.
Bolus advice not accepted Bolus advice from the diabetes manager was changed prior to delivery.
Carbohydrates Carbohydrate data exists for the logbook entry.
Time of test Data regarding the time of test exists for the logbook entry.
Health event Health event data exists for the logbook entry.
Pump stopped The micropump was stopped.

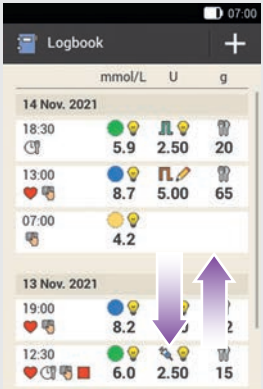
Symbol description
Notes You entered a note.

10.1.2 Viewing and Adjusting Logbook Data

1 *Main menu:*
Tap My data.

2 *My data:*
Tap Logbook.

3



Scroll the screen upwards or downwards to view additional logbook entries.

Tap a logbook entry if you want to view or adjust the details.

4 *Logbook entries:*
Tap the entry you want to view or adjust (for example, Time of test).

5 *Time of test:*

On the Logbook entries screen, tap Time of test. Tap a time of test (for example, Before meal).

Tap Save.

6 *Carbohydrates:*

On the Logbook entries screen, tap Carbohydrates. Enter the amount of carbohydrates you consumed (for example, 20 g).

Tap Save.

7 *Health events:*

On the Logbook entries screen, tap Health events.

Tap the appropriate entries (for example, Exercise 1). You can select up to 4 health events.

Tap Save.

8 *Bolus input:*

On the Logbook entries screen, tap Bolus.

The screen informs you about the bolus delivered.

Tap Bolus.

NOTE

The bolus advice feature initially treats quick boluses as correction insulin. Mark the quick boluses in the logbook as a meal bolus or correction bolus according to their purpose. Enter consumed carbohydrates in the logbook.

9 *Note:*

On the Logbook entries screen, tap Note.*

Type a note to save with this entry.

Tap Done.

* The note feature may not be available in all languages.

10.1.3 Adding New Data

1 *Logbook:*

On the Logbook screen, tap + to add new data to the logbook.

2 *Add data:*

Tap the entries you want to add.

Then tap Save.

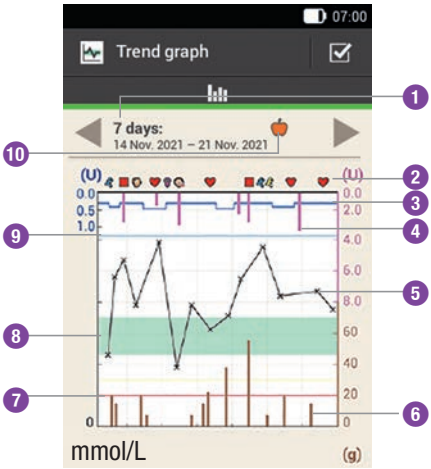
NOTE

You can also access the Add data screen by tapping the Add data function button on the Status screen or in the Main menu.

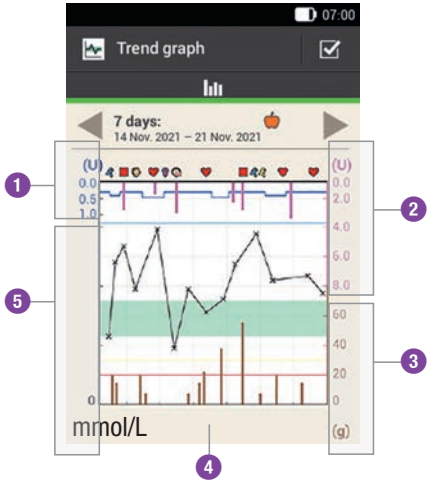
10.2 Trend Graph

Main menu > My data > Trend graph

The trend graph displays your blood glucose trends, basal rates, boluses, carbohydrates and other information. The logbook entries for the time period selected by you are used. Using the ◀ ▶ buttons, you can move backwards or forwards in time according to the selected time scale.



1	**Time scale** Illustrated time period
2	**Events** Displays health events or indicates that the micropump was stopped.
3	**Basal rate** Blue line: The distance from the top edge of the graph shows the basal rate.
4	**Bolus** Pink bars: Show the amounts of bolus insulin
5	**Glucose value** Crosses (x): Individual glucose values that are connected by lines
6	**Carbohydrates** Brown bars: Show the carbohydrate amount consumed
7	**Hypo warning limit** Red line: Hypo warning limit
8	**Blood glucose target range** Green area: Range between the lower and upper blood glucose threshold
9	**Hyper warning limit** Light blue line: Hyper warning limit
10	**Selected time of test** Displays logbook entries entered for this time of test.



1	Basal insulin amount
2	Bolus values
3	Carbohydrate amount
4	Time scale
5	Glucose values

On the **upper left side** (U = Units per hour) of the graph, the amount of basal insulin is displayed. The scale comprises a range of 1, 2, 5, 10, 20 or 40 U/h. By means of the scale, you can read the basal rate, which is represented by the blue basal insulin line. Scaling depends on the largest basal rate delivered during the selected time period.

Example

For example, if the highest basal rate in the selected time period is 3 U/h, the scale will show the range from 0 to 5 U/h.

On the **lower left side** (**mmol/L**) of the graph, the glucose value is displayed. By means of the scale, you can read the glucose values, which are represented by a black line. The black line connects the individual glucose values indicated by a cross. Scaling depends on the largest glucose value measured during the selected time period.

On the **upper right side** (U) of the graph, the bolus amount is displayed. By means of the scale, you can read the bolus values of the pink bars. The scale comprises a range of 1, 5, 15, 30 or 60 U. Scaling depends on the largest bolus delivered during the selected time period.

Example

For example, if the largest bolus delivered during the selected time period is 8 U, the scale will show the range from 0 to 15 U.

On the **lower right side** (g) of the graph, the carbohydrate amount is displayed. By means of the scale, you can read the carbohydrate values, which are represented by the brown bars. The scale comprises a range of 40, 80, 120, 160, 200 or 240 g, or the equivalent scale for BE, KE or CC. Scaling depends on the largest carbohydrate amount consumed during the selected time period.

Example

For example, if the largest carbohydrate amount in the selected time period is 86 g, the scale will show the range from 0 to 120 g.

10.2.1 Displaying the Trend Graph

1 *Trend graph:*
Tap ☑ to change the trend graph representation.

2 *Trend graph options:*
Tap the setting you want to change.

3 *Time scale:*
Tap the desired time period (for example, 3 days).

Tap Save.

4 *Graph options:*
Tap one or more of the available graph options (for example, Bolus) to be displayed in the graph.

Tap Save.

5 *Time of test:*
Tap the appropriate time of test (for example, After meal).

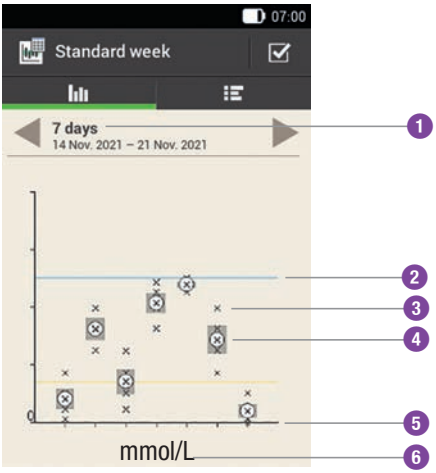
Tap Save.

On the Time of test screen you can select which logbook entries are to be represented. Only the logbook entries are displayed for which you entered the selected time of test.

10.3 Standard Week

Main menu > My data > Standard week

The standard week graph displays your blood glucose averages, the individual tests and the standard deviations for the days of a standard week. Using the ◀▶ buttons, you can move backwards or forwards in time according to the selected time scale.



1	**Time scale** Represented time period, for example, 7 days
2	**Hyper warning limit** Blue line: Hyper warning limit
3	**x** Single glucose value
4	ⓧ Average value
5	**Time axis** Monday to Sunday
6	**Unit of measurement** mmol/L

The standard deviation indicates how the glucose values are scattered around the blood glucose average. A high standard deviation means that the glucose values are scattered away from the blood glucose average.

Tap ☰ to switch to the standard week table. The standard week table displays the data of the standard week graph in table format. To return to the standard week graph, tap ▥. Using the ◀▶ buttons, you can move backwards or forwards in time according to the selected time scale.

1	**Time scale**
2	**Selected time of test**
3	**Number of tests on the day of the standard week**
4	**Standard deviation (SD) of the day of the standard week**

5	**Highest glucose value of the day of the standard week**
6	**Blood glucose average of the day of the standard week**
7	**Lowest glucose value of the day of the standard week**
8	**Day of the week**

10.3.1 Displaying the Standard Week Graph

1 *Standard week:*

Tap ☑ to change the representation of the standard week graph.

2 *Standard week options:*

Tap one of the entries available for selection.

Make the desired settings.

Tap Done.

3 *Time scale:*

Tap the desired time period (for example, 30 days).

Tap Save.

4 *Time of test:*

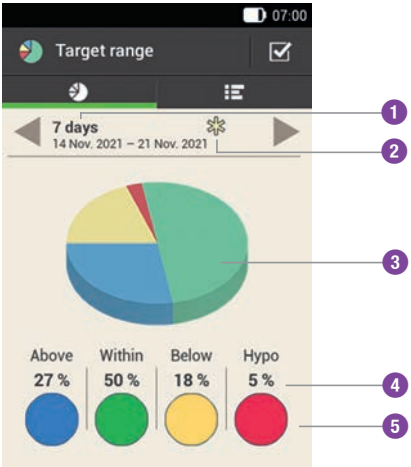
Tap the appropriate time of test (for example, Fasting).

Tap Save.

10.4 Target Range

Main menu > My data > Target range

This screen displays a pie chart and a table illustrating your glucose values for the time period and time of test you selected. The chart is divided into the following glucose value ranges: Above, Within, Below and Hypo. Using the ◀▶ buttons, you can move backwards or forwards in time within the selected time period.



1	**Time scale** Illustrated time period
2	**Selected time of test** Shows logbook entries entered for this time of test.
3	**Target range chart** Shows the target ranges of glucose values as a pie chart.
4	**Percentage distribution** Shows the percentage of glucose values in each glucose value range.

5	**Glucose value ranges** Coloured representation of the glucose value ranges

Tap ☰ to switch to the target range table. The target range table displays the target range data in table format. To return to the target range chart, tap ◔. Using the ◀▶ buttons, you can move backwards or forwards in time according to the selected time period.

1	**Time scale** Illustrated time period
2	**Glucose value ranges** Coloured representation of the glucose value ranges
3	**Number** Number of glucose values in one of the ranges
4	**Times of test** Shows the logbook entries for this time of test.

10.4.1 Displaying the Target Range Data

1 *Target range:*

Tap ☑ to change the representation of the target range.

2 *Target range options:*

Tap one of the entries available for selection.

Make the desired settings and then tap Done.

3 *Time scale:*

Tap the desired time period (for example, 7 days).

Tap Save.

4 *Time of test:*

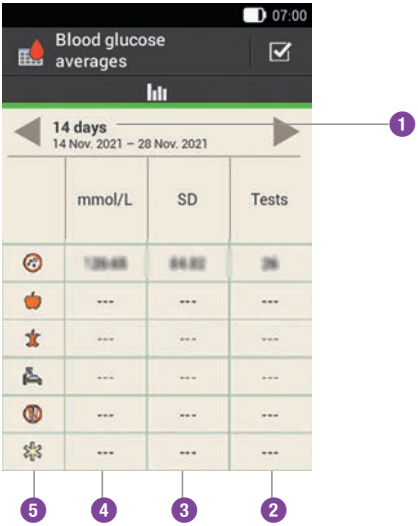
Tap the appropriate time of test (for example, Bedtime).

Tap Save.

10.5 BG Averages Table

Main menu > My data > Blood glucose averages

The BG averages table displays your blood glucose averages and standard deviations (SD) for the time period and time of test you selected.



1	**Time scale** Illustrated time period
2	**Number of tests** Shows the number of glucose values used for the calculation.
3	**Blood glucose standard deviation** Indicates how the glucose values are scattered around the blood glucose average.
4	**Blood glucose average** Average for the selected time period.
5	**Times of test** Shows the logbook entries for this time of test.

10.5.1 Displaying the BG Averages Table

1 *Blood glucose averages:*

Tap ☑ to change the settings for the time period.

2 *Time scale:*

Tap the desired time period (for example, 30 days).

Tap Save.

10.6 System Events

Main menu > My data > System events

The following system events can be accessed directly on the diabetes manager:

Event data	The last 90 maintenance, warning and error messages
Bolus data	The last 90 boluses
TBR data	The last 90 increases and decreases in the basal rate
Total daily dose	The last 90 daily insulin totals delivered
Information	Information about the micropump currently in use

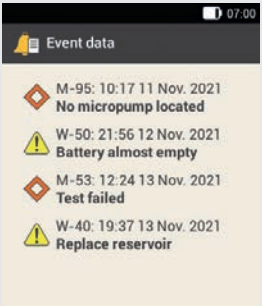
NOTE

If a record could not be read correctly because of an error, ---X--- is displayed instead.

10.6.1 Event Data

This screen lets you access the last 90 maintenance, warning and error messages, with the most recent entry displayed first.

Example



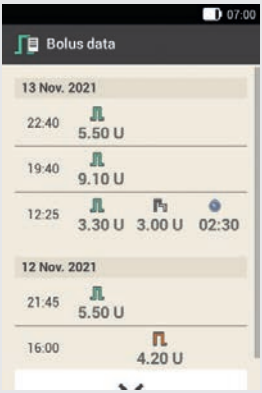
Each entry includes the following data:

Type and number of the maintenance (warning or error message), title of the maintenance (warning or error message), time, date

10.6.2 Bolus Data

This screen lets you access the last 90 temporary basal rates, with the most recent entry displayed first.

Example

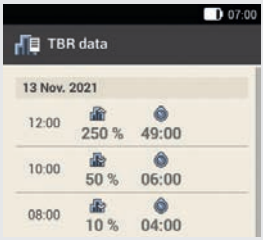


Each entry includes the following data:

Start date, start time, immediate amount for the bolus (for quick, standard or multiwave bolus), delayed bolus amount (for extended or multiwave bolus), bolus duration (for extended or multiwave bolus)

10.6.3 TBR Data

Example



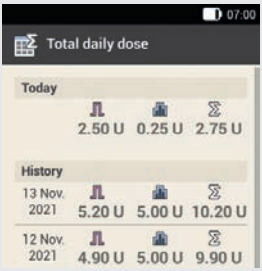
Each entry includes the following data:

Start date, start time, TBR as a percentage, TBR duration

10.6.4 Total Daily Dose

This screen lets you access the last 90 daily insulin totals delivered (in each case from midnight to midnight, including basal rate and boluses), with the most recent entry displayed first.

Example

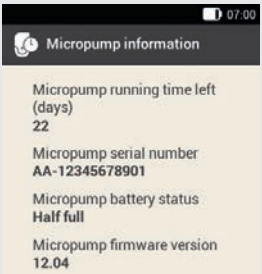


Each entry includes the following data: Daily insulin total delivered as a bolus, daily insulin total delivered as a basal rate, daily insulin total delivered, date

10.6.5 Information

This screen lets you access information about the micropump currently in use.

Example



This view includes the following data: Micropump remaining running time, micropump serial number, micropump battery status, micropump firmware version

10.7 Data Transfer

You can display and evaluate the data on a PC using an Accu-Chek diabetes management software, such as the Accu-Chek Smart Pix software.

For more information, see the User's Manual for the software used.

Install the software before you begin the data transfer.

⚠ WARNING

Only use the supplied USB cable.

1 *Main menu:*
In the Main menu, tap USB.

2

The Connect to PC screen appears.

3 Plug the smaller end (micro-B plug) of the USB cable into the USB socket of the diabetes manager.

4 Plug the larger end (USB-A plug) of the USB cable into a free USB port on your computer.
Do **not** use the USB charging port (often indicated by ⚡), as data is not transferred via this port.

5 *Establishing data connection to PC:*
Launch the Accu-Chek diabetes management software on your PC.

6

This screen shows that data connection between the diabetes manager and the PC was successfully established. You can now use the Accu-Chek diabetes management software.

11 Changing Settings

Main menu > Settings
In the *Settings* menu, you can make changes to the factory settings or change the settings you made. This allows you to adjust the micropump system to your individual treatment requirements and your personal preferences.

For information on changing time blocks and health events, and on settings for insulin sensitivity, carbohydrate ratio, meal rise, snack size, acting time and offset time, see chapter *7 Bolus Advice*.

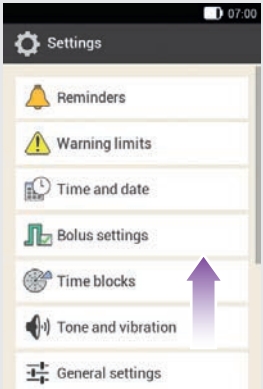
For information on reminder settings, see chapter *12 Reminders*.

NOTE

When you edit a setting, any unsaved changes will be discarded when the diabetes manager turns off or a test strip is inserted into the test strip slot.

1 *Main menu:*
In the Main menu, tap the Settings menu.

2



Scroll the list upwards to view additional list entries.

Tap the desired entry to change the respective settings.

11.1 Warning Limits

Main menu > Settings > Warning limits

You can set the hyper and hypo warning limits that best fit your needs. Whenever your glucose value is above the hyper warning limit or below the hypo warning limit, the diabetes manager displays a warning.

1 *Warning limits:*
Tap Upper warning limit or Lower warning limit.

2 *Upper warning limits:*
Set the upper warning limit (for example, 15.5 mmol/L).

Tap OK.

3 *Lower warning limit:*
Set the lower warning limit (for example, 3.3 mmol/L).
Tap OK.

4 *Warning limits:*
Tap ⮌ to return to the list of settings. If you want to make additional settings, tap the respective entry.

The warning limit for the remaining running time of the micropump indicates the number of days as of which you want to receive a warning regarding the remaining running time of the micropump.

5 *Warning limits:*
Tap Micropump running time left (days).

6 *Micropump remaining running time:*
Set the number of days as of which you want to receive a warning (for example, 30 days).
Tap Save.

The warning limit for the reservoir level indicates the number of insulin units as of which you want to receive a warning regarding the remaining insulin amount. The remaining insulin amount is the insulin amount that is still available in the micropump reservoir.

7 *Warning limits:*
Tap Reservoir level.

8 *Remaining insulin amount:*
Set the number of insulin units at which you want to receive a warning (for example, 40.00 U).
Tap Save.

The automatic off function is a safety feature for emergency situations. If you have not touched any button on your micropump and not operated the diabetes manager for the specified number of hours, the micropump stops insulin delivery. This could happen, for example, if you are no longer able to stop the pump yourself due to severe hypoglycaemia.

The automatic off function is turned off by default.

NOTE

If using this function, use a time span that is longer than your usual bedtime period. Otherwise, you risk that the micropump turns off automatically during your bedtime.

9 *Warning limits:*
Tap Automatic off.

10 *Automatic off:*
Tap Status to turn the automatic off function on or off.

11 *Automatic off:*
Tap Inactivity.

12 *Duration:*
Set the number of hours after which the insulin delivery will be interrupted (for example, 14 hours).

Tap OK.

13 *Automatic off:*
Tap Done.

11.2 Time and Date

⚠ WARNING

- Having the time and date set precisely is essential for your micropump system to function properly. Having the wrong time set may result in the delivery of incorrect insulin amounts, thus leading to hyperglycaemia or hypoglycaemia.
- Switching the system time to the respective time zone (local time) of your long-distance journey may result in the basal rate and bolus advice to be inappropriate. When travelling across multiple time zones, discuss the adjustments necessary for basal rate and bolus advice with your healthcare professional in advance.

Main menu > Settings > Time and date

1 *Time and date:*
Tap Time format, Time or Date to make the respective settings.

Then tap OK.

2 *Time format:*
Tap the desired time format, for example, 24 hours.

Tap Save.

3 *Time:*
Set the hours and minutes for the current time.

Tap OK.

4 *Date:*
Set the day, month and year.

Tap OK.

5 *Time and date:*
Then tap OK.

11.3 Bolus Settings

⚠ WARNING

The therapy settings must be specified by your healthcare professional and you may only change them after prior consultation. Otherwise, there is a risk of experiencing hyperglycaemia or hypoglycaemia.

A quick bolus is a standard bolus that is programmed and delivered using the quick bolus buttons on the micropump.

The factory setting for the quick bolus buttons is *on*.

Main menu > Settings > Bolus settings

1 *Bolus settings:*
Tap Quick bolus buttons to activate or deactivate the quick bolus buttons of the micropump.

Set the maximum quick bolus to define the maximum insulin amount that may be delivered with a quick bolus.

NOTE

You cannot define a maximum quick bolus that is greater than the maximum bolus amount. For more information, see section *Maximum bolus amount.*

2 *Bolus settings:*
Tap the Maximum quick bolus entry to set the maximum bolus amount that can be programmed.

3 *Maximum insulin amount for quick bolus:*
Set the maximum amount for the quick bolus.

Tap Save.

The quick bolus increment indicates the amount by which your insulin dose is increased with each press of the quick bolus buttons while programming a quick bolus.

You can set the following quick bolus increments: 0.2 U, 0.5 U, 1.0 U, 2.0 U.

Note down the set quick bolus increment in the detachable quick reference instructions supplied in the cover of this User's Manual.

Example

With a quick bolus increment of 0.5 U, you have to press the quick bolus buttons 5 times to deliver an insulin amount of 2.5 U.

4 *Bolus settings:*
Tap Quick bolus increment.

5 *Quick bolus increment:*
Tap the desired quick bolus increment (for example, 1.00 U).

Tap Save.

Set the maximum bolus amount to specify the maximum insulin amount that may be delivered in any bolus. Bolus advice that exceeds the maximum bolus amount requires additional confirmation or must be reduced. A manual bolus is upwardly limited by the maximum bolus amount selected.

6 *Bolus settings:*
Tap Maximum bolus amount to set the maximum insulin amount for a bolus.

7 *Maximum bolus amount:*
Set the maximum bolus amount (for example, 20.0 U).

Tap OK.

In some situations (for example, if you have gastroparesis) it may be helpful to only start a bolus after you have started eating. You can use the delivery lag time setting to specify an interval between programming a bolus and the actual start of bolus delivery.

NOTE

- While programming a bolus, you can set a delivery lag time of 0, 15, 30, 45 or 60 minutes.
- If a bolus contains correction insulin or if the glucose value is above the target range, it is not possible to enter a delivery lag time. Correction insulin must always be delivered immediately.

8 *Bolus settings:*

Tap Delivery lag time to turn the lag time for bolus delivery on or off.

Tap Done.

11.4 Tone and Vibration

You can define how the diabetes manager should attract your attention in case of an event (for example, a warning). You can choose whether the diabetes manager issues a sound, vibrates or both. The settings you make are referred to as *signal mode* in the rest of this User's Manual. You can also mute the sound for warnings and reminders for a specific period of time (for example, overnight).

⚠ WARNING

If you ignore or do not notice the messages from the micropump system, there is a risk of hypoglycaemia or hyperglycaemia, which may culminate in ketoacidosis.

Main menu > Settings > Tone and vibration

1 *Settings:*

Tap Tone and vibration.

2 *Tone and vibration:*

Tap Loud, Normal, Quiet or Vibration to set the desired signal mode.

Then tap Done.

3 *Normal:*

Set the volume for the default setting by moving the slider.

- Right: loud
- Middle: normal
- Left: quiet
  Turn vibration on or off.

Tap OK.

NOTE

When the volume slider is set to 0 percent in the far left position, vibration is automatically turned on.

4 *Vibration:*

Tap Vibration.

Tap OK.

5 *Tone and vibration:*

Tap Blood glucose test to turn the sound for a blood glucose test on or off.

Once you have made the desired setting, tap Done.

6 *Tone and vibration:*
Tap Touchscreen feedback to set how the diabetes manager reacts when you make a selection using the touchscreen.

Once you have made the desired setting, tap Done.

7 *Touchscreen feedback:*
Tap the desired touchscreen setting (for example, Tone).

Tap OK.

8 *Insulin delivery signal:*
Tap Insulin delivery signal.

If you turn on the signal, the diabetes manager issues a sound when you confirm delivery of a basal rate or bolus.

Tap Done.

11.5 Mute Warnings and Reminders

This function allows you to temporarily mute the diabetes manager signals for warnings and reminders. You cannot, however, turn off maintenance and error messages because these events require your attention.

You can set up the feature as a one-time event or as an event that is repeated at the same time every day.

NOTE

- Mute warnings and reminders applies only for the diabetes manager and micropump warnings.
- Warnings that occur during Mute warnings and reminders activation are displayed once the diabetes manager is turned on or Mute warnings and reminders activation ends.

Main menu > Sound > Mute warnings and reminders

1 *Main menu:*
In the Main menu, tap Sound.

2 *Sound:*
Tap Mute warnings and reminders.

3 *Mute warnings and reminders:*
Tap Status to turn on the Mute warnings and reminders feature.

4 *Mute warnings and reminders:*
Tap Start time to set the start of Mute warnings and reminders.

5 *Start time:*
Set the hours and minutes for the start time.

Tap OK.

6 *Mute warnings and reminders:*
Tap End time to set the end of Mute warnings and reminders.

7 *End time:*
Set the hours and minutes for the end time (for example, 07:00).

Tap OK.

8 *Mute warnings and reminders:*
Tap Frequency to set the repetition interval (for example, Once) for Mute warnings and reminders.

Tap Done.

NOTE

If you select Once, the signals for warnings and reminders are turned off only once for the time period you specified.

If you select Repeat, the signals for warnings and reminders are turned off daily during the time period you specified.

Once the Mute warnings and reminders time has expired, the signals for the warnings and reminders that occurred are issued again.

11.6 General Settings

You can make the settings for Language, Brightness in the general settings. You can also use Check system functions to check the proper operation of the micropump system.

Main menu > Settings > General settings

1 *General settings:*
Tap Language or Brightness to make the desired settings.

2 *Language:*
Tap the entry for the language in which you want the menus and texts to appear on the screen.

3 *Brightness:*
Set the screen brightness by moving the slider.

- Right: bright
- Left: dark

Tap Save.

4 *General settings:*
Tap Done to return to the list of settings.

11.7 Screen Lock

The diabetes manager is equipped with a screen lock, which can be used to protect the device against unauthorised access. You can define a personal identification number (PIN) to be used for access. The PIN is an identification code with four to eight digits that you enter and change in the Screen lock menu.

⚠ WARNING

To prevent unauthorised access, you should always leave the screen lock turned on; this way the therapy settings cannot be changed by third parties.

NOTE

- The screen lock is turned on by factory default.

- If you want to change the PIN, you have to turn the screen lock off and on again.
- Choose a PIN that you can easily memorise and enter.

Main menu > Settings > Screen lock

1 *Settings:*
Tap Screen lock.

2 *Screen lock:*
Tap Status (PIN) to turn off the screen lock.

3 *Information - Deactivate PIN?*
When you turn off the screen lock, this information screen appears for your information.

Tap Yes if you do **not** want to enter a PIN or if you want to **change the PIN**.

4 *Enter PIN:*
Enter the PIN to confirm it.

Tap OK.

5 *Screen lock:*
Tap Status (PIN) to turn on the screen lock.

6 *Enter PIN:*
Enter a PIN with 4 to 8 digits.

Tap OK.

7 *Confirm PIN:*
Enter the PIN again to confirm it.

Tap OK.

NOTE

If you have forgotten the PIN you chose, you can unlock the diabetes manager with a PIN unlock code.

You will find the label with the 8-digit PIN unlock code in the envelope in the bottom drawer of the micropump system packaging (system kit).

8 *Screen lock:*
Tap Background image to set the pattern for the background of the active screen lock.

Then tap Done.

9 *Select wallpaper:*
Tap the tile with the desired background image.

Tap None if you do not want to have a background image.

Tap Done.

11.8 System Information

The system information provides various details on the micropump system.

In addition, you can read legal information and the Licence Terms and Conditions.

Some of this information may be requested by customer support.

Main menu > Settings > System information

1 *Settings:*
Tap System information.

2 *System information:*
The list of system information is displayed.

Scroll the screen upwards to see additional system information.

3 *System information:*
Tap the Legal information entry to view the stored licence agreements.

4 *Legal information:*
Scroll the screen upwards to be able to read more text.

Tap ⮌ to return to the previous screen.

11.9 Travelling and Aeroplane Mode

Having the time and date set precisely is essential for your micropump system to function properly.

⚠ WARNING

Switching the system time to the respective time zone (local time) of your long-distance journey may result in the basal rate and bolus advice to be inappropriate. When travelling across multiple time zones, discuss the adjustments necessary for basal rate and bolus advice with your healthcare professional in advance.

If you change the time of the micropump system, the basal rate will be delivered according to the time set. This also holds true for changing the clocks in summer and winter time.

Example

You change the time of the micropump system from 10:00 to 13:00. After the change, the micropump delivers the basal rate for that time at 13:00.

For information on how to change the date and time settings of the micropump system, see section *11.2 Time and Date*.

If the use of *Bluetooth* wireless technology is not allowed for flights, you can turn on aeroplane mode. In aeroplane mode the micropump system stops communication via *Bluetooth* wireless technology.

If the quick bolus feature was activated, you can continue to deliver boluses using the quick bolus buttons on the micropump. As soon as aeroplane mode is turned off, the diabetes manager and micropump synchronise and update the event data.

All ongoing insulin delivery (basal rate, bolus) are not affected by the aeroplane mode. However, if you want to change settings, you must switch off the aeroplane mode.

11.9.1 Turning On Aeroplane Mode

1 *Main menu:*
In the Main menu, tap the Aeroplane mode menu.

2 *Aeroplane mode:*
Tap Status to put the switch in the OFF position.

Tap Done.

3 *Information - Aeroplane mode on:*
Confirm the displayed information by tapping OK.

The communication with the micropump via *Bluetooth* wireless technology will be turned on.

The diabetes manager automatically reconnects to the micropump.

4 *Status screen:*
Aeroplane mode is turned off.

The aeroplane mode symbol is no longer displayed in the status bar.

11.9.2 Turning Off Aeroplane Mode

1 *Main menu:*
In the Main menu, tap the Aeroplane mode menu.

2 *Aeroplane mode:*
Tap Status to put the switch in the OFF position.

Tap Done.

3 *Information - Aeroplane mode off:*
Confirm the displayed information by tapping OK.

The communication with the micropump via *Bluetooth* wireless technology will be turned on.

The diabetes manager automatically reconnects to the micropump.

4 *Status screen:*
Aeroplane mode is turned off.

The aeroplane mode symbol is no longer displayed in the status bar.

12 Reminders

You can set reminders for specific appointments and events. This can be useful when you have to make specific preparations, for example, for replacing the infusion assembly. A message on the screen and a sound attract your attention to the respective reminder at the set time.

You can select any tone from the option list for each reminder. In the factory settings, all reminders are deactivated. You can turn the reminders on or off by using the ON and OFF switch.

You can make different settings for the various reminder types:

Setting	Explanation
Time	The time of day the reminder occurs.
Date	The date the reminder occurs.
Remind after	Period of time following an event (for example, glucose value being too high) after which a reminder is to occur.
Tone	The tone that is used for the reminder.
Frequency	One-time reminder or regular reminder that is to occur every day at the same time.

12.1 Overview of Reminders

Reminder
Replace infusion assembly Reminds you to replace the infusion assembly after a specified number of days.
Alarm clock/Customised The alarm clock sounds at the specified time.
Test blood glucose Reminds you to test your blood glucose at a specified time.
After meal Reminds you to test your blood glucose after eating if you have previously marked a glucose value as Before meal.
Test after low glucose value Reminds you to test your blood glucose if your glucose value was below the set glucose value.
Test after high glucose value Reminds you to test your blood glucose if your glucose value was above the set glucose value.
Missed bolus This reminder occurs if no bolus was delivered within 2 hours prior to the programmed time.
Inject basal insulin Reminds you to deliver basal insulin (available in injection mode only).
Healthcare professional visit/Lab test Reminds you that you have a healthcare professional visit or lab test.

12.2 Programming Reminders

Set the desired time and frequency for each reminder. If you choose Repeat, you will be reminded of the event at certain intervals, for example, daily.

Some reminders only appear when certain conditions are met.

You can add more reminders by tapping +. Once the maximum number of reminders has been reached, you will see the information that no more reminders can be added, instead of +. By tapping 🗑, you can delete reminders you added.

You can assign a tone from an option list to each programmed reminder. Tap ♫ in the option list to listen to the tone.

Main menu > Settings > Reminders

1 *Tone:*

Tap the desired tone to use for the reminder.

Tap ♫ to listen to the tone beforehand.

Tap OK.

2 *Frequency:*

Choose Once or Repeat.

Depending on the reminder type, the system offers different repetition intervals.

Tap OK.

Reminder: Replace Infusion Assembly

This reminder informs you to replace your infusion assembly.

1

Tap Replace infusion assembly.

2 *Replace infusion assembly:*

Tap Status to put the switch in the ON position. Tap Recurrence, Time, Tone to make the desired settings.

Once you have made all settings, tap Done.

Reminder: Alarm Clock

1 *Reminders:*

Tap Alarm clock 1.

2 *Alarm clock:*

Tap ✎ to assign a name to the alarm clock reminder.

Enter a name for the alarm clock reminder using the keyboard. The name may have up to 15 characters.

Tap Done.

3 *Alarm clock:*

Tap Status to put the switch in the ON position. Tap Time, Tone or Frequency to make the desired settings.

Once you have made all settings, tap Done.

Reminder: Test Blood Glucose

This reminder alerts you to test your blood glucose at a time that was specified beforehand.

1 *Reminders:*
Tap Test blood glucose.

2 *Blood glucose test:*
Tap Status to put the switch in the ON position. Tap Time, Tone or Frequency to make the desired settings.

Once you have made all settings, tap Done.

NOTE

When you test your blood glucose, the diabetes manager dismisses any blood glucose test reminders that are pending within the next 30 minutes.

Reminder: After meal

This reminder reminds you to test your blood glucose if a previously measured glucose value was marked as *Before meal*.

1 *Reminders:*
Tap After meal.

2 *Blood glucose test after meal:*
Tap Remind after to enter the time after which you want the reminder to appear.

Once you have made all settings, tap Done.

Reminder: Test After Low BG

This reminder reminds you to test your blood glucose again when the previous glucose value was too low. The BG threshold in this reminder can be set individually and is independent of the hypo warning limit set by you.

1 *Reminders:*
Tap the Test after low BG entry.

2 *Test after low glucose value:*
Tap Status to put the switch in the ON position. Tap BG threshold, Remind after or Tone to make the desired settings.

Once you have made all settings, tap Done.

Reminder: Test After High BG

This reminder reminds you to test your blood glucose again when the previous glucose value was too high. The BG threshold in this reminder can be set individually and is independent of the hyper warning limit set by you.

1 *Reminders:*
Tap the Test after high BG entry.

2 *Test after high glucose value:*
Tap Status to put the switch in the ON position. Tap BG threshold, Remind after or Tone to make the desired settings.

Once you have made all settings, tap Done.

Reminder: Missed Bolus

This reminder occurs if no bolus was delivered within 2 hours prior to the

programmed time. You can program up to 5 reminders of the Missed bolus type.

Example

The missed bolus reminder is programmed for 14:00.

- If no bolus is delivered between 12:00 and 14:00, the previously programmed reminder will occur at 14:00.
- If a bolus was delivered between 12:00 and 13:59, no reminder will occur.

1 *Reminders:*
Tap the Missed bolus entry.

2 *Missed bolus:*
Tap Status to put the switch in the ON position. Tap Time, Tone or Frequency to make the desired settings.

Once you have made all settings, tap Done.

Appointment Reminders

Appointment reminders are a helpful way of reminding you of an upcoming healthcare professional visit or lab test. In addition, you can set customised appointment reminders.

These reminders are displayed when you turn on the diabetes manager on the specified reminder date.

1 *Reminders:*
Tap Healthcare professional visit.

2 *Visit healthcare professional:*
Tap Status to put the switch in the ON position. Tap Time, Date or Tone to make the desired settings.

Once you have made all settings, tap Done.

12.3 Deleting Reminders

If required, you can delete customised reminders you added yourself. The reminders that are predefined in the system, however, cannot be deleted.

1 *Reminders:*
Tap the reminder you want to delete, for example, Custom 2.

2 *Customised reminder:*
Tap 🗑 to delete the reminder.

3 *Information - Delete entry?*
Tap Yes if you want to permanently delete the reminder now.

12.4 Issuing Reminders

When turned on, the diabetes manager displays a reminder as soon as the specified time has been reached. The diabetes manager vibrates and the respective reminder is accompanied by the selected tone. The volume corresponds to the set sound mode.

You can confirm the reminder with OK or you can specify to be reminded again in 15 minutes by tapping Snooze.

When turned off, no reminders are issued. If an event occurs during that time, the reminder will be issued after the diabetes manager is turned on.

Example

Tap OK to confirm the reminder. The reminder will no longer be displayed.

Tap Snooze if you want to be reminded again at a later point in time. The reminder will be issued again in 15 minutes.

13 Injection Therapy Mode

If you do not want to use your micropump for a while, you can switch to injection therapy mode. This could be the case, for example, if you want to do without your insulin pump while on holiday.

Discuss pausing your pump therapy with your healthcare professional. Switch to alternative therapy methods only after consultation.

When you switch to injection therapy, your diabetes manager supports you as follows:

- Bolus advice results are rounded to the increment of your pen.
- You can note down your basal insulin injections in the detailed glucose value and in the logbook entries of the diabetes manager.
- A reminder is available that you can use to be reminded about basal insulin injections.

NOTE

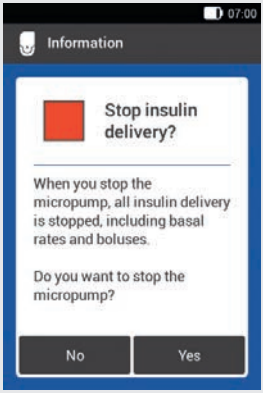
- If you are using bolus advice, carry out the injections in a timely fashion and using the dosage you confirmed. If you inject a different insulin amount, you should adjust the respective logbook entry.
- You should enter any boluses that were delivered independently of the diabetes manager using an insulin pen or syringe as new data in the logbook.
- Store the micropump and consumables according to the permitted ambient conditions.

13.1 Removing the Micropump Temporarily

While you are delivering insulin by injection, set the micropump to STOP mode, take the micropump off and remove the infusion assembly.

1 *Main menu:*
In the Main menu, tap Stop to interrupt insulin delivery.

2



Tap Yes.

3 To remove the pump from the infusion assembly, press the flap of the pump holder to detach the micropump.

4 Remove the infusion assembly by loosening the edges of the adhesive pad and pulling it off towards the centre.

5 Remove the used reservoir from the pump base.
Keep the pump base in a safe place.

6 Dispose of the used infusion assembly and used reservoir according to local regulations.

13.1.1 Activating Injection Therapy Mode

1 *Main menu:*
In the Main menu, tap the Settings menu.

2 *Settings:*
Tap the Change to injection therapy entry.

3 *Information - Change to injection therapy?:*
Tap Yes.

The functions for controlling the micropump will be turned off.

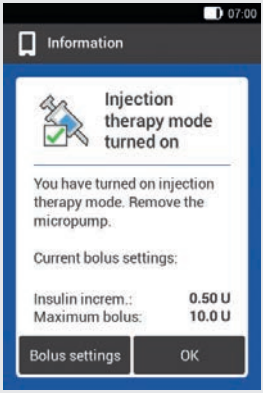
4 *Insulin increment:*
Tap the desired insulin increment for the pen (0.5 U or 1.0 U).

Tap Save.

5 *Maximum bolus amount:*
Set the maximum bolus amount you want to deliver with the pen/syringe (for example, 10.0 U).

Tap OK.

6



The screen informs you that injection therapy mode is turned on. The current bolus settings are displayed.

Tap OK if you want to continue with these settings.

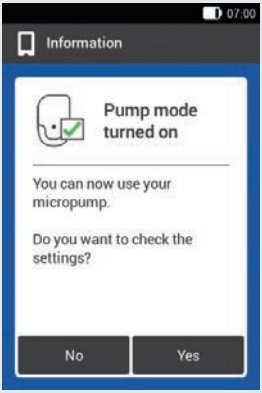
13.1.2 Deactivating Injection Therapy Mode

1 *Main menu:*
In the Main menu, tap the Settings menu.

2 *Settings:*
Tap the Change to pump therapy entry.

3 *Information - Change to pump mode?:*
Tap Yes.

4



If you want to use the micropump with the most recently saved settings, tap No.

- The diabetes manager establishes a connection to the most recently used micropump, and you are taken to the Replace menu. Replace the reservoir.

If you would like to review the pump therapy settings, tap Yes.

- Check the bolus settings as well as the settings for the basal rate.
- Select the Replace menu. Replace the reservoir.

5 *Replace system components:*

Replace the components as needed.

If you do **not** replace any components, the micropump will remain in STOP mode. In this case, start the pump from the Main menu.

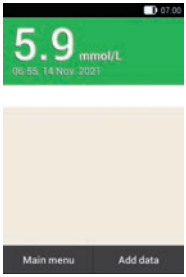
13.2 Injection Therapy Screens

Once you turn on injection therapy mode, some of the displays and menus on the diabetes manager change. The elements necessary for pump therapy are no longer available on the Status screen. In the Main menu, some of the menus are omitted from the menu selection.

to cancel an ongoing bolus is omitted in injection therapy mode.

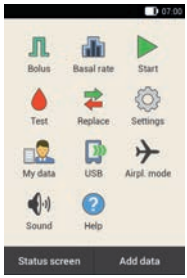
Screen elements omitted on the Status screen

Status screen in pump therapy mode.

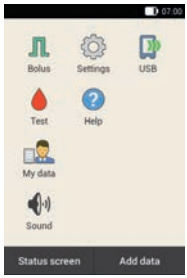


Status screen in injection therapy mode.

Symbols omitted in the Main menu

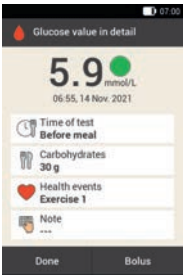


Main menu in pump therapy mode.

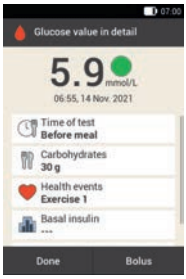


Main menu in injection therapy mode.

Glucose value in detail



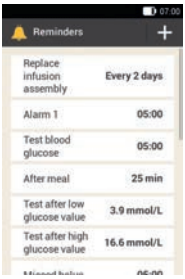
Glucose value in detail screen in pump therapy mode.



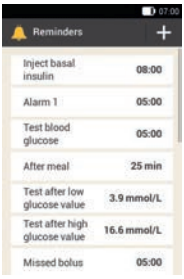
Glucose value in detail screen in injection therapy mode.

You will also see the entry field for basal insulin.

Reminders



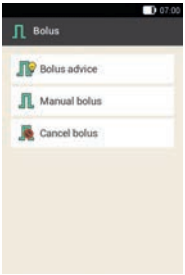
Reminders screen in pump therapy mode.



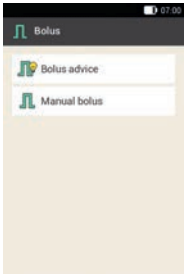
Reminders screen in injection therapy mode.

Instead of the Replace infusion assembly reminder, the Inject basal insulin reminder appears.

Bolus



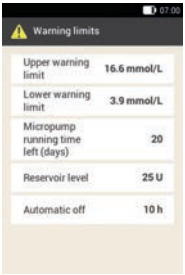
Bolus screen in pump therapy mode.



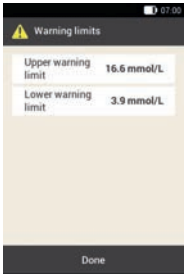
Bolus screen in injection therapy mode.

The Cancel bolus element is omitted.

Warning limits



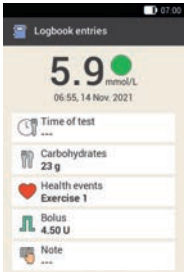
Warning limits screen in pump therapy mode.



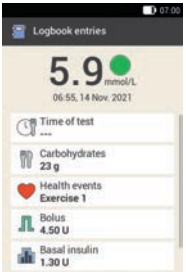
Warning limits screen in injection therapy mode.

The Micropump running time left (days), Reservoir level and Automatic off options are omitted.

My data



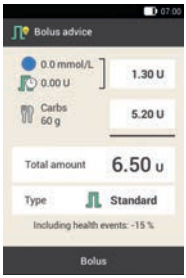
Logbook entries screen in pump therapy mode.



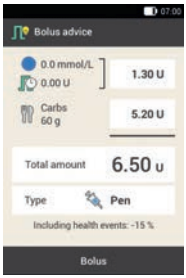
Logbook entries screen in injection therapy mode.

You can enter or change the amount of basal insulin delivered in the Basal insulin entry.

Bolus advice



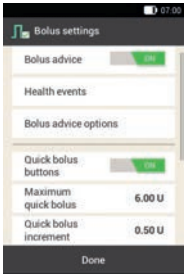
Bolus advice screen in pump therapy mode.



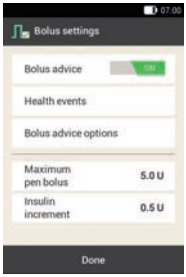
Bolus advice screen in injection therapy mode.

The Type entry provides only the Pen option.

Bolus settings



Bolus settings screen in pump therapy mode.



Bolus settings screen in injection therapy mode.

Instead of the quick bolus elements, the elements for setting the insulin increment and the maximum bolus amount appear.

14 Care and Maintenance

This chapter provides information on how to care for and maintain the micropump system. In the *Control Test of the Diabetes Manager* section, you will learn how to check whether the micropump system is working properly.

If a problem cannot be solved or if you have any questions about caring for and maintaining the micropump system, contact customer support. Do not attempt to repair the diabetes manager or micropump yourself.

Replace the consumables for the micropump system if they are soiled or damaged.

14.1 Cleaning the System Components

Use exclusively lint-free cloths and distilled water to clean the system components.

14.1.1 Cleaning the Diabetes Manager

Use only distilled water. Use neither soap nor abrasive cleaning agents, as they may cause the screen to become scratched. If the screen of the diabetes manager is scratched, it may be difficult to read under certain circumstances. In this case, the diabetes manager must be replaced.

⚠ WARNING

- The diabetes manager must be turned off for cleaning. Make sure the diabetes manager is turned off and not in standby mode.
- Do not clean the diabetes manager while performing a blood glucose or control test.
- Use only distilled water to clean the diabetes manager.
- Do not get any moisture in slots or openings.
- Do not spray anything onto the diabetes manager.
- Do not immerse the diabetes manager in liquid.

Liquid can impair the functionality of the device electronics and lead to malfunctions. Failure to follow the cleaning and disinfection instructions will damage the diabetes manager and stop it from working properly.

1 Turn off the diabetes manager by pressing and holding the power button until the *Turn Off* screen appears. Tap the *Turn Off* button.

Close the cover of the USB socket and the cover of the headphone socket.

2

Remove any large contaminants with a lint-free cloth moistened with distilled water.

Be careful not to wipe any dirt into the openings on the diabetes manager.

Wipe the surfaces of the diabetes manager for at least 3 minutes using a second, lint-free cloth moistened with distilled water. Clean in particular hard-to-reach places, for example, around the openings.

3 Wipe the diabetes manager using a dry, lint-free cloth.

14.1.2 Cleaning the Micropump

Clean the micropump only with the reservoir attached, before the reservoir is due to be replaced. Replace the reservoir afterwards.

⚠ WARNING

- Clean the micropump only with the reservoir attached to the pump base.
- Set the micropump into stop mode for cleaning.
- Always use a lint-free cloth moistened with distilled water for cleaning the micropump.
- Do not get any moisture in slots or openings.
- Do not spray anything onto the micropump.
- Do not immerse the micropump in liquid.

Liquid can impair the functionality of the device electronics and lead to malfunctions. Failure to follow the cleaning instructions will damage the micropump and stop it from working properly.

1

Remove any large contaminants with a lint-free cloth moistened with distilled water.

Be careful not to wipe any dirt into the openings on the pump base.

Wipe the surfaces of the micropump for at least 3 minutes using a second, lint-free cloth moistened with distilled water. Clean in particular hard-to-reach places, for example, around the openings.

2 Wipe the surfaces of the pump base using a fresh, dry, lint-free cloth.

Check that the opening for ventilation is clean and not blocked.

Replace the reservoir.

NOTE

Perform visual inspection of the micropump and verify it is clean. If necessary, repeat steps 1 and 2 until all visible contamination is removed.

If you notice any of the following signs of deterioration after cleaning the micropump, stop using it and contact customer support: residue around buttons, cracks, discolouration or if stains remain after cleaning.

14.1.3 Cleaning the Insertion Device

Clean the insertion device using the stipulated cleaning agents.

⚠ WARNING

Clean the insertion device only if no cannula assembly is inserted.

- Always use a lint-free cloth moistened with distilled water for cleaning the insertion device.
- Do not get any moisture in slots or openings.
- Do not spray anything onto the insertion device.
- Do not immerse the insertion device in liquid.

Failure to follow the cleaning instructions will damage the insertion device and stop it from working properly.

Before cleaning the insertion device, ensure that the insertion device is not primed and there is **no** cannula assembly in the insertion device.

1

Remove any large contaminants with a lint-free cloth moistened with distilled water.

Be careful not to wipe any dirt into the openings on the insertion device.

Wipe the surfaces of the insertion device for at least 3 minutes using a second, lint-free cloth moistened with distilled water. Clean in particular hard-to-reach places, for example, around the openings.

14.2 Control Test of the Diabetes Manager

You can check whether the diabetes manager is delivering correct glucose values by performing a control test.

Perform a control test using control solution whenever

- you open a new test strip box.
- you have left the test strip container open.
- you think the test strips might be damaged.
- the test strips were exposed to extreme temperatures or humidity.
- you want to check the diabetes manager and test strips.
- the diabetes manager has fallen on the floor.
- your glucose value does not match how you feel.
- you want to check if you are performing the test correctly.

Instead of applying blood to the test strip, you apply glucose control solution for this control test. The diabetes manager is able to detect that glucose control solution was used and shows whether the control result falls within the correct range. The control results are not displayed in the logbook.

Observe the package insert for the control solution.

NOTE

Use only the Accu-Chek Guide control solutions: Control 1 with low glucose concentration or Control 2 with high glucose concentration.

14.2.1 Preparing a Control Test

A control test works the same way as a blood glucose test.

To perform a control test, you need the diabetes manager, the Accu-Chek Guide test strips, the Accu-Chek Guide control solution Control 1 or Control 2 and a clean, dry paper towel.

NOTE

- When performing a control test: If the control test screen with the control bottle DOES NOT appear on the display with your control result, an error has occurred.
  - Do not act on the control result.
  - Discard the test strip and repeat the control test with a new test strip.
- If a control test delivers results that are outside the specified concentration range, you cannot be sure that the diabetes manager and test strips are functioning properly.
- If a test strip error occurs, remove and dispose of the test strip, and repeat the test with a new test strip.

- When a test strip is in the diabetes manager, the touchscreen and the buttons, including the power button, are deactivated. The buttons are activated again when you remove the test strip or the test is complete.
- Another way to start a control test is from the Main menu. In the Main menu, tap Test.
- Do not apply control solution to the test strip before you have inserted the test strip into the test strip slot.

14.2.2 Performing a Control Test

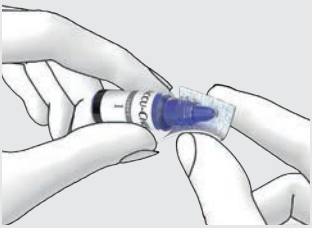
1 Check the use by date that is indicated on the test strip container next to the symbol.
Use only test strips that are not past the use by date.

2 Insert the test strip into the test strip slot of the diabetes manager in the direction of the arrow. The device turns on automatically and the LED at the test strip slot lights up. If the tone for blood glucose tests is turned on, a sound is emitted.

3 Select the control solution (Control 1 or Control 2) to test.

4 Place the diabetes manager on a flat and solid surface (for example, a table top).

5



Remove the bottle cap. Wipe the tip of the bottle with a paper towel.

6

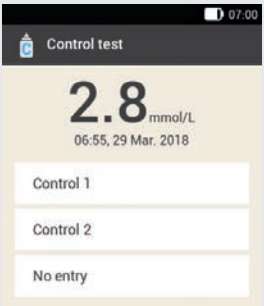
Squeeze the bottle until a tiny drop forms at the tip. Touch the drop to the yellow edge of the test strip. Do not put control solution on top of the test strip.

Testing starts when there is enough control solution in the test strip.

7 Wipe the tip of the bottle with a paper towel. Cap the bottle tightly.

Displaying the control result

8



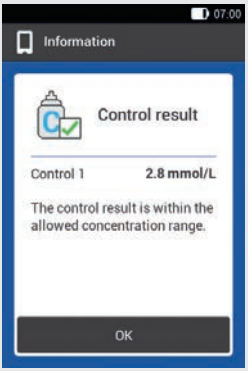
The control result is displayed.

Tap the control solution you used (for example, Control 1).

NOTE

If you choose No entry, the control test screen shown in the next step will not appear. The control result will not be analysed.

9



If the control result is within the permitted concentration range, the diabetes manager and test strips are working properly.

If the control result is outside the permitted concentration range, contact customer support.

Tap OK.

NOTE

Outside the permitted concentration range, LO or HI means that the control result is outside the permitted range.

Disposing of test strips

10 Remove the used test strip and dispose of it according to local regulations.

14.2.3 Causes of Control Tests with Errors

If the control result is outside the concentration range, check the items listed below. If you cannot answer the questions with Yes, correct the respective item and repeat the test.

- Did you perform the control test as instructed in the User's Manual?
- Did you use a new test strip?
- Did you wipe the tip of the bottle before applying the control solution to the test strip?
- Did you apply a hanging drop of control solution?
- Did you apply only one drop of control solution?
- Was the drop free from any air bubbles?

- Did you apply control solution only after the tone sounded and the Apply drop screen appeared?
- Was the test strip kept still before and during the test?
- Was the test strip straight (not bent)?
- Did you perform the control test within the correct temperature range?
- Did you select the control solution on the Control test screen that corresponds to the control solution you used?
- Is the test strip slot clean?
- Has the control solution bottle been open for less than 3 months?
- Did you observe the information and instructions in the control solution package insert?
- Did you observe the storage conditions for the diabetes manager, test strips and control solutions?
- Did you pay attention to the use by date of the test strips and the control solution?

For details on the correct temperature range and storage conditions, see chapter *16 Technical Data*.

If you have observed all these items and the control result is still outside the concentration range, contact customer support.

14.3 Checking the System Functions

The micropump system must be working perfectly for all system messages (information messages and warnings, maintenance and error messages) to be issued correctly.

If you cannot feel or hear the vibrations and sounds of the diabetes manager or suspect that there might be other defects, you can perform a system function test. This test checks whether the screen, vibration, signal and sound features are working properly.

If the micropump emits unexpected sounds or cannot be controlled with the diabetes manager, perform a micropump function test.

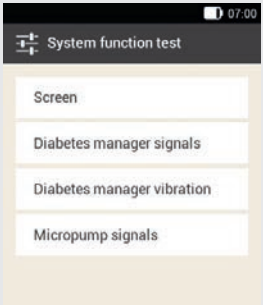
If the diabetes manager and the micropump does not work as described in the explanations of the system function test, contact customer support.

1 *Main menu:*
In the Main menu, tap the Settings menu.

2 *Settings:*
Tap General settings.

3 *General settings:*
Tap Check system functions.

4



Tap Screen.

Checking the screen: The screen shows different colours (red, green, blue and white) in quick succession. In addition, the diabetes manager vibrates whenever the screen changes.

5 *System function test:*
Checking the diabetes manager signals: Tap Diabetes manager signals.

The diabetes manager emits 1 sound.

6 *System function test:*
Checking the diabetes manager vibration: Tap Diabetes manager vibration.

The diabetes manager vibrates.

7

Checking the micropump: Briefly press both quick bolus buttons of the micropump simultaneously. The pump emits a short beep and after three seconds the sound for cancelling the quick bolus is heard.

must not be displayed in the status bar.

8 *System function test:*
Checking the micropump signals: Tap Micropump signals.

The micropump emits 1 sound.

NOTE

- If you are using injection therapy mode, the Micropump signals entry will be deactivated and greyed out.
- If the micropump should emit signals continuously, there is an electronic defect in the pump. See chapter *15.5 General Troubleshooting* how to eliminate the error.

15 Messages and Troubleshooting

The micropump system uses error messages, maintenance messages, warnings and information messages to inform you about the status of the micropump.

The diabetes manager issues messages on the screen and can emit tones, vibration signals or both, depending on the setting. In addition, the LED of the diabetes manager lights up to signal warnings, maintenance messages and error messages.

When the diabetes manager is turned off or in standby mode (screen is turned off), the micropump issues messages through signals. The micropump does not signal any warnings if it is connected to the diabetes manager and the diabetes manager is active (screen is turned on).

⚠ WARNING

If you ignore or do not notice the messages from the micropump system, there is a risk of hypoglycaemia or hyperglycaemia, which may culminate in ketoacidosis.

When a message is displayed, pick up the diabetes manager to receive further information and be able to react to the message. In the lower part of the screen, selection or confirmation buttons are displayed. The buttons are briefly deactivated so that you cannot inadvertently confirm the message before you have read it.

Error and maintenance messages are repeated every 5 seconds and cannot be muted. The cause of the error or maintenance message must be confirmed and corrected.

Warnings and reminders are repeated every 30 seconds and can be muted as often as desired for 5 minutes. Tones and vibration signals are stopped for a certain time period. In this case, the message remains visible on the screen and the LED lights up.

All micropump system messages are stored in the event data. To access a past message, drag the Information screen down from the top of the screen and tap the message. Event data is retained even if power to the diabetes manager is interrupted (for example, when changing the battery).

If you are unsure whether the micropump system is working properly, switch to alternative therapies according to the instructions given by your healthcare professional and check the system functions. If the problem cannot be resolved using the suggested solutions, contact customer support.

NOTE

- If the micropump signals a maintenance or error message and you do not have the diabetes manager at hand, you can mute the message for 5 minutes using the quick bolus buttons on the micropump. Note that you cannot use the quick bolus buttons to deliver a quick bolus before you have muted the message.

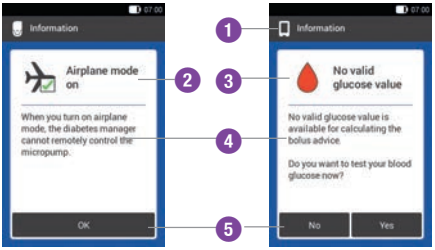
- If the micropump issues the Error sound and the diabetes manager does **not** display any error messages even though the diabetes manager and micropump are in communication range, the micropump might have turned off due to an electronic defect (E-7).

15.1 Information

Information messages inform you about a particular state or event.

Confirm the information messages with OK or, if it is a question, answer it with Yes or No.

Examples of information messages:



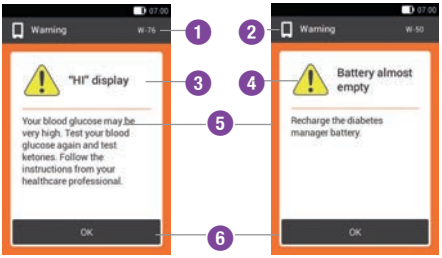
1	Information on the micropump Information on the diabetes manager
2	Title of information message
3	Information message symbol
4	Information or explanation
5	Buttons (OK, No, Yes)

15.2 Warnings

Warnings inform you about relevant technical states of the micropump system or about possible risks for your therapy or health. Warnings signalise an imminent maintenance message. You are thus notified at an early stage that you will have to intervene in the short term to ensure the complete functionality of the micropump system.

When a warning is displayed, the diabetes manager issues the Warning sound and vibrates.

Examples of warnings:



1	Warning code
2	Warning refers to the micropump Warning refers to the diabetes manager
3	Title of warning
4	Warning symbol
5	Explanation of warning or corrective measure
6	Button for confirming the warning (OK)

Code	Title of warning	Information/possible cause	Information/possible solution
Warnings triggered by the micropump.			
W-25	Running time of the pump will end soon	The period of use of the pump base will end soon.	Ensure that you have a new pump base at hand as a replacement. Replace the pump base after the remaining time that is displayed.
W-31	Low level of insulin in the reservoir	There is only a small amount of insulin in the reservoir.	Be prepared to replace the reservoir soon.
W-32	Battery almost empty	The battery level is low.	Replace the reservoir.
W-35	Limited battery power	The opening that is intended for battery ventilation is covered; this means that the energy supplied by the battery is restricted.	Make sure that there is an unrestricted air supply to the opening for ventilation on the micropump.
W-36	TBR cancelled	An active temporary basal rate was cancelled.	Make sure that the cancellation was intentional. Program a new temporary basal rate if required.
W-37	Low amount delivered	The micropump cannot deliver the insulin amount that is programmed for the basal rate or bolus in the specified time.	At present, the micropump cannot deliver a programmed insulin amount within the time specified. Check whether the delivered insulin amounts are sufficient for your insulin needs. Test your blood glucose at shorter intervals.
W-38	Bolus cancelled	An ongoing bolus was cancelled.	Make sure that the cancellation was intentional. Note the insulin amount already delivered, and program a new bolus if necessary.

Code	Title of warning	Information/possible cause	Information/possible solution
W-40	Replace reservoir	The operating life of the reservoir will soon come to an end.	Replace the reservoir as soon as possible.
W-41	Micropump stopped	The micropump has been in STOP mode for at least an hour and is not delivering any insulin.	Start the micropump if you want to continue with insulin delivery.
Warnings triggered by the diabetes manager.			
W-50	Battery almost empty	The rechargeable battery level is low.	Recharge the battery of your diabetes manager.
W-71	Connection interrupted	No current data from the micropump is available. The data for calculating the bolus advice may not be up to date.	Ensure that the micropump and diabetes manager are no more than 2 metres apart and that there are no obstacles between them.
W-73	No connection to the micropump	No current data from the micropump is available. The data for calculating the bolus advice may not be up to date.	The data is updated when the connection between the diabetes manager and the micropump is re-established.
W-75	Warning limit exceeded	High glucose value	Test ketones and your blood glucose. Check the insulin delivery. Follow the instructions of your healthcare professional.
W-76	HI screen	Your blood glucose may be very high.	Test ketones and your blood glucose. Check the insulin delivery. Follow the instructions of your healthcare professional.

Code	Title of warning	Information/possible cause	Information/possible solution
W-80	Hypoglycaemia	Blood glucose has fallen below the hypo warning limit.	Eat or drink fast-acting carbohydrates. Then test your blood glucose. If hypoglycaemia persists, consult your healthcare professional.
W-81	LO screen	Your glucose value may be very low.	Eat or drink fast-acting carbohydrates. Test your blood glucose again and then again within the next half hour. If hypoglycaemia persists, consult your healthcare professional.
W-84	Testing not possible	You cannot test your blood glucose while the diabetes manager is connected to a USB cable.	Remove the USB cable from the diabetes manager.
W-85	Bolus data missing	A problem was encountered when determining active insulin. The current value may not be correct.	—
W-86	Aeroplane mode on	Data cannot be synchronised between the diabetes manager and the micropump because aeroplane mode is turned on. Therefore, the entries saved for the bolus advice may not be up to date. The diabetes manager can currently only give bolus advice based on the entries saved in the diabetes manager.	You can still use the bolus advice feature. Note, however, that the diabetes manager is not receiving any information (for example, errors) from the micropump. When aeroplane mode is turned off and the diabetes manager and micropump are within communication range, the data will be synchronised. The data for bolus advice will then be up to date again.

Code	Title of warning	Information/possible cause	Information/possible solution
W-88	Aeroplane mode on	The saved logbook entries may not be up to date.	When aeroplane mode is turned off and the diabetes manager and micropump are within communication range, the logbook entries will be synchronised.
W-89	Check logbook entries	It was not possible to assign a bolus delivered by the micropump to a bolus confirmed in the bolus advice function.	Correct the logbook entries as required.
W-90	Time synchronised with micropump	The time difference between the diabetes manager and the micropump was corrected.	Check the time on the diabetes manager.
W-92	TBR without insulin delivery	Due to the set TBR, the amount to be delivered in the current time block is so low that it falls below the smallest delivery amount the pump can technically deliver.	Check whether it is acceptable for you for no insulin to be delivered in this time period. The insulin amount that was not delivered will be delivered later on during the next time blocks.
W-93	Fill reservoir needle	There is a risk of uncontrolled insulin over-delivery if the micropump remains in the pump holder (on the body).	There is a risk of uncontrolled insulin over-delivery if the micropump remains in the pump holder (on the body) when filling the reservoir needle.

15.3 Maintenance Messages

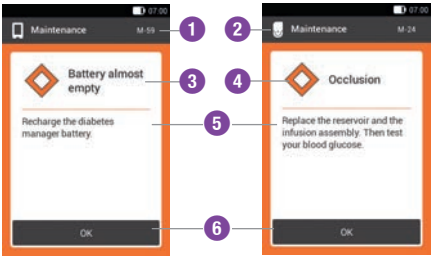
Maintenance messages inform you about a temporary loss of certain features of the micropump system. Maintenance messages require you to intervene in order to solve the problem. Once the cause of the maintenance message has been eliminated, you can use all features of the micropump system again.

When a maintenance message is displayed, the diabetes manager issues a Maintenance sound and vibrates. This sound is also issued when the Mute warnings and reminders feature is turned on.

⚠ WARNING

If you do not correct the cause of the occlusion message M-24, insulin delivery may not function or may function only to a limited extent. This can lead to hyperglycaemia.

Examples of maintenance messages:



1	Code of maintenance message
2	Maintenance activity refers to the micropump Maintenance activity refers to the diabetes manager
3	Title of maintenance message
4	Maintenance symbol
5	Explanation of maintenance message or corrective measure
6	Button to confirm (OK) the maintenance message

Code	Title of maintenance message	Possible cause/ consequences	Further information
Maintenance messages triggered by the micropump.			
M-18	Replace micropump	The operating life of your micropump has come to an end.	Replace your pump base and the reservoir now.
M-19	Discrepancy in reservoir level	The entered insulin amount does not correspond to the measured reservoir level.	Replace the reservoir, if required, with a new reservoir.
M-21	Reservoir empty	The insulin in the reservoir has been used up.	Select Replace and replace the reservoir.
M-22	Micropump battery empty	The micropump battery, which is located in the reservoir, is empty.	Select Replace and replace the reservoir.
M-23	Automatic off	The automatic off feature has stopped insulin delivery. The micropump is in STOP mode.	Start the micropump to resume insulin delivery.
M-24	Occlusion	An occlusion was detected which means that insulin delivery is not working at all or is restricted.	Replace the reservoir and the infusion assembly. Then test your blood glucose. If the message is displayed repeatedly, contact customer support.
M-26	Fill reservoir needle	The reservoir needle must be refilled after replacing the reservoir.	Remove the micropump from the infusion assembly. Select Replace and replace the reservoir. After that, follow the instructions for filling the reservoir.

Code	Title of maintenance message	Possible cause/ consequences	Further information
M-27	No data connection	The micropump system setup was interrupted.	Hold the diabetes manager close to the micropump to ensure that data is exchanged between the pump and the diabetes manager. Resume setting up the micropump system when the connection has been re-established. If the message is displayed repeatedly, replace the pump base.
Maintenance messages triggered by the diabetes manager.			
M-51	Test strip error	The test strip is used, damaged or not completely inserted into the test strip slot.	Use a new test strip or re-insert the test strip into the test strip slot.
M-53	Test failed	The blood glucose test did not work properly.	Repeat the blood glucose test with a new test strip.
M-54	Drop too small	The amount of blood or control solution is not sufficient to perform a test.	Repeat the test with a new test strip. Make sure the blood drop or drop of control solution is large enough.
M-56	Drop applied too early	The drop was drawn into the test strip before Apply drop appeared on the screen.	Repeat the test with a new test strip and a fresh blood drop or drop of control solution.
M-58	Temperature too high or too low	The ambient temperature for testing blood glucose or performing a control test is outside the permitted range.	Make sure the ambient temperature is within the permitted range. Wait 5 minutes before testing your blood glucose again or performing a control test.

Code	Title of maintenance message	Possible cause/ consequences	Further information
M-59	Battery almost empty	The level of the rechargeable battery is very low.	The diabetes manager automatically deactivates communication via *Bluetooth* wireless technology to save power. As a result, communication with the micropump is interrupted. Recharge the battery of your diabetes manager.
M-60	Clock error	A discrepancy in the internal clocks of the micropump system was detected.	Set the current time and the current date on the diabetes manager.
M-62	Pairing failed	The pairing code was not scanned successfully. This may be the case, for example, if it is too dark or if the code or camera lens is dirty and the code cannot be read correctly.	Clean lens and try rescanning the pairing code on the micropump. Alternatively, you can enter the pump key manually.
M-64	Bolus delivery not possible	The connection between the diabetes manager and micropump was lost.	Hold the diabetes manager close to the micropump and ensure that data communication is not disrupted. You can deliver a quick bolus straight from the micropump.
M-65	Bolus delivery not possible	The micropump is in STOP mode.	If you want to deliver a bolus, start the micropump first.

Code	Title of maintenance message	Possible cause/ consequences	Further information
M-67	Bolus delivery failed	There is no connection to the micropump.	Hold the diabetes manager close to the micropump. You can deliver a quick bolus straight from the micropump.
M-77	Operation failed	The requested operation failed.	Try again or contact customer support.
M-78	Outside of temperature range	The temperature of the diabetes manager is too high or too low.	Make sure the ambient temperature is within the permitted range. Wait 5 minutes until the diabetes manager has adapted itself to this temperature.
M-85	Micropump incompatible	You tried to pair the diabetes manager with a pump base that is incompatible.	Contact customer support.
M-86	Micropump not started	The micropump cannot be started because ongoing processes have not finished yet.	Check whether you need to react to prior error messages or maintenance messages. Example: The prior message was Reservoir empty (M-21). Only after replacing the reservoir, will you be able to start the micropump.
M-87	Micropump not stopped	The micropump cannot be stopped.	Try to stop the micropump again. If the pump does not stop, remove the micropump from your body, switch to an alternative therapy method and contact customer support.

Code	Title of maintenance message	Possible cause/ consequences	Further information
M-88	Aeroplane mode turned off	The micropump and the diabetes manager are not within communication range.	Hold the diabetes manager close to the micropump.
M-94	Connection failed	There is a communication problem between the micropump and the diabetes manager.	Hold the diabetes manager close to the micropump and ensure that data communication is not disrupted. Check the micropump.
M-95	No micropump located	A connection to the micropump could not be established.	Check whether the micropump is too far away and restart the locating process.
M-96	USB connection failed	The USB connection between the diabetes manager and the software on the computer failed.	Check whether the software is correctly installed on the computer.

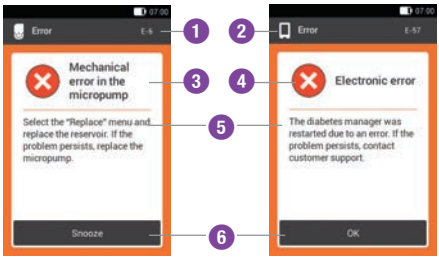
15.4 Error Messages

Error messages inform you about important malfunctions of the micropump system. The micropump switches to STOP mode and does not deliver any insulin. Once the cause of the error message has been eliminated, you can use all features of the micropump system again.

When an error message is displayed, the diabetes manager issues the Error sound and vibrates. This sound is also issued when the Mute warnings and reminders feature is turned on. The vibration feature cannot be turned off.

For most problems, the diabetes manager displays a message with a short description of the problem and a proposed solution. If the problem cannot be resolved using the suggested solutions, switch to alternative therapy methods and contact customer support.

Examples of error messages:



1	Code of error message
2	Error refers to the micropump Error refers to the diabetes manager
3	Title of error message
4	Error symbol
5	Explanation of error message
6	Button to confirm (OK) or postpone the error message (Snooze)

Code	Title of error	Possible cause/ consequences	Possible solutions
Error messages triggered by the micropump.			
E-6	Mechanical error in the micropump	The micropump switches to STOP mode and does not deliver any insulin.	Select Replace and replace the reservoir. If the problem persists, replace the micropump.

Code	Title of error	Possible cause/ consequences	Possible solutions
E-7	Electronic error	Communication between the micropump and diabetes manager is not possible. The micropump switches to STOP mode and does not deliver any insulin.	Select Replace and replace the reservoir. Wait at least 30 seconds after removing the used reservoir before connecting a new reservoir to the pump base. If the problem persists, replace the micropump.
E-8	Micropump battery error	The energy supply is defective. The micropump switches to STOP mode and does not deliver any insulin. After 10 seconds the pump turns off.	Select Replace and replace the reservoir.
Error messages triggered by the diabetes manager.			
E-57	Electronic error	The diabetes manager was restarted due to an electronic error.	If the problem recurs, contact customer support.

15.5 General Troubleshooting

This chapter deals with general error situations that do not necessarily result in a message on the micropump system.

If the problem cannot be resolved using the suggested solutions, contact customer support.

Problem	Possible cause	Possible solutions
The screen is blank or the diabetes manager cannot be turned on.	The level of the rechargeable battery is low.	Recharge the battery.
	The rechargeable battery may be damaged.	Replace the rechargeable battery if the diabetes manager cannot be charged.
	An electronic error has occurred in the diabetes manager.	Reset the diabetes manager by pressing and holding the power button for at least 5 seconds.
	The ambient temperature is higher or lower than the operating temperature recommended for the diabetes manager.	Move the diabetes manager to an area with the suitable temperature. Wait 5 minutes before turning on the diabetes manager. Do not heat or cool the diabetes manager using any aids.
	The screen is damaged or the diabetes manager is defective.	Contact customer support.
The battery is not being charged while the diabetes manager is connected to a PC via a USB cable.	The USB port on the PC is not supplying any charging current.	Recharge the battery with a charger using a wall socket.
The screen freezes or does not respond.	An electronic error has occurred in the diabetes manager.	Reset the diabetes manager by pressing and holding the power button for at least 5 seconds until the screen turns off.
		Remove the rechargeable battery from the diabetes manager and reinsert it.

Problem	Possible cause	Possible solutions
The Display is defective or the colours are not represented correctly.	The display is damaged or the diabetes manager is defective.	Perform the system function test for the diabetes manager screen. If the system function test of the screen shows a problem, contact customer support.
The sound is faulty. You cannot hear the sounds.	The feature Mute warnings and reminders is activated or the volume is set too low.	Check whether the Mute warnings and reminders option is turned on.
		Check whether the sound modes (Normal, Vibration, Quiet, Loud) have sound activated and whether the volume is set to a level that is audible.
	The speakers are damaged or the diabetes manager is defective.	Perform the system function test for the diabetes manager. If the system function test shows a problem with the signals and sounds of the diabetes manager or micropump, contact customer support.
The start time for the first time block cannot be changed.	Initial setup is already complete and, therefore, the start time for the first time block cannot be changed any more.	To change the start time for the first time block, select the Reset option on the Time blocks screen. After resetting the time blocks, you have to re-enter all time block settings.
You cannot feel any vibrations from the diabetes manager.	The active sound mode does not include a vibration signal.	Check the settings on the Tone and vibration screen. The diabetes manager only vibrates if the active sound mode (Normal, Vibration, Quiet, Loud) includes vibration.
	The vibration feature is turned off.	Check the touchscreen feedback settings (Tone, Vibration, Tone and vibr., Off).
The occlusion message of the micropump was triggered.	The micropump was exposed to a temperature that was too low.	Make sure the ambient temperature is suitable. Replace the reservoir and the infusion assembly. Then test your blood glucose. If the message is displayed repeatedly, contact customer support.

Problem	Possible cause	Possible solutions
The micropump does not issue a message and the diabetes manager displays ⊘ even though the diabetes manager and micropump are within communication range.	The aeroplane mode is turned on.	Turn off aeroplane mode on the diabetes manager.
	The micropump was turned off by the automatic off feature.	Check the settings for the automatic off feature.
	The micropump turned off without prior notice due to an electronic defect. The micropump is not working.	Check whether the micropump is turned off. To do this, with the quick bolus feature activated, press and hold both quick bolus buttons simultaneously for approximately 3 seconds. ■ If you hear the sound for the quick bolus, wait 5 seconds without pressing the quick bolus buttons in order to cancel the quick bolus. ■ If you do **not** hear the sound for the quick bolus, replace the reservoir. If you still do not hear the sound for the quick bolus replace the pump base.
	The micropump and diabetes manager are no longer paired.	Check that the serial number of the micropump is entered in the System information screen. To do this, tap on Settings -> System information -> Micropump serial number. If the serial number is not shown there, proceed as follows: 1. Turn off the diabetes manager completely. Then turn the diabetes manager back on. 2. Pair the new pump base with the diabetes manager. If the pairing of the new pump base fails, contact customer support.

Problem	Possible cause	Possible solutions
The micropump does not react and cannot be controlled with the diabetes manager.	Connection between diabetes manager and micropump is disturbed.	1. Remove the reservoir from the pump base for at least 20 seconds. 2. Turn off the diabetes manager completely. Then turn the diabetes manager back on. 3. Check that the serial number of the micropump is entered in the System information screen. To do this, tap on Settings -> System information -> Micropump serial number. a) If the serial number is shown there, proceed as follows: Connect the reservoir back on the pump base and wait until pump emits the Start sound. If the connection is not established again, replace the pump base. b) If the serial number is not shown there, proceed as follows: Replace the pump base.
The micropump issues the Error sound and the diabetes manager displays ✆ even though the diabetes manager and micropump are within communication range.	The micropump turned off due to an electronic defect (E-7).	Select Replace ⇄ and replace the reservoir. Wait at least 30 seconds after removing the used reservoir before connecting a new reservoir to the pump base. If the problem persists, replace the micropump.

Problem	Possible cause	Possible solutions
During bolus or basal rate delivery, the displayed reservoir level on the Status screen jumps to 48 U and then continues to decrease.	The set reservoir fill amount deviates from the actually filled amount. The set value during reservoir replacement was **too high**. The micropump has detected the actual fill level and set the reservoir remaining amount automatically.	Make sure, when filling and replacing the reservoir, to set the reservoir fill amount as accurate as possible to the number of insulin units you filled the reservoir. See chapter *4.2.3 Connecting the Reservoir to the Pump Base* and chapter *9.3 Replacing the Reservoir*.
During bolus or basal rate delivery, the displayed reservoir level on the Status screen freezes at 49 U and continues later to decrease.	The set reservoir fill amount deviates from the actually filled amount. The set value during reservoir replacement was **too low**. The micropump has detected the actual fill level and set the reservoir remaining amount automatically.	

16 Technical Data

16.1 Micropump System

Technical data of the micropump system
Permitted insulin types U100 insulins: Humalog®, NovoLog®, NovoRapid®, Apidra®, Insuman® Infusat, Fiasp®
Electromagnetic compatibility The micropump system meets the EMC requirements for home healthcare environments in accordance with IEC 60601-1-2.
Electromagnetic emission Classified in accordance with CISPR 11, group 1, class B (residential).
Safety The safety concept is based on a control system that consists of two microprocessors and a supervisor microprocessor (supervising system). The control system has a dual channel software architecture that performs all safety-relevant functions twice. Whenever a defect or fault occurs in the control system, it is identified by the supervisor microprocessor and vice versa. The control and supervising systems signalise errors by means of sounds and messages on the diabetes manager screen.

Technical data of the micropump system
Communication between micropump and diabetes manager *Bluetooth* Low Energy (BLE) wireless technology
Transmission frequency 2402–2480 MHz
Transmission power 1 mW / 0 dBm Channels: 37*FHSS + 3*DSSS advertising channels Modulation: GFSK Bandwidth: 1 MHz “single hop frequency”
Communication range 2 m (the range may be impaired by obstacles)

16.2 Diabetes Manager

Technical data of the diabetes manager
Device type Accu-Chek Guide Solo diabetes manager The Accu-Chek Guide Solo diabetes manager is suitable for continuous operation.
Expected Service Life 4 years
Access control PIN-based protection
Dimensions 124 × 64 × 17 mm (L × W × H)

Technical data of the diabetes manager
Weight 140 g
Signal reproduction Graphical user interface, status LED, speakers, vibration alarm
Display Capacitive colour LCD multi-touch screen with backlight
Display size 3.5"
Display resolution 320 × 480 pixels
Display timeout After 2 minutes of no activity
Camera 2 megapixels for scanning the pairing code (2D data matrix code) at a minimum of 300 lx up to a maximum of 20,000 lx.
Admissible temperature range Storage and transport, with packaging: -20 °C to +50 °C During operation: +5 °C to +40 °C Storage between periods of use: -25 °C to +70 °C Cooling-down time from maximum storage temperature between periods of use to operating temperature, at an ambient temperature of 20 °C: 15 minutes [1] Warming-up time from minimum storage temperature between periods of use to operating temperature, at an ambient temperature of 20 °C: 15 minutes [1]

[1] according to IEC 60601-1-11:2015

Technical data of the diabetes manager
Admissible humidity range Storage and transport, with packaging: 5 % to 85 % During operation: 15 % to 90 % [2]
Atmospheric pressure Storage and transport, with packaging: 54.9 kPa to 106 kPa (549 mbar to 1060 mbar) During operation: 70 kPa to 106 kPa (700 mbar to 1060 mbar) During charging: 80 kPa to 106 kPa (800 mbar to 1060 mbar) Storage between periods of use: 54.9 kPa to 106 kPa (549 mbar to 1060 mbar)
Operating height Up to 3,000 m above sea level (diabetes manager) Up to 2,000 m above sea level (charger)
Signal types Visual, acoustic, vibration
Sound pressure level of the sound ≥ 45 dBA at a distance of 1 m
Frequency of the signals 1–3 kHz
Interface to PC USB 2.0 (micro-B)
Memory capacity 5,000 blood glucose tests, 5,000 logbook entries, 5,000 pump events
Power supply Rechargeable lithium polymer battery Model: Nugen

[2] but not requiring a water vapour partial pressure greater than 50 hPa

Technical data of the diabetes manager
Battery voltage 3.7 V
Battery capacity 1,530 mAh / 1,590 mAh
Charging voltage via USB 5 V
Max. charging current 700 mA
USB charger Technics switch-mode power supply, model TS051X110-0502R / Lucent Trans Electronics Wall Charger, 5V1A level VI / USB
IP rating IP20
Bolus calculator Accu-Chek Bolus Advisor
Test strip slot Illuminated test strip slot for the Accu-Chek Guide test strips
Measuring range 0.6–33.3 mmol/L
Test principle Refer to the test strip package insert
Test time Refer to the test strip package insert
Blood sample Refer to the test strip package insert
Sample type Refer to the test strip package insert

16.3 Micropump

Technical data of the micropump
Dimensions Approx. 63 × 39 × 14 mm
Weight Micropump with filled reservoir < 29 g
Pump casing Impact and scratch-resistant plastic (polycarbonate)
Quick bolus buttons Silicone buttons for delivering quick boluses, turning aeroplane mode on/off and muting messages temporarily
Admissible temperature range [3] Storage and transport, with packaging (pump base): -20 °C to +50 °C Storage and transport, with packaging (reservoir): +10 °C to +30 °C During operation and storage between uses: +5 °C to +40 °C Cooling-down time from maximum storage temperature between periods of use to operating temperature, at an ambient temperature of 20 °C: 10 minutes [4] Warming-up time from minimum storage temperature between periods of use to operating temperature, at an ambient temperature of 20 °C: 10 minutes [4]

[3] For information on the admissible temperature range for usage, storage and transport of the insulin used, see the instructions for use of the insulin manufacturer.

[4] according to IEC 60601-1-11:2015

Technical data of the micropump
Admissible humidity range Storage and transport, with packaging (pump base): 5 % to 85 % Storage and transport, with packaging (reservoir): 20 % to 80 % During operation and storage between uses: 15 % to 90 % [5]
Atmospheric pressure Storage and transport, with packaging: 54.9 kPa to 106 kPa (549 mbar to 1060 mbar) During operation: 70 kPa to 106 kPa (700 mbar to 1060 mbar) Storage between periods of use: 54.9 kPa to 106 kPa (549 mbar to 1060 mbar)
Motor type Stepper motor
Power supply 1.4 V zinc-air battery for internal power supply
Life expectancy of the battery If used in a typical usage pattern (50 U/day using U100 insulin; room temperature: 23 °C ±2 °C), life expectancy of the battery is up to 4 days.
Basal rate Minimum: 0.1 U/h Maximum: 25.0 U/h
Basal rate delivery accuracy ±16 % or better at 0.1 U/h ±5 % or better at 1.0 U/h

[5] but not requiring a water vapour partial pressure greater than 50 hPa

Technical data of the micropump
Basal rate, increments 0.1 U/h up to under 5.0 U/h: increments of 0.01 U/h 5.0 U/h up to under 25.0 U/h: increments of 0.1 U/h
Basal rate profiles Up to 5 customised profiles
Temporary Basal Rate (TBR) 0–90 % for basal rate reductions and 110–250 % for basal rate increases in increments of 10 % The duration is adjustable in 15-minute increments for a time period of up to 24 hours. Up to 5 individual TBRs can be programmed.
Bolus types Standard bolus, quick bolus, extended bolus, multiwave bolus
Bolus amount Minimum: 0.2 U Maximum: 50 U
Bolus delivery accuracy ±30 % or better at 0.2 U ±5 % or better at 50.0 U

Technical data of the micropump
Bolus amount, increments 0.2 U up to under 2.0 U: increments of 0.05 U 2.0 U up to under 5.0 U: increments of 0.1 U 5.0 U up to under 10.0 U: increments of 0.2 U 10.0 U up to under 20.0 U: increments of 0.5 U 20.0 U up to 50.0 U: increments of 1.0 U The duration of an extended bolus or a multiwave bolus is adjustable in 15-minute increments for a time period of up to 24 hours.
Delivery lag time Adjustable in 15-minute increments from 0 to 60 minutes
Quick bolus increment 0.2 U / 0.5 U / 1.0 U and 2.0 U
Delivery speed Boluses: 1.0–2.5 U/min. Filling the reservoir needle: 1.0–2.5 U/min.
Sound pressure level of the sound ≥ 45 dBA at a distance of 1 m
Occlusion detection Rotation detector
Maximum amount of time until occlusion message M-24 50 hours at a basal rate of 0.1 U/h 5 hours at a basal rate of 1 U/h
Maximum insulin amount until occlusion message M-24 5.0 U

Technical data of the micropump
Maximum pressure 150 kPa (1.5 bar)
Reservoir fill amount Maximum: 200 U Minimum: 80 U
Maximum overdelivery in the event of an error 0.4 U
IP rating IP22

16.4 Infusion Assembly

Technical data of the infusion assembly
Pump holder Dimensions: Approx. 67 × 32 × 6.5 mm
Adhesive pad Dimensions: Approx. 85 × 52 mm
Cannula Orange: 6 mm, soft Teflon® catheter, 90° insertion angle Blue: 9 mm, soft Teflon® catheter, 90° insertion angle
Cannula fill amount 0.18 U
Maximum period of use up to 3 days
Sterility Sterilised using ethylene oxide for single use according to EN ISO 11135

16.5 Insertion Device

Technical data of the insertion device
Dimensions 82 × 53 × 49 mm
Weight 85 g
Period of use 4 years You can program a reminder in the diabetes manager to remind you to replace the insertion device before the end of the period of use.

16.6 Delivery Rate Accuracy

It is the responsibility of the healthcare professional to decide whether the accuracy of the delivery rate is adequate for the patient in question. The delivery accuracy does not depend on the length of the cannula used.

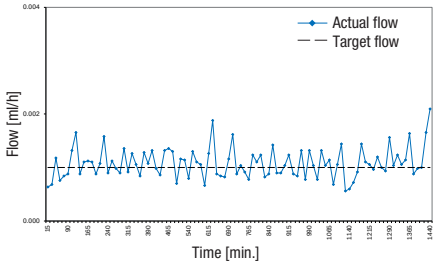
The measurements were carried out according to IEC 60601-2-24 under the following conditions:

Description	Value	Unit
Temperature	21 ±6	°C
Relative humidity	50 ±30	%
Atmospheric pressure	1013 ±50	hPa

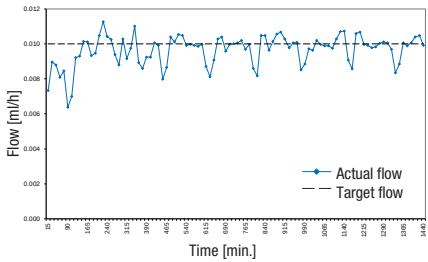
16.6.1 Startup Chart

The startup chart shows changes in the delivery rate over the stabilization period.

0.1 U/h, 6 mm cannula



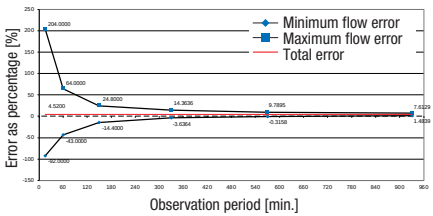
1 U/h, 9 mm cannula



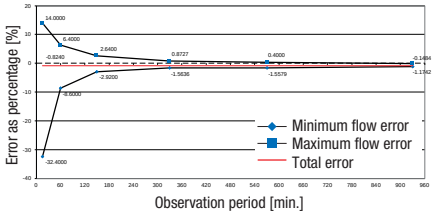
16.6.2 Trumpet Curve

The trumpet curve shows the delivery rate accuracy during the observation period.

0.1 U/h, 6 mm cannula



1 U/h, 9 mm cannula



16.7 Electromagnetic Compatibility (EMC)

Essential Performance

The Accu-Chek® Solo micropump system maintains during its expected lifetime:

- The system will not over deliver or under deliver a clinically significant amount of insulin.
- Correct communication between the diabetes manager and the micropump.
- Correct functionality of the bolus advisor.
- Correct functionality of the blood glucose function.
- Data integrity during data transfer via USB Interface.

Wireless Communication

The Accu-Chek Solo micropump system uses *Bluetooth* 4.0 Low Energy (*Bluetooth* LE) wireless technology to securely exchange data between the micropump and the diabetes manager. *Bluetooth* LE is operating in the 2.4 GHz ISM frequency band.

Data Security

The micropump is designed to only accept *Bluetooth* LE commands from the diabetes manager after successful out of band bonding. “Out of band bonding” means to set up a secure authenticated connection between the two devices. The two devices ensure data confidentiality via encryption and data integrity using error checking processes, such as end-to-end counters and end-to-end cyclic redundancy checks.

Wireless Quality of Service and Coexistence

The Accu-Chek Solo micropump system is designed to work safely and effectively in the presence of nearby wireless devices typically found at home, work, retail shops, and places of leisure where daily activities occur, and will not affect their performance. To improve quality of service when other devices operating in the 2.4 GHz band are around, the system uses the built-in coexistence features provided by *Bluetooth* LE. However, as with all wireless communication technologies, availability of communication cannot be ensured and certain operating conditions can interrupt communication. For example, electric appliances such as microwave ovens and electric machinery located in manufacturing environments may cause interference. This interference does not cause any incorrect data to be sent and does not cause any harm to your devices. Moving away from, or turning off, these other devices may enable communication.

In the case of an interrupted wireless communication:

- The micropump continues the preprogrammed basal rate delivery, running bolus, running TBR and allows the user to deliver a bolus on demand via the quick bolus buttons.
- The micropump stores in a non-volatile memory all therapy-relevant actions, warnings and errors. After re-establishing the wireless communication, the diabetes manager is able to access all data from the memory of the micropump.
- The diabetes manager detects when the data exchange with the micropump is not possible and notifies the user accordingly.

EMC Separation Distances

The Accu-Chek Solo micropump system is intended for use in an electromagnetic environment typically found in the home, at work, retail stores, and places of leisure, where daily activities occur.

The Accu-Chek Solo micropump system meets the EMC requirements for home healthcare environments in accordance with IEC 60601-1-2.

⚠ WARNING

Portable RF communications equipment should be used no closer than 30 cm to any part of the Accu-Chek Solo micropump system. Otherwise, degradation of the performance of this equipment could result.

⚠ WARNING

Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.

Precautions regarding electromagnetic compatibility:
On airfields your Accu-Chek Solo micropump system may be exposed to strong radar radiation. To avoid possible interferences of radar with your insulin pump, we recommend switching off the *Bluetooth* function on your Accu-Chek Solo micropump system during boarding, deboarding, in aircrafts on airfields, or in aircrafts approaching airfields.

Electromagnetic Emissions

Guidance and manufacturer's declaration – electromagnetic emissions		
The Accu-Chek Solo micropump system is intended for use in the electromagnetic environment specified below. Always make sure that the system is used in such an environment. Requirements that are specified in IEC 60601-1-2 that are not applicable to the Accu-Chek Solo micropump system are not mentioned in the table below.		
Emission test	**Compliance**	**Electromagnetic environment – guidance**
RF emissions CISPR 11	Group 1	The Accu-Chek Solo micropump system must emit electromagnetic energy in order to perform its intended function. In rare cases, nearby electronic equipment may be affected.
RF emissions CISPR 11	Class B	The Accu-Chek Solo micropump system is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.

Electromagnetic Immunity

Guidance and manufacturer's declaration – electromagnetic immunity			
The Accu-Chek Solo micropump system is intended for use in the electromagnetic environment specified below. Always make sure that the system is used in such an environment. Requirements that are specified in IEC 60601-1-2 that are not applicable to the Accu-Chek Solo micropump system are not mentioned in the table below.			
Immunity test standard	**test level/conditions**	**Compliance level**	**Electromagnetic environment - guidance**
Electrostatic discharge (ESD) IEC 61000-4-2	± 8 kV contact ± 15 kV air	± 8 kV contact ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30 %.

Immunity test standard	test level/conditions	Compliance level	Electromagnetic environment - guidance
Radiated RF IEC 61000-4-3	10 V/m 80 Mhz to 2.7 Ghz	10 V/m 80 Mhz to 2.7 Ghz	
Radiated RF IEC 61000-4-3	3 V/m 2.7 to 6 Ghz	3 V/m 2.7 to 6 Ghz	
Power frequency (50/69 Hz) magnetic field IEC 61000-4-8	3 A/m	3 A/m	
Power frequency (50/69 Hz) magnetic field IEC 61000-4-8	30 A/m	30 A/m	
Radiated RF electromagnetic field AIM Standard 7351731, table 3	65 A/m@0.1342 MHz, 7.5 A/m@13.567 MHz, 7.5 A/m@13.567 MHz, 5 A/m@13.56 MHz, 12 A/m@13.56 MHz, 3 V/m@433 MHz, 54 V/m@860 to 960 MHz, 54 V/m@2450 MHz	65 A/m@0.1342 MHz, 7.5 A/m@13.567 MHz, 7.5 A/m@13.567 MHz, 5 A/m@13.56 MHz, 12 A/m@13.56 MHz, 3 V/m@433 MHz, 54 V/m@860 to 960 MHz, 54 V/m@2450 MHz	
Conducted disturbance IEC 61000-4-6*	3V; 150 kHz - 80 MHz	3V; 150 kHz - 80 MHz	
Voltage dips, short interruptions and voltage variations on power supply lines IEC 61000-4-11*	0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270° and 315°	0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270° and 315°	

* applicable to Diabetes Manager only

Table 9 of IEC 60601-1-2 was performed to evaluate immunity from other wireless devices such as terrestrial trunked radio, GMRS, LTE, cell phone (GDM 800/900 and 1800 Mhz), *Bluetooth*, Wi-Fi.

Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the Accu-Chek Solo micropump system is used exceeds the applicable RF compliance level above, the Accu-Chek Solo micropump system should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the Accu-Chek Solo micropump system.

17 Symbols, Abbreviations, Sounds

17.1 Symbols

The following symbols appear on the packaging and on the micropump system components:

Symbol	Meaning
	Consult instructions for use or consult electronic instructions for use
	Caution, refer to safety-related notes in the instructions for use accompanying this product.
	Follow instructions for use
	Temperature limit
	Use only once
	Use by
STERILE EO	Sterilised using ethylene oxide
	Manufacturer
	Date of manufacture
REF	Catalogue number
LOT	Batch code

Symbol	Meaning
SN	Serial number
MD	Medical device
	Single patient multiple use
UDI	Unique Device Identifier
	Single sterile barrier system
CE	Complies with the provisions of the applicable EU Legislation
FCC ID	The FCC ID (Federal Communications Commission Identification) indicates that the radio frequency equipment has passed the equipment authorization process for the United States of America.
ANATEL	This equipment is not entitled to protection against harmful interference and may not cause interference in duly authorised systems.
R!	Registry of telecommunication activities and materials; radio frequency logotype for Argentina
	Keep away from sunlight

17 SYMBOLS, ABBREVIATIONS, SOUNDS

Symbol	Meaning
	Keep dry
	Do not use if package is damaged and consult instructions for use
	Humidity limitation
	Atmospheric pressure limitation
	Do not throw away
	Bluetooth® wireless technology
	Biological risks
	Electronic device of type BF according to the standard IEC 60601-1. Protection against electrical shock.*
Rx only	Federal law (USA) restricts this device to sale by or on the order of a physician
IP20	Device is protected against access to hazardous parts with a finger.
IP22	Device is protected against access to hazardous parts with a finger and protected against the effects of dripping water when the casing is tilted at an angle of up to 15°.

Symbol	Meaning
	Non-ionizing radiation
	Warning against device use in electromagnetic or high electrical fields or environments
	Device of protection class II
	Suitable for indoor use only

* The micropump is an applied part BF. The diabetes manager is not an applied part.

17.2 Abbreviations

Abbreviation	Meaning
am	Ante meridiem: Before midday (12-hour clock notation for times before 12 noon)
BE	Broteinheit (bread equivalent)
BG	Blood Glucose
°C	Degrees Celsius (or Centigrade)
CC	Carbohydrate Choice
°F	Degrees Fahrenheit
FCC	Federal Communications Commission (United States)
g	Gram
h	Hour(s)
IEC	International Electrotechnical Commission
ISO	International Organisation for Standardization
KE	Kohlenhydrateinheit (carbohydrate unit)
LCD	Liquid Crystal Display
mg/dL	Milligrams per decilitre
min.	Minutes
mmol/L	Millimoles per liter
kPa	Kilopascal
PC	Personal Computer
PIN	Personal Identification Number (secret code)
pm	Post meridiem: After midday (12-hour clock notation for times after 12 noon)
SD	Standard Deviation
sec.	Seconds
TBR	Temporary Basal Rate
U	Unit (*International Unit*, also *IU*) Unit of measurement for the amount of a biologically active substance, for example insulin, referring to the biological activity.
U/h	Insulin amount delivered in units per hour
U100	Insulin concentration. Each millilitre of liquid contains 100 units of insulin.
USB	Universal Serial Bus

17.3 Sounds

Both the diabetes manager and the micropump can issue sounds.

The diabetes manager can issue the following sounds:

Designation	Occurrence
Start	Turning on the diabetes manager
Error	Issuing error messages
Maintenance	Issuing maintenance messages
Warning	Issuing warnings
Connect USB	Establishing a USB connection between the diabetes manager and a PC
Disconnect USB	Disconnecting the USB connection between the diabetes manager and a PC

The micropump can issue the following sounds:

Designation	Occurrence	Tone sequence
Start	■ Plugging together pump base and reservoir	5 short, ascending tones
Quick bolus	■ Start of programming a quick bolus	7 short, ascending tones
Quick bolus increment	■ Acoustic feedback for every programmed quick bolus increment	A long, deep tone
Execute	■ Start of the quick bolus delivery ■ End of insulin delivery	5 long, ascending tones. The last tone is longer.
Cancel	■ Timeout while programming a quick bolus ■ Programming of a quick bolus not possible ■ Stopping the micropump	4 short tones alternating high/low, followed by 1 pause and 1 long tone
Maintenance Error	■ Issuing error messages ■ Issuing maintenance messages ■ Energy storage after battery error	3 short tones followed by 1 pause and 1 high tone. The sequence of tones is repeated every 5 seconds.
Warning	■ Issuing warnings	1 long tone followed by 1 pause and 1 higher tone. The sequence of tones is repeated every 30 seconds.
Function test of the micropump	■ Determining the operational readiness of the micropump	7 short, descending tones
Beep	■ Starting a bolus ■ Starting a basal rate ■ Starting a TBR	A long, high tone
Invalid selection	■ Exceeding the maximum insulin amount for a bolus	4 long tones alternating low/high

18 Appendix

18.1 Guarantee

The statutory provisions on rights in consumer goods sales in the country of purchase shall apply.

Any changes or modifications to the micropump system not expressly approved by Roche could render your operating guarantee for the Accu-Chek Solo micropump system invalid.

18.2 Licence Information

Licence agreement for open source software:

This product contains open source software components. For more information on open source software, see the *System information* item in the *Settings* menu of the diabetes manager.

18.3 Declaration of Conformity, Radio Equipment Directive

Roche hereby declares that the radio equipment type Accu-Chek Solo micropump system conforms with the Directive 2014/53/EU. The full text of the EU declaration of conformity may be found at the following Internet address:
http://declarations.accu-chek.com

18.4 Connecting Non-System Devices

Additional equipment connected to the diabetes manager must demonstrably comply with the relevant IEC or ISO standards (for example, IEC 60950 or IEC 62368 for data processing equipment). Moreover, all configurations must comply with the normative requirements for medical systems (see section 16 of the latest edition of IEC 60601-1). Anyone who connects additional equipment to medical electrical equipment is deemed to be the system configurer, and is therefore responsible for the system being compliant with the normative requirements for systems. If you have any questions, contact your local authorised dealer or customer support.

18.5 Customer Support

If you encounter problems, have questions regarding operation or need additional information about the Accu-Chek Solo micropump system, contact customer support.

Do not attempt to repair or modify the components of the micropump system yourself. Our staff will help solve any problems you might be experiencing with the micropump system from Roche.

Following you will find the contact data of the Accu-Chek customer support.

United Kingdom
Roche Diabetes Care Limited
Charles Avenue, Burgess Hill
West Sussex, RH15 9RY, **United Kingdom**

Accu-Chek Customer Careline [1)]
UK Freephone number: 0800 701 000
ROI Freephone number: 1 800 709 600

[1)] calls may be recorded for training purposes

Some mobile operators may charge for calls to these numbers.

www.accu-chek.co.uk
www.accu-chek.ie

Australia
Roche Diabetes Care Australia Pty. Limited
Accu-Chek Enquiry Line: 1800 251 816
www.accu-chek.com.au

18.6 Supplies and Accessories

For information on the availability of additional Accu-Chek products and accessories in your country, contact customer support.

⚠ WARNING

- Use only the supplied charger and the associated USB cable, or a certified USB charger (for example, a laptop certified according to IEC 60950 or an equivalent safety standard).
- Use only the rechargeable battery from Roche.
- Use only supplies and accessories from Roche and do not modify them. Otherwise, you risk malfunctions of the micropump system, incorrect glucose values and over-delivery or under-delivery of insulin.

Supplies for the micropump system

- The Accu-Chek Solo reservoir assembly
- The Accu-Chek Solo cannula assembly and pump holder
- The Accu-Chek Solo pump base
- The Accu-Chek Solo insertion device

Supplies for the glucose test

- The Accu-Chek Guide test strips
- The Accu-Chek Guide control solutions
- The Accu-Chek finger pricker
- The Accu-Chek lancets/lancet drums

Accessories*/replacement components

- Charging cradle for the diabetes manager
- Carry case/belt pouch for the diabetes manager (the Accu-Chek carry case)
- Rechargeable battery for the diabetes manager
- Battery door for the diabetes manager
- Charger for the diabetes manager
- USB cable

If you need to replace defective system components or need another User's Manual for the micropump system, contact customer support.

* not available in all countries

18.7 Disposing of the Micropump System

⚠ WARNING

All objects which can come into contact with human bodily fluids carry a potential risk of infection. There is a risk that the objects may transmit infections. Dispose of used micropump system components because using them more than once may result in infections being transmitted.

Since your micropump system may come into contact with human bodily fluids during use, it carries a risk of infection. Therefore, it falls outside the scope of the European Directive 2012/19/EU (directive on waste electrical and electronic equipment) and cannot be disposed of with other electronic devices.

Dispose of the used micropump system components according to local regulations.

Rechargeable battery of the diabetes manager

Dispose of the battery correctly and recycle it according to local regulations.

This product includes an internal constituent containing a Substance of Very High Concern (SVHC), D4, D5 and D6 (CAS 556-67-2; CAS 541-02-6; CAS 540-97-6), in a concentration above 0.1% weight by weight, as identified under REACH and added to the Candidate List.

There is no direct exposure to the substance and therefore no risk when the instrument is operated according to the instructions for use.

18.8 Bolus Calculation

The bolus that is recommended by the bolus advice feature consists of two components: a recommendation for a meal bolus that covers your intake of food and a recommendation for a correction bolus to adjust your glucose level. The correction bolus may be positive if your current glucose level is above your target BG, or negative, if it falls below your target BG.

18.8.1 Meal Bolus

A meal bolus is the amount of insulin that needs to be delivered to compensate for the amount of carbohydrates you are planning to eat. It is calculated as follows:

Meal bolus = carbohydrate amount × carbohydrate ratio

The following applies here:

Carbohydrate ratio = insulin : carbohydrates

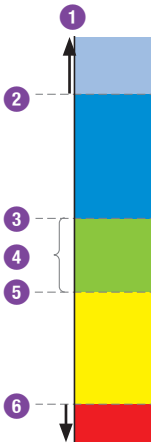
18.8.2 Correction Bolus

If your current glucose level is not within your target range, a correction bolus is suggested.

The following applies here:

Insulin sensitivity = insulin : change in glucose

BG thresholds



1 Glucose value

2 Hyper warning limit

3 Upper target limit value

4 Target range (target BG)

5 Lower target limit value

6 Hypo warning limit

The calculation of the proposed correction bolus is based on your current glucose value, your insulin sensitivity in the current time block, your target range and on whether you plan a meal. The target BG is calculated as the mean value from the lower and upper target limit value.

18.8.3 Subsequent Meal Boluses

If you intend to eat several meals or snacks within a short time period, you should deliver a meal bolus for each meal.

18.8.4 Correction Bolus After a Meal

After a meal, it is normal for your glucose level to increase even if you delivered the correct meal bolus. The allowed increase in the glucose level is called “meal rise”. After a certain period of time, the so-called offset time, the glucose level drops from the peak value until it reaches the target level again. The period of time from the start of the glucose increase until the glucose level returns to the target level is defined as the acting time. During this time, a correction bolus is only recommended if your glucose level exceeds the allowed value after a meal. The allowed value depends on the glucose target value and the meal rise.

18.8.5 Subsequent Correction Boluses

The difference between your current glucose level and your glucose target value is called delta BG value. A correction bolus that was delivered according to the conditions mentioned above covers this difference. When the correction bolus starts to act, your current glucose level should drop, and the respective delta BG value decreases after the offset time. At the end of the acting time, your glucose level should have reached the target range again. You will only receive a recommendation for an additional correction bolus if your current glucose value is higher than the current delta BG value.

19 Glossary

Term	Definition
Acting time	The acting time is the period of time from the start of bolus delivery until the glucose level is expected to return to the target value. The acting time includes the offset time.
Active insulin	A calculated value representing the amount of insulin currently in the body that still has a lowering effect on the glucose level after a correction bolus. This value does not include any insulin amounts that were delivered to compensate for carbohydrate intake.
Aeroplane mode	Setting that deactivates all wireless communication of the micropump system. Activate aeroplane mode when you are in an aeroplane or when other situations require the *Bluetooth* wireless technology feature to be deactivated. Exchanging data between the diabetes manager and the micropump is not possible in aeroplane mode.
Automatic off	The automatic off function is a feature for emergency situations. If you have not touched any buttons on your micropump and not operated the diabetes manager for the specified number of hours, the micropump stops insulin delivery.
Basal rate	The basal rate is the insulin amount delivered per hour to cover your meal-independent insulin needs. In insulin pump therapy, your basal rate is determined together with your healthcare professional and can be adjusted to meet your individual physiological needs that can change as the day progresses.
Basal rate profile	A basal rate profile consists of up to 24 time blocks. An individual basal rate can be programmed for each time block. The Accu-Chek Solo micropump offers you up to 5 different basal rate profiles in order to easily adjust insulin delivery to meet your changing insulin needs (for example, during the week compared to at the weekend).
BG threshold	A limit value that triggers a test reminder when the glucose level is above or below this value. The BG thresholds do not affect the target ranges or the warning limits.
Blood glucose (BG)	The glucose level

Term	Definition
Bluetooth wireless technology	Wireless transfer technology that digital devices use to exchange data
Bolus	The insulin amount required to cover the intake of food or correct an elevated glucose level. The bolus type and bolus amount are determined by your healthcare professional's guidelines, your glucose level, the food you ate, your current state of health or your physical activity.
Bolus advice options	Settings that are independent of the time of day and affect exclusively bolus advice calculation. These settings include meal rise, snack size, acting time and offset time. Bolus advice calculation is also affected by the parameters target range, insulin sensitivity and carbohydrate ratio, which are dependent of the time of day and can be saved in the respective time blocks.
Bolus advice	A feature that provides the user with suggestions as to how much insulin should be delivered for a meal or to correct the glucose level
Broteinheit (Bread Equivalent) (BE)	One of the 4 units for the carbohydrate amount that you can select when setting up the micropump system. 1 BE = 12 grams of carbohydrates
Carbohydrate Choice (CC)	One of the 4 units for the carbohydrate amount that you can select when setting up the micropump system. 1 CC = 15 grams of carbohydrates
Carbohydrate ratio	The carbohydrate ratio defines the insulin amount necessary to compensate for a certain amount of carbohydrates consumed.
Carbohydrate unit (KE)	One of the 4 units for the carbohydrate amount that you can select when setting up the micropump system. 1 KE = 10 grams of carbohydrates
Carbohydrates	Carbohydrates are nutrients that are broken down into glucose during digestion and increase glucose. Carbohydrates are generally counted to calculate a bolus insulin dose.
Control result	The value displayed on the diabetes manager after a control test. If the control result is within the range shown on the label of the test strip container, the test strips and the integrated meter of the diabetes manager are working properly.
Control test	A meter test using control solution that lets you know whether the integrated meter of the diabetes manager and the test strips are working properly.

Term	Definition
Current time	The time you set via the *Settings* menu on the *Time and date* screen.
Delivery lag time	Period of time before delivery of a programmed bolus begins.
End time	Time at which a time block ends
Error	Error messages are displayed when relevant malfunctions of the micropump system are registered. In case of micropump errors, the micropump switches to STOP mode. The micropump system can only be used again once the problem has been solved.
Extended Bolus	The extended bolus does not deliver the bolus insulin all at once, but over a programmable period of time.
Factory settings	The initial settings on the micropump system before you change or customise them.
Glucose value	Result of a blood glucose test
Gram	One of the 4 units for the carbohydrate amount that you can select when setting up the micropump system.
Health event	Information on your current state of health or your activities. Each health event stands for a certain percentage according to your settings and is used to adjust bolus advice recommendations. Up to 4 health events can be selected and stored with a glucose value.
HI	Appears on the screen when the glucose value is above the diabetes manager's measurement range. HI stands for high.
Hyper	Hyperglycaemia
Hypo	Hypoglycaemia
Immediate amount	Insulin amount that is delivered at the beginning of a multiwave bolus and corresponds to a standard bolus.
Infusion site	Site at which the cannula is inserted into the subcutaneous tissue for insulin delivery.
Insulin	Insulin is a hormone that is necessary to process glucose. Insulin is produced in the beta cells of the pancreas.
Insulin increment	The amount in units (U) by which your insulin dose is adjusted when programming a bolus or when making a manual logbook entry.

Term	Definition
Insulin sensitivity	The insulin sensitivity (U : mmol/L) defines the insulin amount required to lower your glucose level by a certain value.
Limit value	The upper limit value and lower limit value together define the glucose target range. For bolus calculation, the mean value from the upper limit value and lower limit value is used as the glucose target value.
LO	Appears on the screen when the glucose value is below the diabetes manager's measurement range. LO stands for low.
Maintenance	Maintenance messages inform you about a temporary loss of certain features of the micropump system. Maintenance messages require you to intervene in order to solve the problem. Maintenance messages of the micropump switch the micropump to STOP mode.
Meal rise	The initially allowed increase in glucose level after a meal bolus. During or after meals, an increase in the glucose level is considered normal within a certain range, even if a bolus was delivered beforehand. When setting up bolus advice enter the maximum increase in your glucose level that is to be tolerated without an additional correction bolus.
Multiwave Bolus	A multiwave bolus combines a standard bolus with an extended bolus. A part of the bolus amount is delivered immediately, whereas the other part is delivered over a programmable period of time.
Occlusion	An occlusion prevents the insulin from flowing correctly from the micropump into your body.
Offset time	The offset time is the time period after which the insulin is expected to start lowering an elevated glucose level significantly and to start returning to the original glucose level after a meal.
Paired	The diabetes manager and the micropump communicate with each other and transfer information to each other when they are paired.
Pen/syringe bolus	A bolus delivered using an insulin pen or syringe.
Quick bolus	Bolus that is programmed and delivered using the quick bolus buttons on the micropump.
Regular insulin	Insulin that has the same chemical structure as insulin produced by the human pancreas. Regular insulin usually needs 30 to 45 minutes to take effect.

Term	Definition
Reminder	A feature the diabetes manager can use to remind you of an event, a task or a planned activity.
Settings	Settings are individually adjustable values and parameters that define the way the micropump system works.
Snack size	The snack size defines a carbohydrate threshold; when this is exceeded, a meal rise should be taken into account for bolus advice. Thus, the snack size indicates the carbohydrate amounts up to which no increase in the glucose level is to be tolerated after a meal.
Snooze	Reschedules a reminder or message to reoccur after a preset period of time (for example, after 15 minutes).
Standard Bolus	The standard bolus delivers the programmed insulin dose all at once.
Standard deviation (SD)	The standard deviation indicates how the values are scattered around the average. A high standard deviation means that the values are scattered away from the average.
Start time	The start time of a time block.
STOP mode	When your micropump is in STOP mode, it does not deliver any insulin. Insulin delivery is only stopped if you switch to STOP mode, change the basal rate profile, make settings using a PC or when error messages or maintenance messages are issued. Ongoing boluses or temporary basal rates are interrupted when the micropump switches to STOP mode.
Target range	The target range describes which glucose values are considered acceptable before a meal or when fasting. The target range is specified by the lower and upper BG thresholds. The midpoint between the lower and upper BG threshold is automatically included in the calculation as the target value.
Temporary Basal Rate (TBR)	Temporary increase or decrease in your basal rate profile to match changing insulin needs due to increased or decreased activity level, illness or stress.

Term	Definition
Time block	Time blocks help you to set the target range and the parameters insulin sensitivity and carbohydrate ratio for bolus advice for specific times of day. Time blocks allow you to divide the day into different time periods according to your individual lifestyle. You can set up a maximum of 8 time blocks.
Time of test	Information on the point in time when a glucose value was obtained. The information can be stored together with a glucose value. When the results are subsequently analysed, either all glucose values can be displayed or only the glucose value for a specific time of test.
Total daily dose	The total amount of insulin (basal rate plus boluses) delivered in a 24-hour period, beginning at midnight.
U100	U100 indicates the insulin concentration. Each millilitre of liquid contains 100 units of insulin.
Unit (U)	Unit of measurement for insulin.
Warning	Warnings inform you about situations that require your attention or draw your attention to a possible hazardous situation. The micropump system triggers a warning message if an action of your part is required in the near future.
Warning limit	When your glucose value is above or below the hyper or hypo warning limit, a warning is displayed. You should set the hyper and hypo warning limits together with your healthcare professional. In case of glucose values below the lower warning limit, no bolus advice will be calculated.

Index

A
Abbreviations, 163
Acting time, 172
Active insulin, 58, 172
Aeroplane mode, 113, 172
Automatic off, 172
B
Basal rate, 19, 32, 80, 172
Basal rate profile, 172
BG averages, 100
Bolus, 20, 57, 58, 59, 173
Bolus advice, 66, 75, 78, 170, 173
Bolus data, 22, 92, 102
C
Cannula assembly, 15
Carbohydrate ratio, 170, 173
Carbohydrate unit, 30, 165, 173
Control test, 128, 173
Correction bolus, 57, 76, 170
Customer support, 168
D
Data transfer, 103
Date, 29, 107
Delivery lag time, 65, 174
Diabetes manager, 13, 19, 152
E
Error messages, 145
Event data, 22, 101
F
Fill amount, 89, 156
G
Glucose value, 50, 53, 123
H
Health event, 52, 174
I
Information messages, 134
Information screen, 22
Infusion assembly, 35, 88, 156
Infusion sites, 34
Injection mode, 52, 120
Insertion device, 16, 35, 127, 157
Insulin button, 13, 23
Insulin sensitivity, 175
L
Language, 111
Logbook, 92
M
Main menu, 20, 122
Maintenance messages, 139
Meal bolus, 76
Meal rise, 175
Messages, 133
Micropump, 13, 44, 46, 126, 154
Mute warnings and reminders, 110
O
Offset time, 175
P
Pairing code, 42, 142
PIN, 24
Pump base, 14, 40, 90, 126
Pump holder, 15, 34, 35, 44, 45
Pump key, 6, 43
Pump serial, 43
Pump shield, 14
Q
Quick bolus, 59, 61, 175
Quick bolus buttons, 14, 59, 62
R
Rechargeable battery, 21, 27
Reminders, 115, 117
Replacing system components, 87
Reservoir, 14, 34, 38, 89
Reservoir assembly, 89
S
Screen lock, 24, 111
Setup wizard, 28
Snack size, 176
Standard deviation, 98, 165, 176
Standard week, 98
Start, 31, 46
Status screen, 19, 122
Stop, 46, 176
T
Target range, 53, 99
TBR data, 22, 102
Temporary basal rate, 83, 176
Temporary basal rate (TBR), 176
Test, 48, 55
Test strip slot, 13, 49
Time, 29, 107

Time blocks, 66, 177
Tone, 109, 167
Total daily dose, 22, 102, 177
Travelling, 18, 107, 113
Troubleshooting, 133, 147

V

Vibration, 21, 109

W

Warning limit, 30, 105, 123, 177

CE 0123

Approved/listed/registered under the product name:
Accu-Chek Solo pump base
Accu-Chek Guide Solo diabetes manager
Accu-Chek Solo reservoir assembly
Accu-Chek Solo cannula assembly and pump holder
Accu-Chek Solo insertion device

ACCU-CHEK, ACCU-CHEK GUIDE, ACCU-CHEK SMART PIX, and ACCU-CHEK SOLO are trademarks of Roche.

The *Bluetooth*® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Roche is under licence.

Teflon® is a registered trademark of E. I. du Pont de Nemours and Company or its affiliates.

All other product names and trademarks are the property of their respective owners.

© 2022 Roche Diabetes Care

Roche Diabetes Care GmbH
Sandhofer Strasse 116
68305 Mannheim, Germany
www.accu-chek.com

The compliance mark indicates that the product complies with the applicable standard and establishes a traceable link between the equipment and the manufacturer, importer or their agent responsible for compliance and for placing it on the Australian and New Zealand market.

Last update 2022-05

09284028001/C